COMMUTER RAIL SYSTEM

RIDERSHIP TRENDS

February 2016

Metra

Prepared by the Division of Strategic Capital Planning
April 2016

COMMUTER RAIL SYSTEM RIDERSHIP TRENDS
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I. OVERVIEW

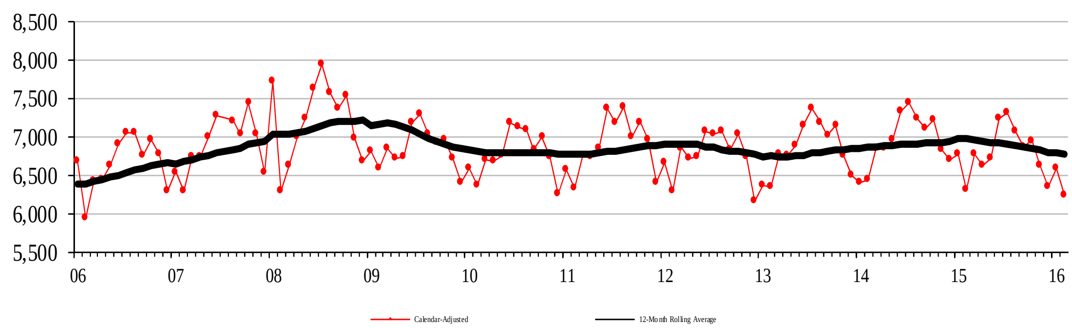
Reported system ridership (including free trips) in February 2016 increased by 0.2% compared to February 2015. February 2016 had one additional weekday, and the same number of Saturdays and Sundays compared to February 2015. February 2016 ridership decreased by 1.2% compared to February 2015 after adjusting for calendar differences.

System Ridership

February		(in 000s) 2014	2015	2016	Percent Change 14 vs. 16	15 vs. 16
Reported		6,346	6,222	6,232	-1.8%	0.2%
Free Trips		74	76	77	4.7%	2.0%
Total (Reported & Free)		6,419	6,297	6,310	-1.7%	0.2%
Free Trips & Calendar-Adjusted		6,438	6,315	6,240	-3.1%	-1.2%
December - February	(Last 3 months)	19,345	19,786	19,207	-0.7%	-2.9%
January - February	(Year-to-Date)	12,856	13,062	12,823	-0.3%	-1.8%
Last 12 Months		82,383	83,575	81,391	-1.2%	-2.6%

Figure 1 presents system ridership adjusted for calendar differences by month since 2006. The twelve-month rolling average is included to display the underlying trend in passenger use.

Figure 1: Calendar-Adjusted System Ridership*
(in thousands)



** Due to a change in calculation methodology, calendar-adjusted ridership figures for months prior to May 2014 may vary slightly from those previously reported.*

Table 1 and Figure 2 present calendar-adjusted monthly ridership totals for the Metra system.

Table 1

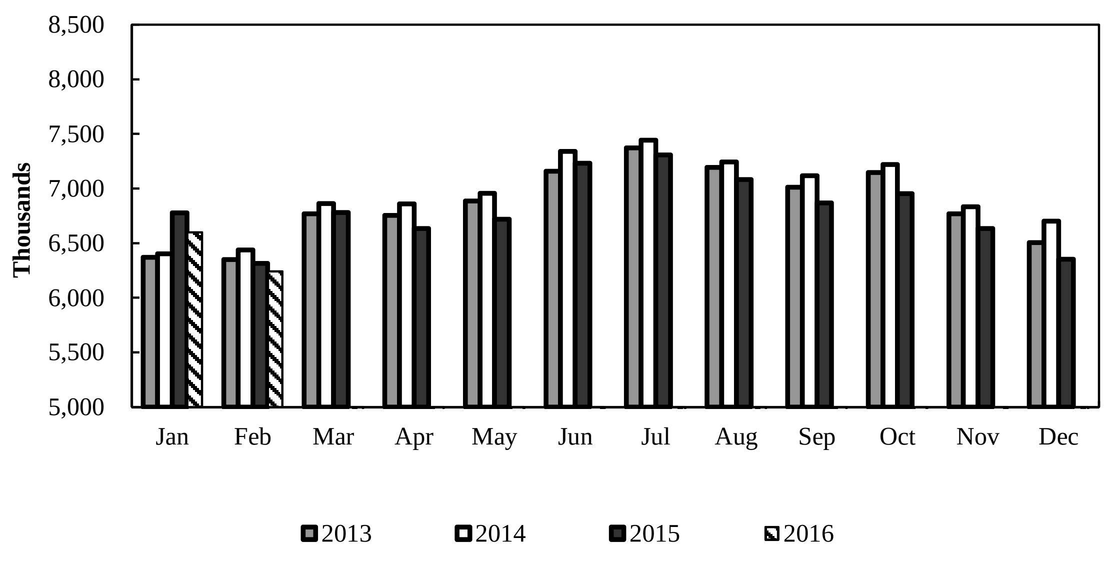
Metra System Passenger Trips by Month

(Adjusted for free trips & calendar differences)

	Passenger Trips (in 000's)				Year-to-Year Percent Change		
	2013	**2014**	**2015**	**2016**	**13 vs. 14**	**14 vs. 15**	**15 vs. 16**
January	6,371	6,403	6,778	6,598	0.5%	5.9%	-2.7%
February	6,349	6,438	6,315	6,240	1.4%	-1.9%	-1.2%
March	6,769	6,861	6,780		1.3%	-1.2%	
April	6,755	6,858	6,634		1.5%	-3.3%	
May	6,885	6,956	6,718		1.0%	-3.4%	
June	7,157	7,340	7,232		2.6%	-1.5%	
July	7,370	7,443	7,306		1.0%	-1.8%	
August	7,194	7,242	7,082		0.7%	-2.2%	
September	7,012	7,118	6,869		1.5%	-3.5%	
October	7,145	7,218	6,954		1.0%	-3.7%	
November	6,767	6,834	6,635		1.0%	-2.9%	
December	6,504	6,701	6,354		3.0%	-5.2%	
Annual Total	82,278	83,413	81,656		1.4%	-2.1%	

Figure 2: System Ridership

Adjusted for free trips & calendar differences



Note: Due to a change in calculation methodology, calendar-adjusted ridership figures for months prior to May 2014 may vary slightly from those previously reported.

II. RIDERSHIP INFLUENCES

Many different factors influence day-to-day and year-to-year ridership trends. Some factors are within Metra's control, such as service changes and marketing promotions. However, many more factors (such as weather, gas prices, and the economy) that are outside of Metra's direct control can influence ridership.

Calendar Differences – February 2016 had one additional weekday, and the same number of Saturdays and Sundays compared to February 2015.

	Weekday			Saturday			Sunday/Holiday			All Days		
	2015	2016	Diff	2015	2016	Diff	2015	2016	Diff	2015	2016	Diff
Jan	21	20	-1	5	5	0	5	6	1	31	31	0
Feb	20	21	1	4	4	0	4	4	0	28	29	1
YEAR-TO-DATE	41	41	0	9	9	0	9	10	1	59	60	1

Service Changes

Rock Island District – On June 6, 2015, six express trains were added to the Saturday and Sunday schedule as part of a trial weekend service enhancement lasting through November 29, 2015. On November 30, 2015, the weekend service enhancement became permanent, an additional outbound express train was added on weekdays, and schedule times were adjusted on several weekday trains to reflect actual operating conditions and improve connections. On June 15, 2014, schedule times were adjusted on 16 weekday inbound trains, 19 weekday outbound trains, and all Saturday and Sunday trains to increase schedule accuracy and improve service reliability.

Roadway Construction Projects

Jane Byrne Interchange Reconfiguration – In March 2015, work began on a major reconfiguration of the Jane Byrne Interchange. During the first phase of the construction, the number of lanes was reduced on several ramps and the inbound Dan Ryan Expressway, and access to Congress Parkway from the Dan Ryan was via a detour. The project is expected to last until Summer 2016.

Jane Addams Memorial Tollway (I-90) Reconstruction and Widening – Phase 1 of the project, between Rockford and Elgin, was completed in December 2014. The second phase of the project, between Elgin and the Kennedy Expressway, began in Spring 2015 and is scheduled for completion in 2016.

IL Route 59 Reconstruction and Widening – Multiple phases of the project, which began Summer 2013, have caused significant traffic delays and impacted Metra commuters using the Route 59 Station on the BNSF Line. Construction was completed in late November 2015.

Union Station Access – The Adams Street Bridge Reconstruction Project began in late January 2016 and is scheduled for completion in early 2017. Throughout 2016, this project will periodically restrict pedestrian access to Union Station via Adams Street.

The Union Station Transit Center, a component of the Loop Link project, began construction in 2015. The center will consolidate CTA bus connections for Metra passengers at Union Station, and is scheduled for completion in early summer 2016.

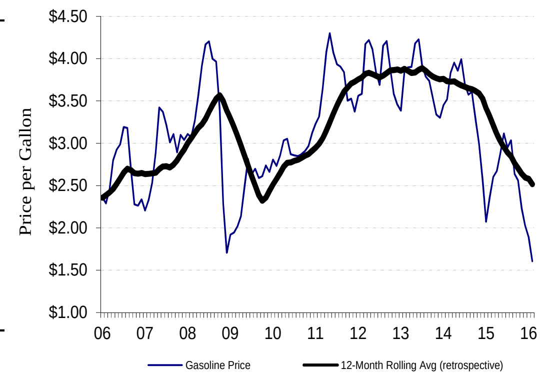
Special Events – Special events often bring large crowds into Chicago during off-peak hours. No special event tickets were sold in February, and no additional train service was added for special events. The Chicago Auto Show took place at McCormick Place from February 13-21. The CTA provided special shuttle service to the event from Union Station, Ogilvie Transportation Center, and LaSalle Street Station.

Gas Prices – The average price of a gallon of regular unleaded gas was $1.61 in February 2016, $0.75 lower than February 2015 and $0.28 lower than December 2015.

Chicago-Gary-Kenosha Region Average Gas Price

Month	2012	2013	2014	2015	2016
Jan	$3.56	$3.39	$3.45	$2.07	$1.89
Feb	$3.59	$3.85	$3.52	$2.36	$1.61
Mar	$4.17	$3.90	$3.83	$2.60	
Apr	$4.22	$3.90	$3.95	$2.67	
May	$4.11	$4.18	$3.86	$2.88	
Jun	$3.84	$4.23	$3.99	$3.12	
Jul	$3.69	$3.92	$3.71	$2.95	
Aug	$4.15	$3.79	$3.57	$3.04	
Sep	$4.21	$3.74	$3.61	$2.64	
Oct	$3.89	$3.54	$3.30	$2.56	
Nov	$3.59	$3.34	$3.00	$2.23	
Dec	$3.46	$3.30	$2.57	$2.03	
YTD Average	$3.57	$3.62	$3.49	$2.22	$1.75
Annual Average	$3.87	$3.76	$3.53	$2.60	$1.75

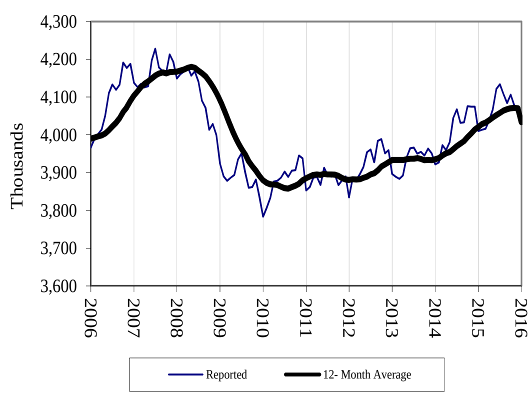
Source: Bureau of Labor Statistics



Economy – The number of persons employed in the six-county Chicago Region increased 1.6% in February 2016 compared to February 2015.

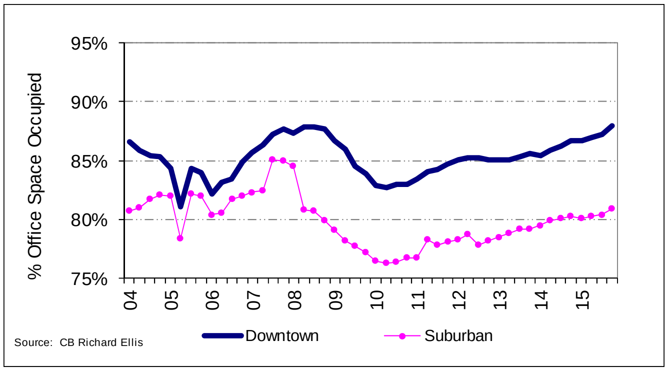
Persons Employed in Chicago Region (thousands)

Month	2012	2013	2014	2015	2016	15 vs. 16
Jan	3,834	3,896	3,922	4,010	4,033	0.6%
Feb	3,886	3,890	3,927	4,014	4,078	1.6%
Mar	3,881	3,884	3,972	4,016		
Apr	3,896	3,893	3,960	4,038		
May	3,915	3,940	3,980	4,066		
Jun	3,954	3,964	4,045	4,122		
Jul	3,961	3,966	4,068	4,134		
Aug	3,928	3,951	4,032	4,108		
Sep	3,984	3,955	4,033	4,084		
Oct	3,989	3,945	4,076	4,107		
Nov	3,951	3,964	4,075	4,078		
Dec	3,960	3,951	4,075	4,072		
YTD Average	3,860	3,893	3,925	4,012	4,056	1.1%
Annual Average	3,928	3,933	4,014	4,071	4,056	-0.4%



Office Occupancy - The graph below provides office occupancy rates for Downtown Chicago and suburban locations. In the Fourth Quarter of 2015, Downtown Chicago posted an 88% office occupancy rate, up 0.8% from the previous quarter. The office occupancy rate in the suburbs rose to 80.9% from the previous quarter's rate of 80.4%.

Downtown and Suburban Office Occupancy



Weather –The average temperature (30.4) and inches of snowfall (5.5) in February 2016 compared favorably to the previous three winters. The table below presents weather statistics for the last five winter seasons.

Winter Weather Statistics

	Inches of Snowfall					Days Below Zero					Average Temperature				
Year	Nov	Dec	Jan	Feb	Mar	Nov	Dec	Jan	Feb	Mar	Nov	Dec	Jan	Feb	Mar
2011-12	trace	1.7	12.2	5.6	0.3	0	0	0	0	0	44.9	35.2	30.2	32.9	53.5
2012-13	0.0	0.9	2.6	16.1	10.4	0	0	1	0	0	40.2	36.1	26.6	26.1	32.6
2013-14	0.9	14.2	33.7	19.5	12.3	0	4	11	7	1	37.5	23.4	15.7	17.3	31.7
2014-15	2.8	0.0	13.9	26.8	7.1	0	0	5	8	0	33.6	32.0	22.3	14.6	35.4
2015-16	11.2	4.5	6.3	5.5		0	0	4	0		44.6	39.0	24.7	30.4	
45-year Avg	1.8	8.6	11.7	9.4	5.4	0.0	1.8	4.7	2.4	0.1	40.3	28.5	23.1	26.7	37.8

III. RIDERSHIP

Table 2 (pg. 12) presents reported rail line ridership for three time periods (current month, last three months, and last 12 months) for the last two years based on reported ticket sales. Estimated ridership on the North region lines (UP-N, MD-N, NCS, and UP-NW) was up 0.7%, lines serving the West region (MD-W, UP-W, and BNSF) were up 1.5%, and lines serving the South region (HC, RID, SWS, and MED) were down 2.3%. A system summary of ridership by fare zone for February 2016 and the December 2015 – February 2016 period is provided in Table 3 (p. 13). Figure 3 and Table 4 (p. 14) provide data on average passenger trip length.

Passenger load counts are taken by conductors before the first stop on outbound trains and after the last stop before entering the downtown on inbound trains. Table 5 presents average daily conductor load counts by service period for December 2015 – February 2016 (p. 15). Table 6 presents capacity utilization by service period for December 2015 – February 2016 (p. 15).

<u>Benefit Access Program (formerly Circuit Breaker)</u> – Under the Benefit Access Program, low-income seniors and individuals with disabilities are eligible for free transportation on Metra with proper identification. The table below presents the average daily conductor load counts for Benefit Access trips by service period as well as the total number of Benefit Access trips recorded for the month. The graph that follows shows the total number of Benefit Access trips by month between 2012 and 2016.

Benefit-Access Free Trips

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015												
Avg Wkday	*3,332*	*3,305*	*3,632*	*3,498*	*3,661*	*3,758*	*3,713*	*3,647*	*3,518*	*3,734*	*3,486*	*3,205*
Avg Sat	*1,497*	*1,509*	*1,558*	*1,633*	*1,781*	*1,822*	*1,831*	*1,828*	*1,739*	*1,631*	*1,704*	*1,480*
Avg Sun/Hol	*895*	*856*	*944*	*993*	*1,105*	*1,239*	*1,226*	*1,298*	*1,213*	*1,202*	*1,111*	*944*
Typical week	*19,053*	*18,890*	*20,662*	*20,118*	*21,190*	*21,853*	*21,621*	*21,362*	*20,541*	*21,505*	*20,242*	*18,447*
Total Reported*	81,935	75,558	90,857	87,468	88,753	94,928	97,624	92,221	86,895	95,121	83,191	81,141
2016												
Avg Wkday	*3,207*	*3,182*										
Avg Sat	*1,494*	*1,550*										
Avg Sun/Hol	*864*	*1,012*										
Typical week	*18,391*	*18,474*										
Total Reported*	76,784	77,078										

*Seniors Ride Free Program ended in Sept. 2011; includes low-income seniors as of 9/6/11.

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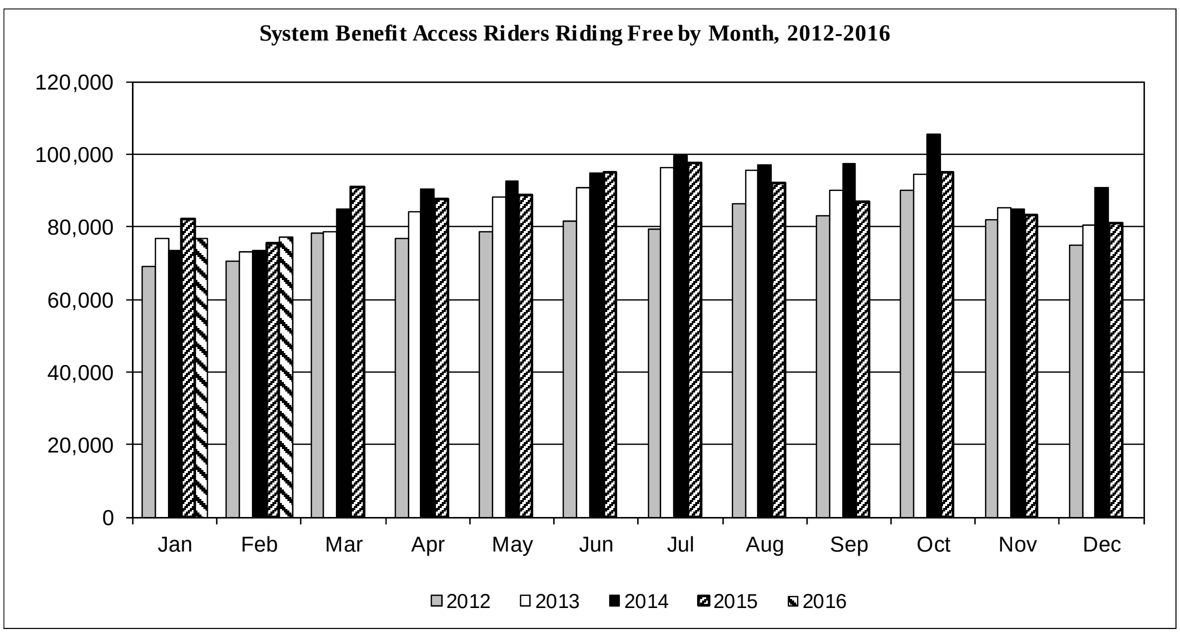

Reduced-Fare Sales – In collaboration with the Regional Transportation Authority's (RTA) Reduced-Fare Permit Program, Metra allows qualified users to ride at a reduced rate. The following types of users are eligible for a reduced-fare permit through the RTA's Reduced-Fare Permit Program. Metra is eligible for reimbursement of the lost revenue by Illinois Department of Transportation.

- All senior citizens who are within three weeks of their 65th birthday or older (see Benefit Access Program for further information)
- Medicare card recipients who receive Social Security benefits
- People with disabilities who receive Social Security benefits
- Veterans with disabilities who receive Service-connected disability benefits
- People with disabilities whose doctors validate their disability
- Full-time students enrolled in an accredited grade school or high school with a valid letter of certification from their school (on school stationery) or valid school identification. Bearing the student's name, school name and authorized signature.

Metra also offers reduced-fare tickets to children ages 7 to 11 and to active duty U.S. military personnel. The table below shows all reduced-fare ticket sales by month for 2015 and 2016.

Reduced-Fare Ticket Sales (2015-2016)

	2015				2016			
	Monthly	**Ten-Ride**	**One-Way**	**Conductor**	**Monthly**	**Ten-Ride**	**One-Way**	**Conductor**
January	3,194	12,701	29,752	31,566	3,227	13,652	29,830	27,709
February	3,136	8,722	26,460	30,165	3,229	10,806	32,860	28,032
March	3,337	11,446	43,689	38,790				
April	3,134	11,848	47,752	38,249				
May	3,174	11,078	42,979	40,082				
June	2,970	12,989	73,214	50,145				
July	3,050	12,526	87,205	49,640				
August	2,822	12,792	66,996	41,582				
September	3,342	12,529	35,973	33,656				
October	3,438	13,325	40,336	36,099				
November	3,320	12,238	37,391	32,810				
December	2,820	11,917	54,298	37,473				
YTD	**6,330**	**21,423**	**56,212**	**61,731**	**6,456**	**24,458**	**62,690**	**55,741**

<u>Police Officer and Firefighter Free Rides</u> – Chicago-area uniformed police officers from any municipality, including sheriff's deputies, bailiffs, and corrections officers, and Chicago firefighters are allowed free transportation on Metra. These free rides are not reimbursed by the State of Illinois. The table below presents the average daily conductor load counts for "Police Officer and Firefighter" trips by service period as well as the total number of these trips recorded for the month.

Police Officers and Firefighters in Uniform Riding Free

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015												
Avg Wkday	*219*	*207*	*216*	*222*	*232*	*256*	*236*	*239*	*204*	*188*	*184*	*182*
Avg Sat	*19*	*13*	*10*	*24*	*33*	*22*	*38*	*49*	*23*	*18*	*21*	*19*
Avg Sun/Hol	*10*	*22*	*10*	*11*	*10*	*11*	*14*	*26*	*22*	*11*	*7*	*11*
Typical week	*1,126*	*1,067*	*1,103*	*1,144*	*1,203*	*1,312*	*1,233*	*1,272*	*1,066*	*966*	*947*	*938*
Total Reported	4,754	4,269	4,854	5,018	4,864	5,761	5,615	5,403	4,491	4,259	3,801	4,126
2016												
Avg Wkday	*194*	*186*										
Avg Sat	*10*	*9*										
Avg Sun/Hol	*6*	*8*										
Typical week	*985*	*948*										
Total Reported	3,961	3,977										

Most recent month's data from TOPS 03/10/16

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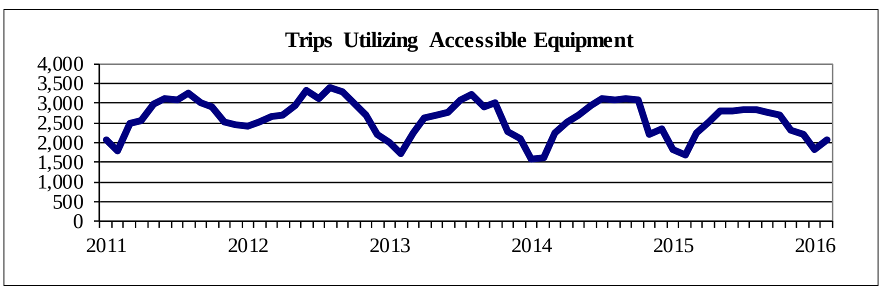
<u>Accessible Equipment Use</u> - All Metra trains have at least one accessible car; however, some individual stations are not yet fully accessible. The figure below presents the number of trips utilizing on-board accessibility equipment (wheelchair lifts on diesel lines or bridge plates on the Electric Line) by month since 2011.



<u>Bike Program</u> – Bikes are allowed on weekday early morning, off-peak, and reverse commute trains, and on all weekend trains. Five bikes are allowed in each diesel rail accessible car, and two bikes are allowed per car on the Metra Electric District. Train crews have the final authority on accommodating bikes. The table below shows the average usage by month for the program.

Bikes on Trains Program Usage

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015												
Avg Wkday	*383*	*333*	*507*	*698*	*854*	*938*	*1,023*	*1,080*	*975*	*947*	*779*	*546*
Avg Sat	*245*	*207*	*313*	*561*	*704*	*817*	*720*	*755*	*804*	*580*	*390*	*296*
Avg Sun/Hol	*150*	*125*	*227*	*439*	*519*	*628*	*697*	*646*	*693*	*598*	*396*	*243*
Total Bikes Carried	10,026	7,983	13,550	19,356	23,710	26,412	29,197	29,692	27,160	26,126	19,505	14,411
2016												
Avg Wkday	*400*	*452*										
Avg Sat	*221*	*349*										
Avg Sun/Hol	*159*	*257*										
Total Bikes Carried	10,054	11,911										

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Comparison of Actual vs. Budgeted Passenger Trips – Each year as part of the budgeting process, monthly passenger trips for upcoming years are forecasted. The table below shows 2015 actual, 2016 budgeted, and 2016 actual passenger trips. For January 2016, passenger trips were 1.1% favorable to budget.

Passenger Trips (Reported + Free): Actual vs. Budget

Month	2015 Actual	2016 Budget	2016 Actual	% Chg
JAN	6,764,204	6,739,437	6,512,955	-3.4%
FEB	6,297,426	6,241,176	6,309,556	1.1%
MAR	6,769,610	6,709,142		
APR	6,662,551	6,603,039		
MAY	6,655,682	6,596,232		
JUN	7,259,878	7,195,031		
JUL	7,285,907	7,220,827		
AUG	7,100,153	6,945,335		
SEP	6,895,751	7,054,747		
OCT	6,949,189	7,168,594		
NOV	6,605,591	6,674,810		
DEC	6,384,538	6,639,677		
YTD	**13,061,629**	**12,980,612**	**12,822,511**	**-1.2%**
Annual Total	**81,630,476**	**81,788,046**		

Table 2: Passenger Trips by Rail Line

	Reported			Reported & Free Trips		
February	**2015**	**2016**	**2015 vs 2016 %Change**	**2015**	**2016**	**2015 vs 2016 %Change**
BNSF	1,251,687	1,269,421	1.4%	1,260,583	1,278,645	1.4%
Electric Lines	695,268	680,189	-2.2%	714,707	698,109	-2.3%
Heritage*	77,032	56,632	-26.5%	77,052	56,644	-26.5%
Milw-N	539,020	533,376	-1.0%	544,220	538,391	-1.1%
Milw-W	500,837	511,641	2.2%	510,678	521,307	2.1%
North Central	136,912	138,135	0.9%	137,441	138,795	1.0%
Rock Island	643,927	639,625	-0.7%	649,846	646,319	-0.5%
SouthWest	208,027	209,871	0.9%	209,084	210,987	0.9%
UP-N	683,038	700,111	2.5%	694,900	713,760	2.7%
UP-NW	855,096	856,208	0.1%	862,946	864,081	0.1%
UP-W	631,026	637,272	1.0%	635,971	642,521	1.0%
SYSTEM	6,221,868	6,232,478	0.2%	6,297,426	6,309,556	0.2%
December - February	**2014-2015**	**2015-2016**	**14-15 vs 15-16 %Change**	**2014-2015**	**2015-2016**	**14-15 vs 15-16 %Change**
BNSF	3,910,413	3,845,423	-1.7%	3,940,539	3,871,902	-1.7%
Electric Lines	2,162,703	2,052,633	-5.1%	2,224,580	2,108,107	-5.2%
Heritage*	197,916	165,553	-16.4%	197,985	165,591	-16.4%
Milw-N	1,723,531	1,630,343	-5.4%	1,741,110	1,647,281	-5.4%
Milw-W	1,586,859	1,551,752	-2.2%	1,619,252	1,580,509	-2.4%
North Central	421,749	414,998	-1.6%	423,585	417,214	-1.5%
Rock Island	2,012,313	1,943,211	-3.4%	2,032,438	1,963,983	-3.4%
SouthWest	640,755	627,566	-2.1%	643,677	631,046	-2.0%
UP-N	2,162,817	2,137,986	-1.1%	2,201,423	2,179,569	-1.0%
UP-NW	2,727,211	2,639,390	-3.2%	2,752,930	2,662,396	-3.3%
UP-W	1,991,369	1,963,194	-1.4%	2,008,251	1,979,454	-1.4%
SYSTEM	19,537,633	18,972,046	-2.9%	19,785,767	19,207,049	-2.9%
Last 12 Months	**2014-2015**	**2015-2016**	**14-15 vs 15-16 %Change**	**2014-2015**	**2015-2016**	**14-15 vs 15-16 %Change**
BNSF	16,549,017	16,271,920	-1.7%	16,672,839	16,385,968	-1.7%
Electric Lines	9,136,620	8,726,026	-4.5%	9,402,295	8,982,267	-4.5%
Heritage*	747,939	696,139	-6.9%	748,421	696,351	-7.0%
Milw-N	7,212,731	6,964,514	-3.4%	7,286,069	7,045,579	-3.3%
Milw-W	6,806,480	6,636,406	-2.5%	6,946,826	6,767,787	-2.6%
North Central	1,819,050	1,746,883	-4.0%	1,829,007	1,756,041	-4.0%
Rock Island	8,434,714	8,180,433	-3.0%	8,531,218	8,272,372	-3.0%
SouthWest	2,647,023	2,585,113	-2.3%	2,657,016	2,599,902	-2.1%
UP-N	9,214,540	9,078,901	-1.5%	9,387,357	9,251,778	-1.4%
UP-NW	11,535,540	11,166,857	-3.2%	11,656,429	11,272,595	-3.3%
UP-W	8,375,686	8,286,108	-1.1%	8,457,560	8,360,721	-1.1%
SYSTEM	82,479,338	80,339,297	-2.6%	83,575,035	81,391,358	-2.6%

*Due to a reporting anomaly, Heritage Corridor passenger trips are overstated in 2015, while the other lines traveling to CUS are understated.

Table 3

System Ridership by Fare Zone

February 2015 vs. February 2016

Zone Pair	Miles	2015	2016	Change	% Change	Percent Share 2015	Percent Share 2016
AA	0-5	20,256	22,795	2,539	12.5%	0.3%	0.4%
AB	5-10	464,985	467,629	2,644	0.6%	7.5%	7.5%
AC	10-15	840,270	863,190	22,920	2.7%	13.5%	13.8%
AD	15-20	1,049,341	1,059,161	9,820	0.9%	16.9%	17.0%
AE	20-25	1,334,650	1,331,403	-3,247	-0.2%	21.5%	21.4%
AF	25-30	802,685	813,830	11,145	1.4%	12.9%	13.1%
AG	30-35	486,866	484,431	-2,435	-0.5%	7.8%	7.8%
AH	35-40	406,506	405,637	-869	-0.2%	6.5%	6.5%
AI	40-45	139,777	137,424	-2,353	-1.7%	2.2%	2.2%
AJ	45-50	26,146	25,425	-721	-2.8%	0.4%	0.4%
AK	50-55	28,147	28,010	-137	-0.5%	0.5%	0.4%
AM	60-65	8,325	8,658	333	4.0%	0.1%	0.1%
Intermediate*		214,308	214,087	-221	-0.1%	3.4%	3.4%
Conductor		251,878	195,917	-55,961	-22.2%	4.0%	3.1%
Group		376	386	10	2.7%	0.0%	0.0%
Weekend & Special Event Tickets		170,558	190,518	19,960	11.7%	2.7%	3.1%
Total		6,221,868	6,232,478	10,611	0.2%	100.0%	100.0%

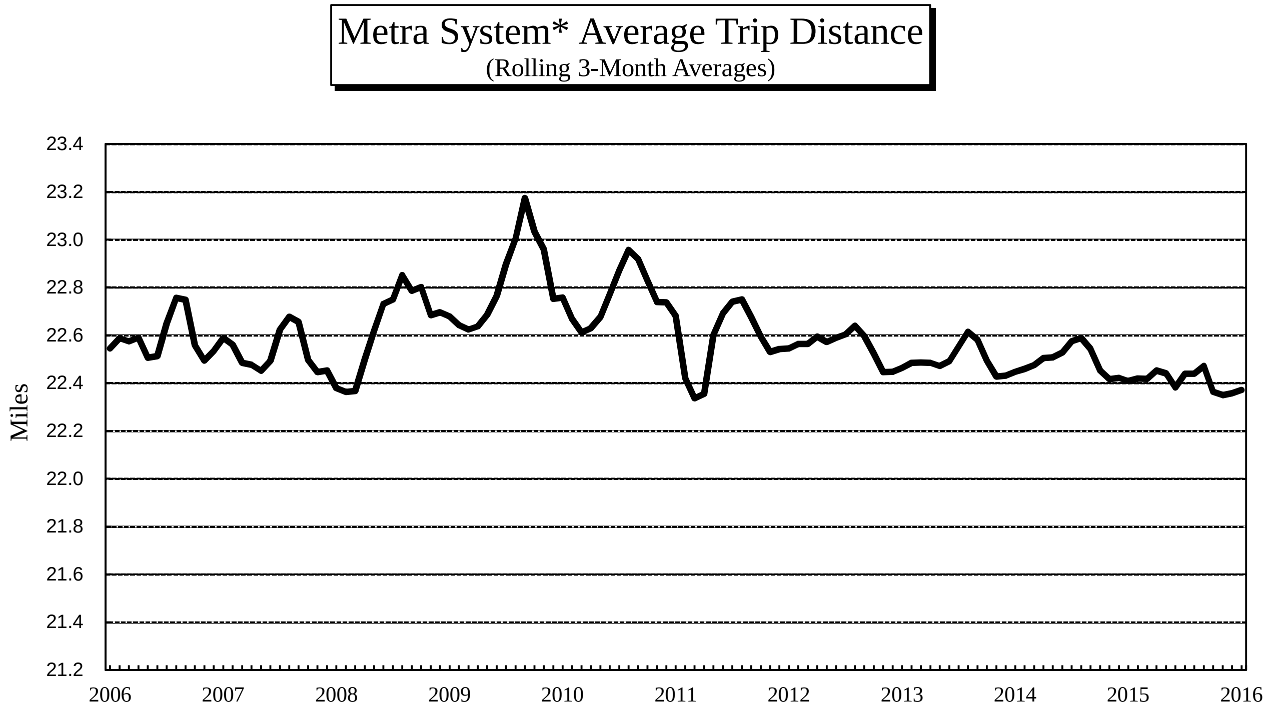
Last Three Months

Zone Pair	Miles	2015	2016	Change	% Change	Percent Share 2015	Percent Share 2016
AA	0-5	63,814	63,326	-488	-0.8%	0.3%	0.3%
AB	5-10	1,434,864	1,398,690	-36,174	-2.5%	7.3%	7.4%
AC	10-15	2,583,004	2,600,124	17,120	0.7%	13.2%	13.7%
AD	15-20	3,240,021	3,161,176	-78,845	-2.4%	16.6%	16.7%
AE	20-25	4,115,977	3,994,545	-121,432	-3.0%	21.1%	21.1%
AF	25-30	2,441,749	2,413,111	-28,638	-1.2%	12.5%	12.7%
AG	30-35	1,482,520	1,439,327	-43,193	-2.9%	7.6%	7.6%
AH	35-40	1,245,360	1,213,357	-32,003	-2.6%	6.4%	6.4%
AI	40-45	429,730	410,272	-19,458	-4.5%	2.2%	2.2%
AJ	45-50	80,718	76,188	-4,530	-5.6%	0.4%	0.4%
AK	50-55	88,291	84,219	-4,072	-4.6%	0.5%	0.4%
AM	60-65	27,664	27,051	-613	-2.2%	0.1%	0.1%
Intermediate*		649,963	621,062	-28,901	-4.4%	3.3%	3.3%
Conductor		911,030	711,625	-199,405	-21.9%	4.7%	3.8%
Group		51,185	52,757	1,572	3.1%	0.3%	0.3%
Weekend & Special Event Tickets		749,978	752,315	2,338	0.3%	3.8%	4.0%
Total		19,537,636	18,972,026	-565,610	-2.9%	100.0%	100.0%

*Trips that do not begin or end in Fare Zone A.

Note: Free trips and refunds are not included.

Figure 3



*Does not include free trips

Table 4
Passenger Miles & Average Trip Length by Rail Line
February

Line	Passenger Miles (in 000's)				% Chng in Trips	Average Trip Length		
	2015	2016	Change	% Chng		2015	2016	% Chng
BNSF	29,473	29,780	306	1.0%	1.4%	23.55	23.46	-0.4%
Electric Lines	13,912	13,530	-383	-2.7%	-2.2%	20.01	19.89	-0.6%
Heritage	2,094	1,585	-509	-24.3%	-26.5%	27.19	27.99	3.0%
Milw-North	12,364	12,290	-74	-0.6%	-1.0%	22.94	23.04	0.4%
Milw-West	12,375	12,662	287	2.3%	2.2%	24.71	24.75	0.2%
North Central	4,369	4,395	26	0.6%	0.9%	31.91	31.82	-0.3%
Rock Island	13,767	13,605	-161	-1.2%	-0.7%	21.38	21.27	-0.5%
SouthWest	4,042	4,027	-14	-0.4%	0.9%	19.43	19.19	-1.2%
UP-North	11,614	11,697	83	0.7%	2.5%	17.00	16.71	-1.7%
UP-NW	21,534	21,571	37	0.2%	0.1%	25.18	25.19	0.0%
UP-West	14,056	14,230	174	1.2%	1.0%	22.27	22.33	0.2%
System*	139,600	139,372	-228	-0.2%	0.2%	22.44	22.36	-0.3%

*Does not include free trips.

Table 5

System Passenger Loads by Service Period

December - January - February

Service Period	Passenger Loads 2013-2014	2014-2015	2015-2016	% Change 13-14 vs 15-16	14-15 vs 15-16	Share of Total* 13-14	14-15	15-16
Average Weekday								
Peak Period/Peak Direction	209,900	211,400	221,900	5.7%	5.0%	76%	76%	77%
Peak Period/Reverse Direction	19,800	19,700	19,800	0.0%	0.5%	7%	7%	7%
Midday	30,500	30,700	30,200	-1.0%	-1.6%	11%	11%	10%
Evening	16,600	16,700	16,300	-1.8%	-2.4%	6%	6%	6%
Total Weekday	276,800	278,500	288,200	4.1%	3.5%	100%	100%	100%
Typical Week with Five Weekdays								
Weekday Peak Per/Peak Dir	1,049,500	1,057,000	1,109,500	5.7%	5.0%	71%	71%	72%
Weekday Off-Peak	334,500	335,500	331,500	-0.9%	-1.2%	23%	23%	22%
Saturday	60,600	59,500	59,900	-1.2%	0.7%	4%	4%	4%
Sunday	33,800	37,400	35,200	4.1%	-5.9%	2%	3%	2%
Total Week	1,478,400	1,489,400	1,536,100	3.9%	3.1%	100%	100%	100%
Total Off-Peak	*428,900*	*432,400*	*426,600*	*-0.5%*	*-1.3%*	*29%*	*29%*	*28%*

*Percentages may not add up to 100 due to rounding.

Table 6

System Capacity Utilization by Service Period

December - January - February

Service Period	% Capacity Utilization 2013-2014	2014-2015	2015-2016	% Change 13-14 vs 15-16	14-15 vs 15-16
Average Weekday					
Peak Period/Peak Direction	67.4%	68.8%	70.5%	3.2%	1.8%
Peak Period/Reverse Direction	32.6%	35.5%	35.7%	3.1%	0.2%
Midday	41.0%	43.8%	41.2%	0.2%	-2.6%
Evening	27.3%	29.6%	28.7%	1.4%	-0.9%
Total Weekday	54.6%	56.9%	57.6%	3.1%	0.7%
Typical Week with Five Weekdays					
Weekday Peak Per/Peak Direction	67.4%	68.8%	70.5%	3.2%	1.8%
Weekday Off-Peak	34.1%	36.9%	35.7%	1.6%	-1.1%
Saturday	36.1%	36.8%	35.9%	-0.2%	-0.9%
Sunday	37.2%	43.1%	38.3%	1.1%	-4.8%
Total Week	52.9%	55.3%	55.7%	2.8%	0.4%
Total Off-Peak	*34.6%*	*37.3%*	*35.9%*	*1.3%*	*-1.4%*

IV. TICKET SALES

Table 7 (p. 20) provides a breakdown by rail line of February sales by ticket type for 2015 and 2016. Estimated ridership and revenue data by ticket type is shown on Table 8 (p. 21).

Table 9 (p. 21) breaks down the February ticket sales by method of purchase, which includes station (agents and vending machines), Ticket-by-Mail, Ticket-by-Internet, conductor sales, and Commuter Benefit.

February 2016 Fare Increase – Effective February 1, 2016, Metra fares rose by an average of 2.0%. One-way ticket prices rose by $0.25, ten-ride ticket prices rose by $1.75, and monthly ticket prices rose by $2.50. Reduced fare ten-ride ticket prices rose by $0.75, and reduced fare monthly ticet prices rose by $1.25.

February 2015 Fare Increase – Effective February 1, 2015, Metra fares rose by an average of 10.8%. Part of the fare (and policy) changes was to restore the price of ten-ride tickets to nine times the price of one-way tickets, reversing a change made in February 2013. Despite the restoration of the discount, most ten-ride tickets increased in price. For the February 2015-January 2016 period monthly ticket sales fell by 5.9% and ten-ride ticket sales rose by 14.0% compared to the same period in 2014-2015.

<u>Ventra Mobile App</u> – The Ventra Mobile App launched on November 18, 2015. The table below summarizes ticket sales through the app for February 2016.

	February	
	Tickets	**Revenue**
Monthly	15,610	$2,614,799.25
Ten-Ride	35,812	$1,870,197.75
One-Way	97,700	$576,770.25
Weekend	7,465	$59,720.00

<u>Credit/Debit Card Sales</u> – Tickets can be purchased via credit card on the internet through Metra's website, at station windows, and by using ticket vending machines at select locations. The table below shows credit card sales by ticket type for 2015 and 2016. Note that this table does not include tickets sold through the Ventra Mobile App.

Credit/Debit Card Sales -- Number of Tickets Sold

2015 Ticket Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Internet Sales													
Monthly	5,344	5,137	5,054	5,046	5,047	5,132	5,013	5,050	5,252	5,279	5,180	4,652	10,481
Ten-Ride	3,848	2,728	2,885	2,787	2,825	3,317	3,291	3,143	3,220	3,425	2,900	2,039	6,576
Station Sales													
Monthly	37,510	37,126	38,541	38,146	35,517	37,309	36,740	34,414	38,646	39,213	36,512	25,988	74,636
Ten-Ride	81,799	62,151	75,408	74,547	73,476	84,976	83,655	82,836	81,556	83,207	76,533	63,254	143,950
One-Way	127,173	107,887	143,171	142,180	151,752	185,687	219,960	198,853	153,963	155,500	132,762	148,024	235,060
Weekend & Special Event	6,408	5,698	10,632	7,391	12,524	22,501	21,733	26,246	10,327	8,965	7,256	10,460	12,106
Ticket Vending Machines													
Monthly	7,566	5,057	6,075	7,184	7,346	6,983	7,508	7,333	6,830	7,864	7,513	5,312	12,623
Ten-Ride	22,427	21,716	26,742	26,746	25,030	29,755	30,869	30,570	28,944	30,954	27,527	21,362	44,143
One-Way	49,407	43,827	55,397	58,526	59,381	71,637	88,963	79,130	63,679	66,690	56,275	56,306	93,234
Weekend	3,608	3,576	4,324	4,381	6,027	5,928	7,808	7,395	5,544	5,127	5,612	4,750	7,184
Total	345,090	294,903	368,229	366,934	378,925	453,225	505,540	474,970	397,961	406,224	358,070	342,147	639,993

2016 Ticket Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Internet Sales													
Monthly	4,356	4,004											8,360
Ten-Ride	2,361	1,781											4,142
Station Sales													
Monthly	27,522	26,427											53,949
Ten-Ride	66,109	51,467											117,576
One-Way	95,774	93,589											189,363
Weekend & Special Event	7,040	5,119											12,159
Ticket Vending Machines													
Monthly	5,151	5,015											10,166
Ten-Ride	21,034	16,610											37,644
One-Way	37,599	35,112											72,711
Weekend	3,617	3,568											7,185
Total	270,563	242,692											513,255

The table on the following page shows the number of tickets sold through Credit Card Ticket Vending Machines at each of the five downtown stations beginning January 2015. Note that monthly ticket sales are reported based on the month the ticket was valid, not the date the ticket was purchased (e.g. a March monthly ticket purchased on February 22 is reported as a March sale).

Total Number of Tickets Sold at Credit Card TVMs in Downtown Stations

Station	Ticket Type 2015	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
LaSalle Street Station														
	Monthly	508	33	454	472	492	465	558	505	523	579	531	471	541
	Ten-Ride	674	747	1,467	1,200	1,134	1,420	1,369	1,417	1,406	1,343	1,349	1,147	1,421
	One-Way	1,864	1,845	3,136	2,899	3,337	3,801	4,129	3,435	3,249	3,313	3,093	2,949	3,709
	Weekend	142	168	282	298	304	352	317	237	268	267	371	252	310
Millennium Station														
	Monthly	308	217	374	354	372	325	335	279	300	397	350	337	525
	Ten-Ride	1,556	1,665	1,806	2,150	1,585	1,639	1,735	1,528	1,949	2,176	1,930	1,297	3,221
	One-Way	5,891	5,780	7,295	7,383	6,387	8,302	10,466	8,851	7,184	7,909	6,808	6,321	11,671
	Weekend	169	115	194	231	260	209	211	238	219	251	240	140	284
Ogilvie Center														
	Monthly	2,195	1,033	1,576	2,156	2,238	2,101	2,288	2,312	1,653	2,253	2,032	1,437	3,228
	Ten-Ride	6,099	7,055	8,479	8,549	7,871	10,063	10,012	10,522	8,698	10,210	9,260	7,031	13,154
	One-Way	5,635	5,415	6,589	7,702	7,567	10,509	12,245	12,729	8,677	9,057	7,792	7,539	11,050
	Weekend	233	191	304	421	595	704	763	846	578	510	583	373	424
Union Station														
	Monthly	3,200	2,672	2,877	3,273	3,273	3,081	3,303	3,186	3,312	3,531	3,443	2,165	5,872
	Ten-Ride	10,902	9,265	11,321	11,463	10,790	12,358	13,369	12,861	12,868	12,767	11,077	8,715	20,167
	One-Way	19,319	16,190	19,844	20,627	23,318	27,204	29,983	28,192	23,864	22,136	19,724	20,929	35,509
	Weekend	1,267	1,089	1,109	1,308	2,011	1,572	2,014	1,757	1,522	1,401	1,691	1,125	2,356
Van Buren Street Station														
	Monthly	99	62	134	24	96	53	100	92	109	101	98	130	161
	Ten-Ride	265	248	382	317	345	424	486	431	400	483	423	318	513
	One-Way	1,420	1,280	1,695	1,435	1,482	1,648	2,596	2,125	1,980	2,352	1,823	1,587	2,700
	Weekend	29	44	38	36	63	29	62	52	21	56	53	33	73
Total		61,775	55,114	69,356	72,298	73,520	86,259	96,341	91,595	78,780	81,092	72,671	64,296	116,889

Station	Ticket Type 2016	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
LaSalle Street Station														
	Monthly	375	360											735
	Ten-Ride	1,014	619											1,633
	One-Way	2,144	1,184											3,328
	Weekend	221	124											345
Millennium Station														
	Monthly	255	337											592
	Ten-Ride	1,454	1,237											2,691
	One-Way	5,146	4,856											10,002
	Weekend	196	155											351
Ogilvie Center														
	Monthly	1,365	1,294											2,659
	Ten-Ride	7,100	5,247											12,347
	One-Way	4,795	4,306											9,101
	Weekend	280	214											494
Union Station														
	Monthly	2,159	2,152											4,311
	Ten-Ride	8,247	6,585											14,832
	One-Way	12,778	10,818											23,596
	Weekend	788	755											1,543
Van Buren Street Station														
	Monthly	55	88											143
	Ten-Ride	289	355											644
	One-Way	1,172	1,226											2,398
	Weekend	49	41											90
Total		49,882	41,953											91,835

**Link-Up and PlusBus - ** Metra participates in joint ticket programs with CTA and Pace. Monthly Metra pass holders can purchase a Link-Up pass for connecting travel on CTA and Pace buses. The Link-Up pass is accepted on peak-period CTA services and most Pace services. Monthly Metra pass holders can also purchase a PlusBus pass in conjunction with their monthly ticket good for unlimited travel on most Pace buses. The table below presents Link-Up and PlusBus sales for February 2016.

Link-Up and PlusBus Sales

February

	Link-Up			PlusBus		
	2015	**2016**	**Change**	**2015**	**2016**	**Change**
BNSF	932	780	-152	1,045	915	-130
Other CUS Lines	882	697	-185	101	64	-37
Electric	754	585	-169	62	38	-24
Rock Island	521	470	-51	28	25	-3
Union Pacific	1,027	846	-181	227	172	-55
Total	4,116	3,378	-738	1,463	1,214	-249

January-February

	Link-Up			PlusBus		
	2015	**2016**	**Change**	**2015**	**2016**	**Change**
BNSF	1,886	1,561	-325	2,114	1,846	-268
Other CUS Lines	1,810	1,423	-387	193	133	-60
Electric	1,526	1,162	-364	111	70	-41
Rock Island	1,057	933	-124	63	49	-14
Union Pacific	2,072	1,698	-374	453	350	-103
Total	8,351	6,777	-1,574	2,934	2,448	-486

Table 7

Ticket Sales by Type and Line*

February 2015 vs. February 2016

	2015	2016	Change	%Chng
MONTHLY				
BNSF	21,599	21,017	-582	-2.7%
Electric Lines	10,606	9,882	-724	-6.8%
Heritage	1,423	1,066	-357	-25.1%
Milw-N	8,266	7,636	-630	-7.6%
Milw-W	8,270	8,123	-147	-1.8%
North Central	2,376	2,322	-54	-2.3%
Rock Island	11,335	11,012	-323	-2.8%
SouthWest	3,838	3,804	-34	-0.9%
UP-N	9,433	9,216	-217	-2.3%
UP-NW	13,748	13,200	-548	-4.0%
UP-W	10,066	9,807	-259	-2.6%
SYSTEM	100,960	97,085	-3,875	-3.8%
TEN-RIDE				
BNSF	22,100	25,540	3,440	15.6%
Electric Lines	11,982	13,717	1,735	14.5%
Heritage	1,202	923	-279	-23.2%
Milw-N	11,152	13,235	2,083	18.7%
Milw-W	7,688	8,736	1,048	13.6%
North Central	2,313	2,709	396	17.1%
Rock Island	9,948	10,691	743	7.5%
SouthWest	3,066	3,456	390	12.7%
UP-N	17,036	19,808	2,772	16.3%
UP-NW	15,031	17,314	2,283	15.2%
UP-W	11,466	13,273	1,807	15.8%
SYSTEM	112,984	129,402	16,418	14.5%
WEEKEND & SPECIAL EVENT TICKET SALES				
BNSF	10,264	12,028	1,764	17.2%
Electric Lines	6,932	7,432	500	7.2%
Heritage	0	1	1	--
Milw-N	8,480	9,545	1,065	12.6%
Milw-W	6,589	8,131	1,542	23.4%
North Central	0	14	14	--
Rock Island	3,942	4,457	515	13.1%
SouthWest	154	176	22	14.3%
UP-N	8,840	10,683	1,843	20.8%
UP-NW	13,747	14,014	267	1.9%
UP-W	9,275	9,726	451	4.9%
SYSTEM	68,223	76,207	7,984	11.7%

	2015	2016	Change	%Chng
STATION & MOBILE ONE-WAY				
BNSF	56,265	62,358	6,093	10.8%
Electric Lines	79,900	78,039	-1,861	-2.3%
Heritage	3,170	1,172	-1,998	-63.0%
Milw-N	26,375	32,182	5,807	22.0%
Milw-W	28,844	35,623	6,779	23.5%
North Central	3,900	5,304	1,404	36.0%
Rock Island	31,042	35,228	4,186	13.5%
SouthWest	6,440	7,564	1,124	17.5%
UP-N	33,713	41,809	8,096	24.0%
UP-NW	45,759	54,148	8,389	18.3%
UP-W	35,734	39,578	3,844	10.8%
SYSTEM	351,142	393,005	41,863	11.9%
CONDUCTOR ONE-WAY				
BNSF	23,676	20,366	-3,310	-14.0%
Electric Lines	25,444	23,633	-1,811	-7.1%
Heritage	825	475	-350	-42.4%
Milw-N	26,972	18,986	-7,986	-29.6%
Milw-W	24,513	20,621	-3,892	-15.9%
North Central	8,556	6,337	-2,219	-25.9%
Rock Island	18,204	13,922	-4,282	-23.5%
SouthWest	6,166	4,314	-1,852	-30.0%
UP-N	53,453	39,023	-14,430	-27.0%
UP-NW	37,489	28,674	-8,815	-23.5%
UP-W	26,580	19,566	-7,014	-26.4%
SYSTEM	251,878	195,917	-55,961	-22.2%
PERCENT SHARE BY TICKET TYPE				
Monthly	11.4%	10.9%	-0.5%	
Ten-Ride	12.8%	14.5%	1.7%	
Station & Mobile One-Way	39.7%	44.1%	4.4%	
Conductor One-Way	28.5%	22.0%	-6.5%	
Total One-Way	*68.1%*	*66.1%*	*-2.1%*	
Weekend & Special Event	7.7%	8.5%	0.8%	

*Free trips are not included and not adjusted for ticket refunds.

Due to a reporting anomaly, Heritage Corridor over the counter tickets are overstated in 2015, while the other lines traveling to CUS are understated.

Table 8
Systemwide Ridership and Revenue by Ticket Type
February

PASSENGER TRIPS	2015	2016	Change	Percent Change	Share of Total 2015	Share of Total 2016
Monthly	4,341,280	4,174,655	-166,625	-3.8%	69.5%	66.8%
10-Ride	1,129,840	1,294,020	164,180	14.5%	18.1%	20.7%
One-Way - Station & Mobile	351,142	393,005	41,863	11.9%	5.6%	6.3%
One-Way - Conductor	251,878	195,917	-55,961	-22.2%	4.0%	3.1%
Weekend & Special Event - Station & Mobile	46,005	60,263	14,258	31.0%	0.7%	1.0%
Weekend & Special Event - Conductor	124,553	130,255	5,703	4.6%	2.0%	2.1%
TOTAL	6,244,698	6,248,115	3,417	0.1%	100.0%	100.0%
PASSENGER REVENUE						
Monthly	$16,628,192	$16,184,663	-$443,529	-2.7%	63.6%	60.3%
10-Ride	5,653,342	6,657,586	1,004,244	17.8%	21.6%	24.8%
One-Way - Station & Mobile	2,018,934	2,343,872	324,938	16.1%	7.7%	8.7%
One-Way - Conductor	1,305,960	1,034,925	-271,035	-20.8%	5.0%	3.9%
Weekend & Special Event - Station & Mobile	147,186	192,840	45,654	31.0%	0.6%	0.7%
Weekend & Special Event - Conductor	388,604	416,816	28,212	7.3%	1.5%	1.6%
TOTAL	$26,142,218	$26,830,702	$688,484	2.6%	100.0%	100.0%

Note: Free trips, refunds, and group sales are not included.

Table 9
System Ticket Sales by Method of Purchase
February

	Monthly			Ten-Ride		
TICKET SALES	2015	2016	% Change	2015	2016	% Change
Station & Mobile (Credit)	42,183	44,274	5.0%	83,867	105,137	25.4%
Station (Cash/Check)	15,201	13,408	-11.8%	15,265	10,710	-29.8%
Total Station	57,384	57,682	0.5%	99,132	115,847	16.9%
By Mail	5,217	3,984	-23.6%	7	6	-14.3%
By Internet	5,137	4,004	-22.1%	2,728	1,781	-34.7%
Commuter Benefits	33,222	31,415	-5.4%	11,117	11,768	5.9%
Total	100,960	97,085	-3.8%	112,984	129,402	14.5%

	One-Way			Weekend & Special Event		
TICKET SALES	2015	2016	% Change	2015	2016	% Change
Station & Mobile (Credit)	151,714	211,462	39.4%	9,274	15,550	67.7%
Station (Cash/Check)	199,428	181,543	-9.0%	9,128	8,555	-6.3%
Total Station	351,142	393,005	11.9%	18,402	24,105	31.0%
On-Train	251,878	195,917	-22.2%	49,821	52,102	4.6%
Total	603,020	588,922	-2.3%	68,223	76,207	11.7%

Note: Free trips, refunds, and group sales are not included.

V. PASSENGER REVENUES

The table below presents system passenger revenues for February, the last three months, and the last 12 months. Revenues increased by 2.7% in February 2016 when compared to February 2015.

System Passenger Revenues

February	(in 000s)			Percent Change	
	2014	2015	2016	14 vs. 15	15 vs. 16
February	$23,964	$26,058	$26,758	8.7%	2.7%
December - February	$72,443	$76,795	$80,797	6.0%	5.2%
January - February	$48,104	$51,532	$53,986	7.1%	4.8%
Last 12 Months	$309,691	$316,478	$341,081	2.2%	7.8%

Table 10 (p. 23) breaks out passenger revenues by rail line for the last two years. Figure 5 (p. 24) illustrates system average fare (i.e., revenue per passenger trip). Table 11 (p. 24) presents average fare and revenue levels by rail line.

Table 10: Passenger Revenues by Rail Line*

February	2015	2016	2015 vs 2016 %Change
BNSF	$5,337,742	$5,548,914	4.0%
Electric Lines	2,718,570	2,726,975	0.3%
Heritage**	345,363	260,281	-24.6%
Milw-N	2,317,845	2,364,570	2.0%
Milw-W	2,188,090	2,289,642	4.6%
North Central	676,313	698,652	3.3%
Rock Island	2,606,803	2,646,085	1.5%
SouthWest	832,278	855,621	2.8%
UP-N	2,608,210	2,729,988	4.7%
UP-NW	3,766,797	3,873,475	2.8%
UP-W	2,660,339	2,763,584	3.9%
SYSTEM	$26,058,351	$26,757,787	2.7%

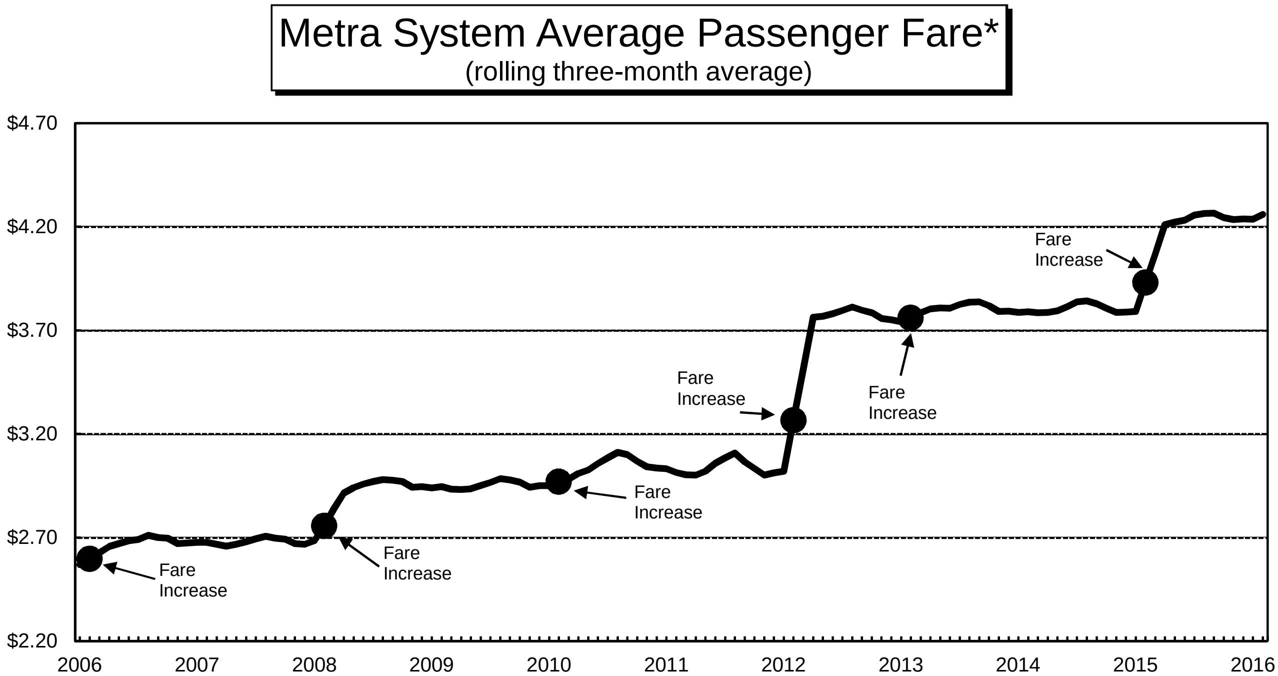
December - February	2014-2015	2015-2016	14-15 vs 15-16 %Change
BNSF	$15,694,915	$16,688,473	6.3%
Electric Lines	7,881,721	8,146,812	3.4%
Heritage**	840,258	752,438	-10.5%
Milw-N	6,971,649	7,153,805	2.6%
Milw-W	6,494,235	6,885,071	6.0%
North Central	1,969,728	2,086,219	5.9%
Rock Island	7,621,624	7,967,390	4.5%
SouthWest	2,372,752	2,542,445	7.2%
UP-N	7,801,328	8,266,972	6.0%
UP-NW	11,276,822	11,853,829	5.1%
UP-W	7,870,022	8,453,205	7.4%
SYSTEM	$76,795,053	$80,796,659	5.2%

Last 12 Months	2014-2015	2015-2016	14-15 vs 15-16 %Change
BNSF	$64,820,973	$70,402,224	8.6%
Electric Lines	32,287,953	34,376,829	6.5%
Heritage**	3,073,265	3,136,409	2.1%
Milw-N	28,564,036	30,456,564	6.6%
Milw-W	27,210,425	29,354,539	7.9%
North Central	8,325,754	8,762,112	5.2%
Rock Island	31,108,603	33,446,589	7.5%
SouthWest	9,507,391	10,420,944	9.6%
UP-N	32,705,279	35,173,160	7.5%
UP-NW	46,615,510	49,969,662	7.2%
UP-W	32,258,478	35,581,898	10.3%
SYSTEM	$316,477,668	$341,080,929	7.8%

*Excludes South Shore and reduced-fare reimbursement.

**Due to a reporting anomaly, Heritage Corridor revenues are overstated, while the other lines traveling to CUS are understated.

Figure 5



*Does not include free trips

Table 11

Passenger Revenues & Average Fare by Rail Line*

January - February

Line	Passenger Revenue (in 000's)				% Change	Average Fare		
	2015	2016	Change	% Chng	in Trips	2015	2016	% Chng
BNSF	$10,573	$11,214	$641	6.1%	-0.5%	$4.07	$4.34	6.6%
Electric Lines	5,303	5,409	105	2.0%	-4.8%	$3.70	$3.97	7.1%
Heritage**	606	514	-92	-15.2%	-19.6%	$4.33	$4.56	5.5%
Milw-N	4,670	4,778	108	2.3%	-4.3%	$4.11	$4.39	6.9%
Milw-W	4,326	4,607	282	6.5%	-0.2%	$4.17	$4.45	6.7%
North Central	1,340	1,413	74	5.5%	-0.8%	$4.74	$5.04	6.4%
Rock Island	5,121	5,317	196	3.8%	-2.5%	$3.85	$4.11	6.5%
SouthWest	1,622	1,721	99	6.1%	-1.1%	$3.79	$4.06	7.3%
UP-N	5,262	5,560	298	5.7%	0.0%	$3.66	$3.86	5.7%
UP-NW	7,461	7,853	392	5.3%	-1.6%	$4.20	$4.49	7.0%
UP-W	5,248	5,600	351	6.7%	-0.5%	$4.02	$4.31	7.2%
System***	$51,532	$53,986	$2,454	4.8%	-1.8%	$3.99	$4.26	6.7%

*Excludes reduced-fare reimbursement.

**Due to a reporting anomaly, Heritage Corridor revenues are overstated, while the other lines traveling to CUS are understated.

***Does not include free trips