

From: [Campbell, Justin \(Allianz Worldwide Partners\)](#)
To: [FOIA Metra](#)
Subject: Information Request [REDACTED] 1/11/2018
Date: Wednesday, January 30, 2019 2:12:55 PM

Dear Sonya Smith,

My name is Justin Campbell and I am a claims examiner for Card Benefit Services, the Benefit Administrator under our mutual customer's credit card. [REDACTED] has filed a claim with Card Benefit Services for a lost/stolen pearl necklace and we are attempting to confirm the date and time that [REDACTED] reported the missing items to Metra. [REDACTED] was a passenger on a Metra Rail train on January 11th, 2019 traveling from Chicago to Kenilworth between 5:00PM and 6:00 PM. Is there any documentation available that may be provided or requested in order to confirm if and when [REDACTED] notified the Metra Lost and Found and/or Police Department of this incident? Any assistance with this matter is greatly appreciated.

Best,

Justin M. Campbell
Palladium Claims Examiner
Card Benefit Services