

RIDERSHIP TRENDS

January 2018



Prepared by the Division of Strategic Capital Planning
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Executive Summary

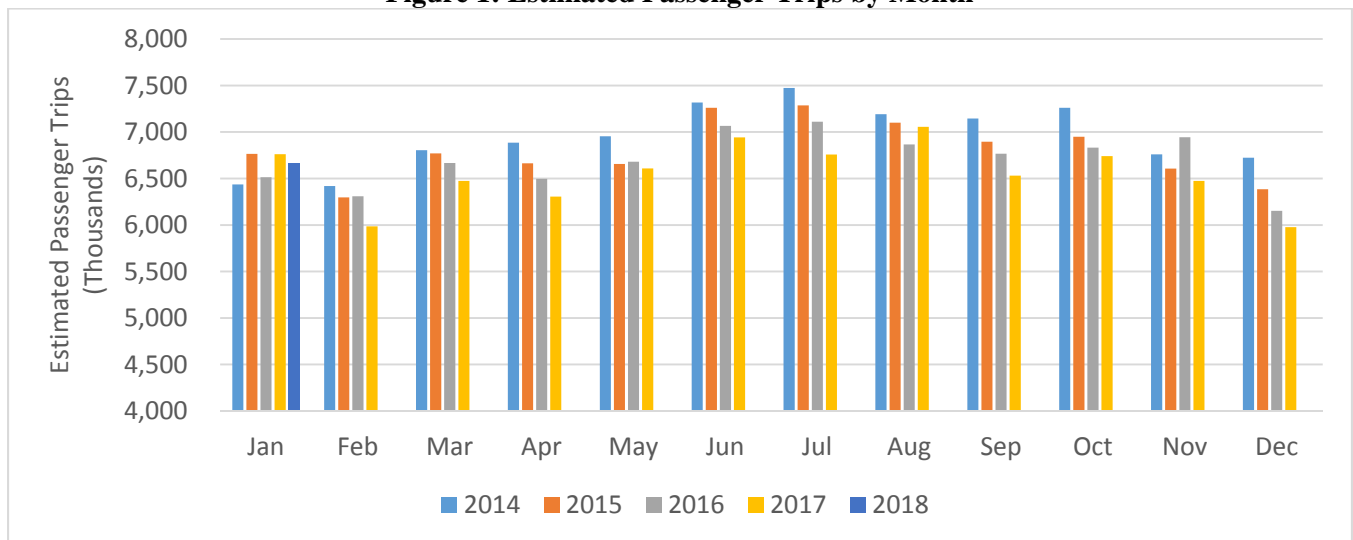
Estimated passenger trips decreased 1.5 percent in January 2018 compared to January 2017. January 2018 had one additional weekday, the same number of Saturdays, and one less Sunday/holiday compared to January 2017. Estimated passenger trips have decreased 2.7 percent in the last 12 months compared to the previous 12 months.

As in previous years, stockpiling of 10-Ride Tickets occurred in advance of the February 1 fare increase. As a result, 10-Ride Ticket passenger trips and passenger revenue are overstated in January and will be understated in future months.

Table 1: Estimated Passenger Trips by Month

Month	Estimated Passenger Trips					Change	
	2014	2015	2016	2017	2018	2014-2018	2017-2018
Jan	6,437	6,764	6,513	6,762	6,661	3.5%	-1.5%
Feb	6,419	6,297	6,310	5,985			
Mar	6,805	6,770	6,666	6,474			
Apr	6,885	6,663	6,497	6,305			
May	6,953	6,656	6,681	6,608			
Jun	7,318	7,260	7,066	6,941			
Jul	7,473	7,286	7,110	6,759			
Aug	7,192	7,100	6,866	7,055			
Sep	7,144	6,896	6,766	6,530			
Oct	7,260	6,949	6,832	6,740			
Nov	6,760	6,606	6,943	6,475			
Dec	6,724	6,385	6,153	5,976			
Last 3 Months	19,676	20,248	19,503	19,858	19,111	-2.9%	-3.8%
Last 12 Months	82,292	83,697	81,379	80,651	78,509	-4.6%	-2.7%

Figure 1: Estimated Passenger Trips by Month



For the 2018 budget year, Metra estimated total annual passenger trips to be 77.8 million. To track how well ridership is comparing to this budgeted amount, monthly estimates have been calculated by distributing the budgeted trips throughout the year based on the distribution in previous years. Unanticipated differences in holiday and special event travel are common explanations for variations between the monthly budget distribution and actual ridership. These effects are less pronounced at the quarterly and annual level. Table 2 shows the estimated monthly passenger trips compared to this distribution.

Table 2: Estimated vs. Budget Passenger Trips

Month	Estimated Passenger Trips (Thousands)		Variance
	Budget (2018)	Actual (2018)	
Jan	6,800	6,661	-2.1%
Feb	5,900		
Mar	6,200		
1st Quarter	18,900		
Apr	6,400		
May	6,500		
Jun	6,600		
2nd Quarter	19,500		
Jul	6,900		
Aug	7,000		
Sep	6,200		
3rd Quarter	20,100		
Oct	6,900		
Nov	6,500		
Dec	5,900		
4th Quarter	19,300		
Year-to-date	6,800	6,661	-2.1%
Total	77,800		

Ridership

Estimated ridership figures are based on the number of ticket sales multiplied by a standard ridership factor unique to each ticket type, in addition to the number of RTA Ride Free Permit passenger trips reported by conductors.

Estimated Passenger Trips by Line

Table 3 shows estimated passenger trips by line for the current month, the last three months, and the last 12 months. Estimated passenger trips decreased by 3.8 percent in the last three months compared to the previous year, and decreased 2.7 percent in the last 12 months compared to the previous year.

Table 3: Estimated Passenger Trips by Line

Line	January			Last 3 Months			Last 12 Months		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
BNSF	1,383,346	1,386,291	0.2%	4,044,966	3,946,537	-2.4%	16,386,145	16,230,399	-1.0%
HC	64,669	63,219	-2.2%	184,315	177,609	-3.6%	726,597	725,752	-0.1%
MD-N	583,276	593,526	1.8%	1,722,407	1,680,003	-2.5%	6,958,031	6,829,059	-1.9%
MD-W	536,728	525,766	-2.0%	1,612,311	1,523,534	-5.5%	6,625,298	6,338,854	-4.3%
ME	727,531	665,078	-8.6%	2,114,046	1,943,521	-8.1%	8,668,094	8,087,240	-6.7%
NCS	147,174	149,916	1.9%	426,289	418,366	-1.9%	1,734,767	1,687,098	-2.7%
RI	677,361	657,100	-3.0%	2,014,298	1,925,298	-4.4%	8,128,245	7,903,327	-2.8%
SWS	215,587	213,163	-1.1%	624,231	610,914	-2.1%	2,538,693	2,454,995	-3.3%
UP-N	789,735	780,979	-1.1%	2,265,408	2,182,477	-3.7%	9,256,996	9,020,208	-2.6%
UP-NW	924,818	921,503	-0.4%	2,754,156	2,670,207	-3.0%	11,209,941	10,907,167	-2.7%
UP-W	711,518	704,013	-1.1%	2,095,431	2,033,015	-3.0%	8,418,298	8,324,978	-1.1%
Total	6,761,739	6,660,551	-1.5%	19,857,855	19,111,481	-3.8%	80,651,103	78,509,074	-2.7%

Estimated Passenger Trips by Fare Zone Pair

Table 4 shows estimated passenger trips by fare zone pair for the current month, the last three months, and the last 12 months. The long-term decline in No Zone Pair passenger trips is expected to continue as data collection improvements and the shift to the Ventra App cause fewer trips to be reported without a zone pair.

Table 4: Estimated Passenger Trips by Fare Zone Pair

Zone Pair	January (Thousands)			Last 3 Months			Last 12 Months		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
A-A	22	22	2.2%	61	57	-7.0%	266	239	-10.4%
A-B	522	509	-2.6%	1,452	1,397	-3.8%	5,848	5,657	-3.3%
A-C	935	937	0.1%	2,661	2,628	-1.2%	10,751	10,584	-1.6%
A-D	1,144	1,133	-1.0%	3,254	3,192	-1.9%	13,209	12,995	-1.6%
A-E	1,434	1,437	0.2%	4,092	4,032	-1.5%	16,677	16,453	-1.3%
A-F	869	865	-0.4%	2,475	2,424	-2.0%	10,126	9,880	-2.4%
A-G	517	524	1.5%	1,470	1,471	0.0%	6,050	6,023	-0.4%
A-H	427	420	-1.6%	1,240	1,195	-3.6%	5,116	4,909	-4.0%
A-I	143	143	-0.5%	420	409	-2.6%	1,722	1,655	-3.9%
A-J	26	25	-4.3%	76	72	-5.6%	318	293	-7.8%
A-K	29	28	-2.1%	85	82	-3.6%	346	331	-4.3%
A-M	7	7	-3.7%	23	21	-8.7%	103	89	-14.1%
Intermediate	222	206	-7.0%	622	580	-6.7%	2,583	2,435	-5.7%
No Zone Pair	466	405	-12.9%	1,928	1,552	-19.5%	7,535	6,966	-7.6%
Total	6,762	6,661	-1.5%	19,858	19,111	-3.8%	80,651	78,509	-2.7%

Estimated Passenger Trips by Ticket Type

Table 5 shows estimated passenger trips by ticket type for the current month, the last three months, and the last 12 months. Special event tickets and other data irregularities can affect month-to-month comparisons of passenger trips by ticket type:

- Stockpiling of 10-Ride Tickets occurred in advance of the 2017 and 2018 fare increases. As a result, 10-Ride Ticket passenger trips are overstated in January and are understated in subsequent months.
- The large decrease in special event passenger trips in November, the last three months, and the last 12 months compared to the previous year is due to the November 2016 Cubs Rally.

Table 5: Estimated Passenger Trips by Ticket Type

Ticket Type	January (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	3,983	3,666	-8.0%	58.8%	54.9%	11,678	11,395	-2.4%	58.9%	58.9%
10-Ride Ticket	1,867	2,118	13.5%	27.6%	31.7%	4,725	4,832	2.3%	23.8%	25.0%
One-Way Ticket	635	625	-1.7%	9.4%	9.4%	2,161	2,135	-1.2%	10.9%	11.0%
Weekend Pass	215	195	-9.2%	3.2%	2.9%	789	773	-2.0%	4.0%	4.0%
Special Passes	0	0	-39.0%	0.0%	0.0%	240	0	-100%	1.2%	0.0%
RTA Ride Free Permit	73	69	-5.6%	1.1%	1.0%	227	221	-2.8%	1.1%	1.1%
Total	6,773	6,673	-1.5%			19,822	19,357	-2.3%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	48,654	45,820	-5.8%	60.3%	58.4%
10-Ride Ticket	17,866	18,915	5.9%	22.1%	24.1%
One-Way Ticket	9,484	9,198	-3.0%	11.8%	11.7%
Weekend Pass	3,361	3,524	4.8%	4.2%	4.5%
Special Passes	338	129	-61.9%	0.4%	0.2%
RTA Ride Free Permit	990	932	-5.8%	1.2%	1.2%
Total	80,692	78,517	-2.7%		

Passenger Loads

Table 6 shows the average daily passenger loads by service period for the current month, the last three months, and the last 12 months, derived from conductor counts. Average peak-peak direction passenger loads decreased by 1.9 percent compared to the previous year, and average total weekday passenger loads decreased by 1.5 percent in the same period.

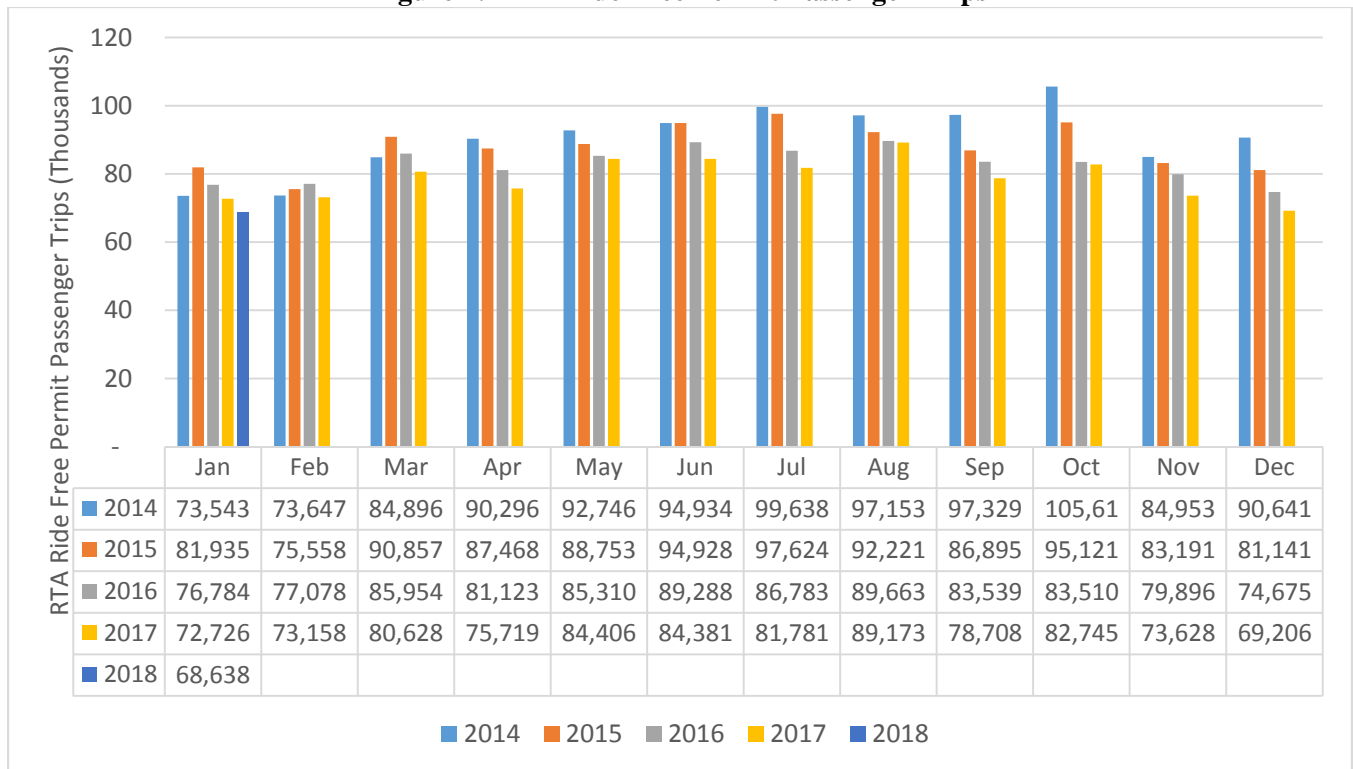
Table 6: Average Daily Passenger Loads

Service Period	January (Thousands)			Last 3 Months (Thousands)			Last 12 Months (Thousands)		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
Peak - Peak Direction	216	213	-1.7%	207	205	-0.9%	218	215	-1.2%
Peak - Reverse Direction	17	19	9.5%	18	19	4.3%	20	20	0.6%
Midday	28	28	1.4%	33	32	-3.0%	32	32	0.7%
Evening	14	14	0.3%	15	15	-1.6%	17	16	-2.7%
Weekday	275	273	-0.6%	273	271	-0.9%	287	284	-1.0%
Saturday	56	49	-12.1%	63	58	-8.1%	68	65	-3.3%
Sunday	31	27	-10.6%	34	33	-5.2%	42	41	-3.9%

RTA Ride Free Permit Free Trips

Figure 2 shows the number of RTA Ride Free Permit passenger trips for the last five years. Trips are included in ridership estimates because Metra is eligible for reimbursement for the number provided.

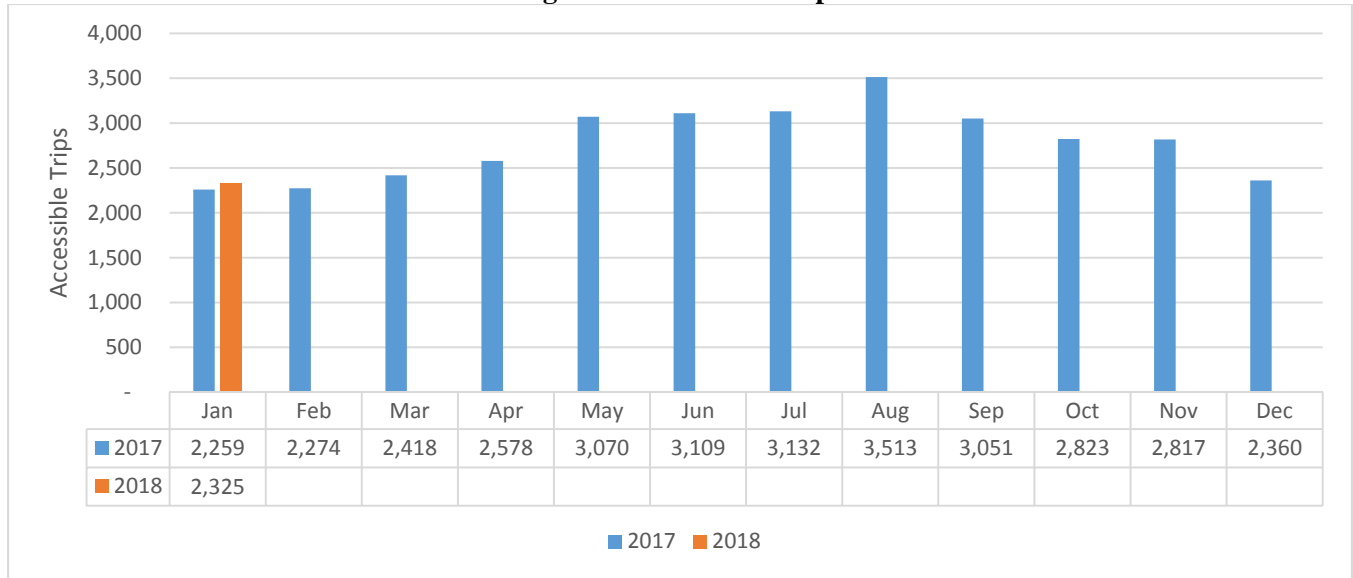
Figure 2: RTA Ride Free Permit Passenger Trips



Accessible Trips

Figure 3 shows the number of trips provided using accessible equipment. Accessible equipment consists of bridge plates on the Metra Electric and wheelchair lifts on all other lines.

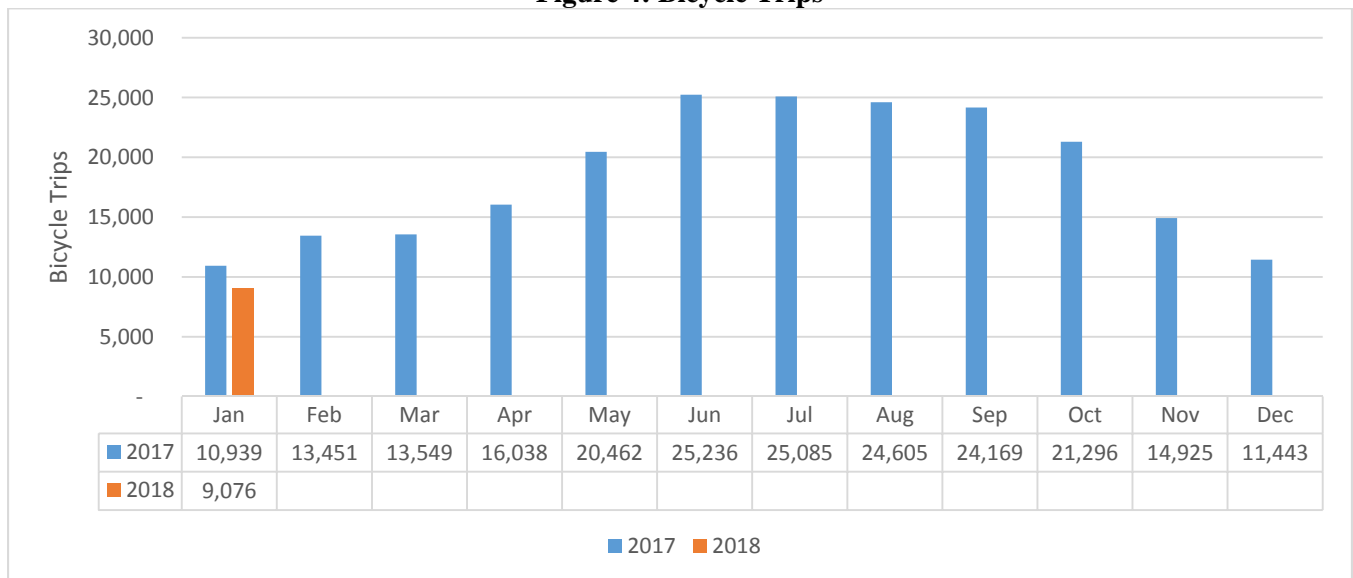
Figure 3: Accessible Trips



Bicycle Trips

Figure 4 shows the number of trips provided where the passenger transported a bicycle.

Figure 4: Bicycle Trips



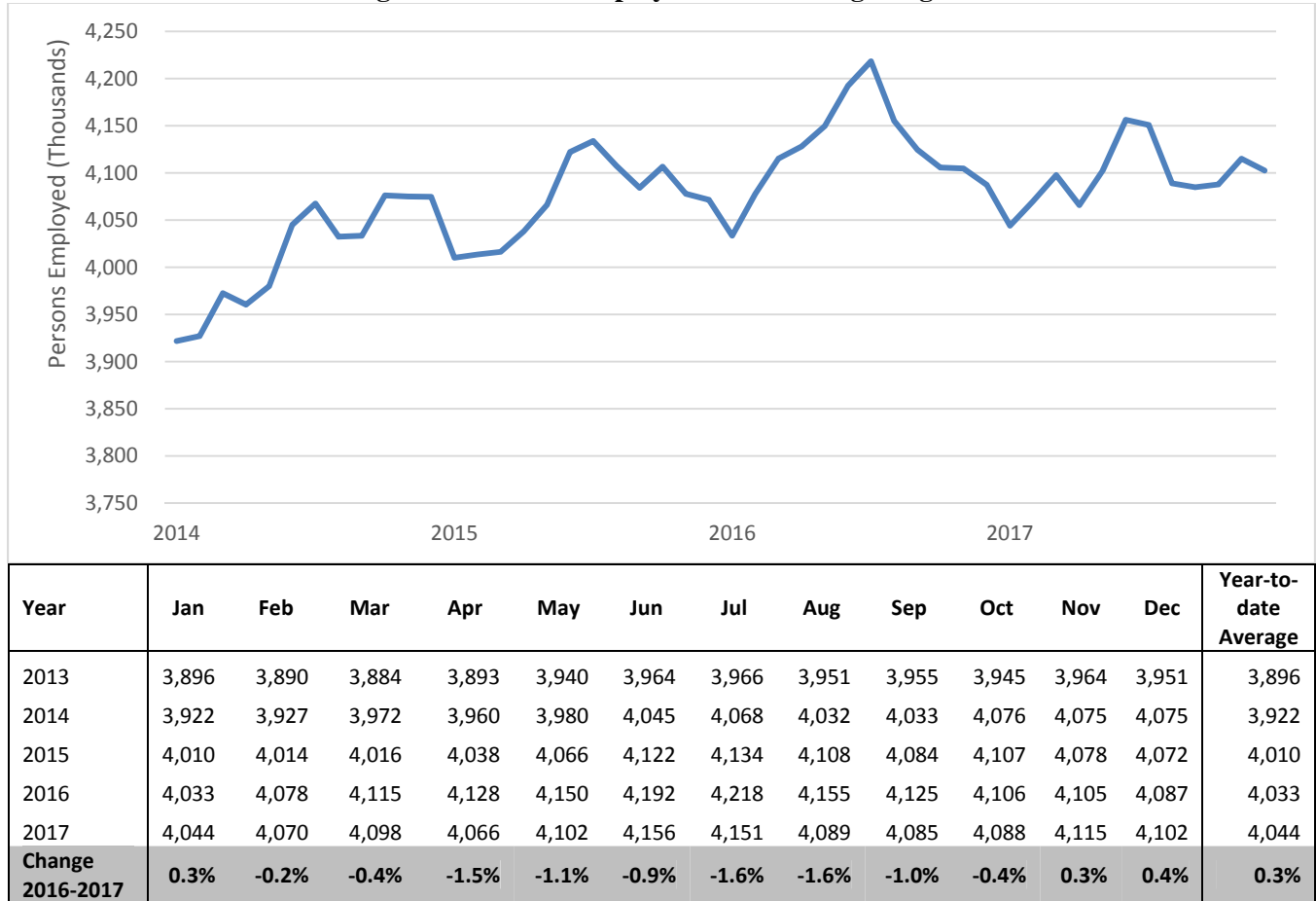
Ridership Influences

Many different factors (such as the employment, gas prices, road construction, service changes, and special events) can influence ridership trends.

Employment

Figure 5 shows the number of persons employed in the six-county Chicago Region. The number of persons employed increased 0.4 percent in December 2017 compared to December 2016.

Figure 5: Persons Employed in the Chicago Region



Source: Illinois Department of Employment Security

Gas Prices

Figure 6 shows the average price of unleaded regular gas for the Chicago-Gary-Kenosha area. The average price of a gallon of regular unleaded gas was \$2.69 in January 2018, \$0.24 higher compared to January 2017.

Figure 6: Chicago Region Average Gas Prices



Source: Bureau of Labor Statistics

Road Construction

No new roadway construction projects of regional significance began in January. The following projects are either under construction or were recently completed:

- Jane Byrne Interchange Reconfiguration – In 2015, work began on a major reconfiguration of the Jane Byrne Interchange. Work is expected to continue through 2021.

Service Changes

No service changes occurred in January.

Special Events and Promotions

Metra added additional service for the Women's March Chicago (January 20).

Family Fares were in effect, and the Weekend Pass was valid for travel on Monday, January 1.

Passenger Revenue and Ticket Sales

Changes in fares, ticket policies, and ticket sales channels can affect passenger revenue and ticket sales trends:

- The Ventra App was introduced in November 2015, causing a long-term shift from ticket agent and conductor sales to sales through the app.
- Cash vending machines (previously present only on the Metra Electric Line) were eliminated in May 2017, causing a shift toward conductor sales on the Metra Electric Line.
- The Ticket by Mail program was eliminated in July 2017.

Special event tickets and other data irregularities can affect month-to-month comparisons of passenger revenue and ticket sales figures:

- Monthly passes are available on the Ventra App from the 20th of the previous month to the 5th of the month in which they are valid. In January 2018, the 5th of the month fell on the Friday before many commuters returned to work from the holidays. As a result, monthly pass sales in January 2018 were atypically low.
- Stockpiling of 10-Ride Tickets occurred in advance of the 2017 and 2018 fare increases. As a result, 10-Ride Ticket passenger revenue and ticket sales is overstated in January and is understated in subsequent months.
- The large increase in special event passenger revenue and ticket sales in the last three months and the last 12 months compared to the previous year is due to the November 2016 Cubs Rally.

Passenger Revenue

Table 7 shows passenger revenue by line for the current month, the last three months, and the last 12 months.

Table 7: Passenger Revenue by Line

Line	January (Thousands)			Last 3 Months (Thousands)			Last 12 Months (Thousands)		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
BNSF	\$6,146	\$6,621	7.7%	\$17,782	\$18,652	4.9%	\$72,062	\$76,124	5.6%
HC	\$305	\$317	4.1%	\$855	\$883	3.2%	\$3,365	\$3,597	6.9%
MD-N	\$2,617	\$2,855	9.1%	\$7,622	\$7,969	4.6%	\$30,855	\$32,239	4.5%
MD-W	\$2,408	\$2,536	5.3%	\$7,118	\$7,208	1.3%	\$29,401	\$29,778	1.3%
ME	\$2,869	\$2,814	-1.9%	\$8,287	\$8,169	-1.4%	\$34,021	\$33,881	-0.4%
NCS	\$760	\$828	9.0%	\$2,164	\$2,281	5.4%	\$8,845	\$9,131	3.2%
RI	\$2,827	\$2,944	4.1%	\$8,315	\$8,528	2.6%	\$33,646	\$34,886	3.7%
SWS	\$896	\$953	6.4%	\$2,570	\$2,702	5.1%	\$10,443	\$10,822	3.6%
UP-N	\$3,083	\$3,278	6.3%	\$8,785	\$9,098	3.6%	\$36,021	\$37,579	4.3%
UP-NW	\$4,229	\$4,526	7.0%	\$12,462	\$12,966	4.0%	\$50,933	\$52,534	3.1%
UP-W	\$3,125	\$3,317	6.1%	\$9,118	\$9,465	3.8%	\$36,763	\$38,661	5.2%
Total	\$29,266	\$30,989	5.9%	\$85,080	\$87,921	3.3%	\$346,355	\$359,232	3.7%

Table 8 shows passenger revenue by ticket type for the current month, the last three months, and the last 12 months.

Table 8: Passenger Revenue by Ticket Type

Ticket Type	January (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	\$15,422	\$15,191	-1.5%	52.6%	48.9%	\$45,187	\$44,793	-0.9%	53.2%	51.0%
10-Ride Ticket	\$9,547	\$11,438	19.8%	32.6%	36.8%	\$24,213	\$27,964	15.5%	28.5%	31.8%
One-Way Ticket	\$3,658	\$3,791	3.6%	12.5%	12.2%	\$12,530	\$12,582	0.4%	14.7%	14.3%
Weekend Pass	\$671	\$624	-7.0%	2.3%	2.0%	\$2,476	\$2,510	1.4%	2.9%	2.9%
Special Passes	\$0	\$0	-50.0%	0.0%	0.0%	\$550	\$0	-100%	0.6%	0.0%
Total	\$29,298	\$31,044	6.0%			\$84,956	\$87,848	3.4%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	\$188,515	\$189,777	0.7%	54.4%	52.8%
10-Ride Ticket	\$91,698	\$102,236	11.5%	26.5%	28.5%
One-Way Ticket	\$54,832	\$55,598	1.4%	15.8%	15.5%
Weekend Pass	\$10,654	\$11,208	5.2%	3.1%	3.1%
Special Passes	\$849	\$471	-44.5%	0.2%	0.1%
Total	\$346,548	\$359,289	3.7%		

Table 9 shows passenger revenue by ticket type and sales channel for the current month 2017 and 2018.

Table 9: Passenger Revenue by Ticket Type and Sales Channel (Current Month)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	\$4,956	\$4,991	0.7%	32.1%	32.9%	\$606	\$659	8.7%	6.3%	5.8%
Conductor	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Internet	\$408	\$484	18.7%	2.6%	3.2%	\$93	\$110	17.4%	1.0%	1.0%
Mail	\$529	-	-100%	3.4%	0.0%	\$0	-		0.0%	0.0%
Ticket Agent	\$5,004	\$4,663	-6.8%	32.5%	30.7%	\$3,516	\$3,809	8.3%	36.8%	33.3%
Vending Machine	\$807	\$572	-29.1%	5.2%	3.8%	\$811	\$386	-52.5%	8.5%	3.4%
Ventra App	\$3,718	\$4,481	20.5%	24.1%	29.5%	\$4,520	\$6,475	43.2%	47.3%	56.6%
Total	\$15,422	\$15,191	-1.5%			\$9,547	\$11,438	19.8%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Conductor	\$918	\$864	-6.0%	25.1%	22.8%	\$420	\$353	-16.0%	61.0%	56.5%
Internet	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Mail	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Ticket Agent	\$1,239	\$1,110	-10.4%	33.9%	29.3%	\$86	\$72	-16.6%	12.5%	11.5%
Vending Machine	\$240	\$122	-49.2%	6.6%	3.2%	\$27	\$15	-43.6%	3.9%	2.4%
Ventra App	\$1,260	\$1,695	34.5%	34.4%	44.7%	\$155	\$184	19.0%	22.5%	29.5%
Total	\$3,658	\$3,791	3.6%			\$688	\$624	-9.3%		

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	\$5,561	\$5,650	1.6%	19.0%	18.2%
Conductor	\$1,338	\$1,216	-9.1%	4.6%	3.9%
Internet	\$501	\$594	18.5%	1.7%	1.9%
Mail	\$529	-	-100%	1.8%	0.0%
Ticket Agent	\$9,845	\$9,654	-1.9%	33.6%	31.1%
Vending Machine	\$1,886	\$1,095	-41.9%	6.4%	3.5%
Ventra App	\$9,653	\$12,835	33.0%	32.9%	41.3%
Total	\$29,314	\$31,044	5.9%		

Ticket Sales

Table 10 shows ticket sales by ticket type for the current month, the last three months, and the last 12 months. Monthly Pass sales decreased by 8.0 percent in the current month compared to the previous year, while 10-Ride ticket sales increased by 13.5 percent in the same period.

Table 10: Ticket Sales by Ticket Type

Ticket Type	January (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	93	85	-8.0%	9.3%	8.5%	272	252	-7.3%	8.1%	8.0%
10-Ride Ticket	187	212	13.5%	18.7%	21.2%	473	517	9.5%	14.1%	16.4%
One-Way Ticket	635	625	-1.7%	63.5%	62.5%	2,161	2,066	-4.4%	64.7%	65.5%
Weekend Pass	86	78	-9.2%	8.6%	7.8%	316	321	1.6%	9.4%	10.2%
Special Passes	0	0	-39.0%	0.0%	0.0%	120	0	-100%	3.6%	0.0%
Total	1,001	1,000	-0.1%			3,341	3,156	-5.5%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	1,131	1,066	-5.8%	8.1%	7.8%
10-Ride Ticket	1,787	1,892	5.9%	12.9%	13.9%
One-Way Ticket	9,484	9,198	-3.0%	68.3%	67.5%
Weekend Pass	1,345	1,410	4.8%	9.7%	10.4%
Special Passes	143	53	-62.8%	1.0%	0.4%
Total	13,890	13,618	-2.0%		

Tables 11 details ticket sales by line and ticket type.

Table 11: Ticket Sales by Ticket Type and Line (Current Month)

Monthly Pass				10-Ride Ticket			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	20,433	19,141	-6.3%	BNSF	36,702	42,974	17.1%
HC	1,109	1,017	-8.3%	HC	1,452	1,645	13.3%
MD-N	7,166	6,633	-7.4%	MD-N	18,851	22,178	17.6%
MD-W	7,423	6,825	-8.1%	MD-W	12,995	14,881	14.5%
ME	9,616	8,287	-13.8%	ME	18,284	18,738	2.5%
NCS	2,174	1,992	-8.4%	NCS	4,133	5,034	21.8%
RI	10,465	9,697	-7.3%	RI	15,108	16,522	9.4%
SWS	3,534	3,291	-6.9%	SWS	4,806	5,563	15.8%
UP-N	8,796	7,915	-10.0%	UP-N	28,900	32,114	11.1%
UP-NW	12,402	11,586	-6.6%	UP-NW	25,449	29,519	16.0%
UP-W	9,517	8,880	-6.7%	UP-W	19,974	22,638	13.3%
Total	92,635	85,264	-8.0%	Total	186,654	211,806	13.5%
One-Way Ticket (Mobile & Station)				One-Way Ticket (Conductor)			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	78,012	81,191	4.1%	BNSF	18,777	15,521	-17.3%
HC	2,188	2,623	19.9%	HC	338	336	-0.6%
MD-N	39,462	42,369	7.4%	MD-N	17,180	15,155	-11.8%
MD-W	40,448	41,558	2.7%	MD-W	17,407	15,784	-9.3%
ME	80,825	68,324	-15.5%	ME	18,446	22,298	20.9%
NCS	6,743	8,277	22.7%	NCS	5,258	5,091	-3.2%
RI	43,371	43,855	1.1%	RI	14,335	12,457	-13.1%
SWS	9,863	11,254	14.1%	SWS	3,846	3,295	-14.3%
UP-N	53,381	55,859	4.6%	UP-N	31,496	27,699	-12.1%
UP-NW	60,483	65,069	7.6%	UP-NW	27,140	20,904	-23.0%
UP-W	48,562	50,313	3.6%	UP-W	17,702	15,311	-13.5%
Total	463,338	470,692	1.6%	Total	171,925	153,851	-10.5%
Weekend, Special, Ravinia Passes (Mobile & Station)				Weekend, Special, Ravinia Passes (Conductor)			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	6,832	6,896	0.9%	BNSF	7,311	5,444	-25.5%
HC	-	-		HC	-	-	
MD-N	3,828	4,256	11.2%	MD-N	6,619	5,829	-11.9%
MD-W	2,811	3,041	8.2%	MD-W	5,620	4,741	-15.6%
ME	4,465	3,445	-22.8%	ME	1,702	2,236	31.4%
NCS	-	-		NCS	-	-	
RI	1,664	1,906	14.5%	RI	3,938	3,395	-13.8%
SWS	84	97	15.5%	SWS	323	159	-50.8%
UP-N	3,315	3,817	15.1%	UP-N	7,206	6,527	-9.4%
UP-NW	5,987	6,051	1.1%	UP-NW	11,107	9,359	-15.7%
UP-W	4,547	4,449	-2.2%	UP-W	8,629	6,394	-25.9%
Total	33,533	33,958	1.3%	Total	52,455	44,084	-16.0%

Table 12 shows ticket sales by ticket type, sales channel, and tender type for the current month 2017 and 2018. Table 13 shows total ticket sales by sales channel and tender type for the current month 2017 and 2018.

Table 12: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Current Month)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	29	27	-5.7%	31.5%	32.2%	11	11	2.9%	5.9%	5.3%
Conductor	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Internet	2	3	11.4%	2.6%	3.2%	2	2	11.0%	0.9%	0.9%
Mail	3	-	-100%	3.5%	0.0%	0	-		0.0%	0.0%
Ticket Agent	31	27	-12.8%	33.0%	31.2%	71	73	2.6%	38.1%	34.5%
<i>Cash & Other</i>	5	4	-13.7%			12	11	-10.1%		
<i>Credit Card</i>	26	22	-12.6%			59	62	5.2%		
Vending Machine	5	3	-34.1%	5.3%	3.8%	16	7	-54.6%	8.4%	3.4%
<i>Cash</i>	-	-				0	-	-100%		
<i>Credit Card</i>	5	3	-34.1%			15	7	-53.5%		
Ventra App	22	25	12.7%	24.1%	29.5%	87	118	35.9%	46.7%	55.9%
<i>Credit Card</i>	21	23	11.8%			82	111	34.8%		
<i>Mixed & Other</i>	1	1	4.2%			1	2	46.7%		
<i>Ventra</i>	0	1	71.9%			4	6	57.5%		
Total	93	85	-8.0%			187	212	13.5%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Conductor	172	154	-10.5%	27.1%	24.6%	52	44	-16.1%	61.0%	56.5%
Internet	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Mail	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Ticket Agent	207	177	-14.5%	32.5%	28.3%	11	9	-16.6%	12.5%	11.5%
<i>Cash & Other</i>	125	105	-16.3%			6	5	-20.3%		
<i>Credit Card</i>	82	72	-11.8%			5	4	-11.7%		
Vending Machine	41	20	-52.1%	6.5%	3.2%	3	2	-43.6%	3.9%	2.4%
<i>Cash</i>	18	-	-100%			1	-	-100%		
<i>Credit Card</i>	24	20	-15.5%			2	2	-22.5%		
Ventra App	215	274	27.4%	33.9%	43.9%	19	23	19.0%	22.5%	29.6%
<i>Credit Card</i>	187	243	29.4%			17	21	20.9%		
<i>Mixed & Other</i>	2	3	18.8%			0	0	-7.5%		
<i>Ventra</i>	25	29	13.4%			2	2	5.3%		
Total	635	625	-1.7%			86	78	-9.3%		

Table 13: Total Ticket Sales by Sales Channel and Tender Type (Current Month)

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	40	39	-3.4%	4.0%	3.9%
Conductor	224	198	-11.8%	22.4%	19.8%
Internet	4	5	11.3%	0.4%	0.5%
Mail	3	-	-100%	0.3%	0.0%
Ticket Agent	319	285	-10.6%	31.9%	28.6%
<i>Cash & Other</i>	148	125	-15.9%		
<i>Credit Card</i>	171	161	-6.1%		
Vending Machine	65	32	-50.9%	6.5%	3.2%
<i>Cash</i>	19	-	-100%		
<i>Credit Card</i>	46	32	-30.5%		
Ventra App	344	441	28.1%	34.4%	44.1%
<i>Credit Card</i>	308	398	29.2%		
<i>Mixed & Other</i>	5	6	21.4%		
<i>Ventra</i>	31	37	18.8%		
Total	1,001	1,000	-0.1%		

Link-Up and PlusBus Sales

Sales of CTA Link-Up passes declined by 9.5 percent in the current month compared to the previous year, and sales of Pace PlusBus passes declined by 7.8 percent in the same period. Table 14 shows Link-Up and PlusBus sales by month for 2016 and 2017.

Table 14: Link-Up and PlusBus Sales

Month	2017		2018		Change		Mobile Share (2018)	
	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus
Jan	3,414	1,276	3,090	1,177	-9.5%	-7.8%	29.5%	21.8%
Feb	3,346	1,284						
Mar	3,278	1,287						
Apr	3,179	1,226						
May	3,132	1,201						
Jun	3,058	1,152						
Jul	2,817	1,132						
Aug	2,971	1,175						
Sep	2,911	1,186						
Oct	3,030	1,239						
Nov	3,084	1,232						
Dec	2,814	1,063						
Last 3 Months	9,949	3,741	8,988	3,472	-9.7%	-7.2%	28.5%	21.4%
Last 12 Months	40,788	15,245	36,710	14,354	-10.0%	-5.8%	24.8%	19.1%

Reduced Fare Sales

Seniors, some Medicare recipients, some persons with disabilities, primary and secondary school students, children, and military personnel are eligible for reduced fares on Metra. Table 15 shows the number of reduced fare tickets sold by month for 2017 and 2018.

Table 15: Reduced Fare Ticket Sales

Month	2017				2018			
	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor
Jan	3,057	16,713	40,985	24,673	2,771	18,132	40,528	20,183
Feb	3,125	9,763	39,437	23,774				
Mar	3,215	12,430	55,605	26,124				
Apr	3,121	11,599	47,172	26,185				
May	3,161	13,217	53,480	27,866				
Jun	2,927	13,494	83,163	39,002				
Jul	2,730	12,535	86,162	36,050				
Aug	2,691	13,792	83,668	36,566				
Sep	3,200	13,249	46,153	25,357				
Oct	3,406	14,498	50,164	26,729				
Nov	3,139	14,168	50,670	24,346				
Dec	2,645	12,291	54,938	24,845				
Last 3 Months	9,216	41,965	151,452	84,471	8,555	44,591	146,136	69,374
Last 12 Months	38,081	155,014	655,934	399,981	36,131	159,168	691,140	337,027

Month	Change			
	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor
Jan	-9.4%	8.5%	-1.1%	-18.2%
Feb				
Mar				
Apr				
May				
Jun				
Jul				
Aug				
Sep				
Oct				
Nov				
Dec				
Last 3 Months	-7.2%	6.3%	-3.5%	-17.9%
Last 12 Months	-5.1%	2.7%	5.4%	-15.7%