# COMMUTER RAIL SYSTEM ON-TIME PERFORMANCE REPORT June 2016



# COMMUTER RAIL ON-TIME PERFORMANCE June 2016

This report presents an analysis of the June 2016 train delays as reported for Metra's eleven commuter rail lines. On-time is defined, for this analysis, as those regularly scheduled trains arriving at their last station stop less than six minutes behind schedule. Trains that are six minutes or more behind schedule, including annulled trains (trains that do not complete their scheduled runs), are regarded as late. "Extra" trains (trains added to handle special events but not shown in the regularly published timetables) are excluded from on-time performance calculations unless shown in special-event schedules that include all intermediate station stop times and are distributed publicly via Metra's website or on paper flyers. Cancelled (not annulled) trains and non-revenue trains are also excluded from on-time performance calculations.

## **On-Time Performance Tables**

Table 1 presents the number of train delays by rail line and service period. During June 2016, Metra operated 17,434 scheduled trains, including scheduled "extras", if any. 791 of these trains were delayed (late or annulled), representing an on-time performance rate of 95.5%. Table 2 lists on-time percentages by line for each month and year since 2011.

Table 3 lists each train that was on time for less than 85% of its weekday runs in June 2016, in order of line, train, and dates delayed. The codes in the 'Delay Code' column of Table 3 are defined in Table 4 and shown sorted by delay-cause category and carrier designation in Table 5. Effective January 1, 2012, and January 1, 2014, Metra is using an expanded set of delay codes, to provide more detail about the cause of and responsibility for each train delay.

Table 6.a shows the frequency of train delays by delay-cause control and by line during June 2016. Of the 791 delays systemwide in June 2016, all but 434 (55%) were beyond Metra's control. Table 6.b shows the average frequencies over the previous four Junes, and Table 6.c shows the differences between Table 6.a and Table 6.b., illustrating that in June 2016, 26 fewer delays than the average over the previous four Junes were controllable. Table 6.d shows the delay-cause control frequencies since the beginning of the year. Of the 3,836 delays in 2016, all but 1,867 (49%) were beyond Metra's control.

Table 7 provides a daily listing of the number of delays by line and branch for June 2016.

Table 8.a shows the frequency of train delays by delay-cause category and by line during June 2016. Table 8.b shows the average frequencies over the previous five Junes, and Table 8.c shows the differences between Table 8.a and Table 8.b. There were 791 delays systemwide in June 2016, 326 less than the average over the previous five Junes. Table 9.a shows delays from the beginning of the year through June 2016. Table 9.b shows the average frequencies from the beginning of the year through June of each of the previous five years, and Table 9.c shows the differences between Table 9.a and Table 9.b. Tables 10.a and 10.b display the systemwide frequency of train delays by cause and by month, for 2016 and 2015 respectively, and Table 10.c shows the difference between the two. From January through June of 2016, a total of 3,836 trains were delayed, compared to 4,264 trains delayed in the same six months of 2015.

In Tables 8 through 10, delays by cause are separated into 'Metra/PSA' and 'Foreign' designations, where applicable. 'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation. 'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific

freight operations. See Table 5 for a detailed breakdown of delay codes by cause category and carrier designation.

Table 11 shows, by line and month, all train delays caused by freight operations over the past 24 months. In June 2016 freight operations delayed 73 trains systemwide, compared to 90 a year earlier. Tables 12.a and 12.b display the frequency of lift-deployment train delays by line and month, for 2016 and 2015 respectively. A total of 11 trains were delayed by lift deployment in June 2016.

A review of June 2016 late trains by duration of delay is shown in Table 13. The range with the greatest number of delays was, as usual, six-to-ten minutes, accounting for 47.8% of all late trains. Table 14 shows that the average length of delay was 17.6 minutes in June 2016. It should be noted that these averages relate only to reportable delays (i.e., trains late by six minutes or more).

# **Changes in On-Time Performance Reporting Calculations** (effective with the May 2011 On-Time Performance Report)

### "Extra" Trains

"Extra" trains (trains added to handle special events but not shown in the regularly published schedules) are excluded from on-time performance calculations, except for those "extra" trains whose special-event schedules include all intermediate station stop times and are distributed publicly via Metra's website or on paper flyers. Prior to May 2011, all "extra" trains were included in the count of all trains for the purpose of calculating on-time performance and were always reported as on-time.

Intermediate station departure times and final station arrival times for some "extra" trains are either unknown (departures of some "extra" trains are held until after the completion of the respective special event) or not published. On-time performance for these two types of "extra" trains cannot be calculated, as arrival times are not known ahead of time; these trains are therefore excluded from on-time performance calculations. However, on-time performance can be calculated for "extra" trains that have full published schedules.

# Temporary Schedules and Notices, for Construction and Special Events

Planned construction projects or special events can adversely affect on-time performance. Metra occasionally publishes full temporary schedules, which supersede the standard published schedules, to inform riders of possible delays or modifications to regular service. Metra also may publish informational notices to accompany temporary schedules. On-time performance is calculated using the temporary schedules and any accompanying notices.

(Prior to May 2011, some trains affected by planned construction work arrived at their last station stops six minutes or more late, but were counted as on-time because a construction time allowance was deducted from the actual delay time. This allowance, typically five or ten minutes (but occasionally more) depending on the nature of the scheduled work, was assigned in advance to all off-peak and reverse-peak trains that might be affected by a particular project, but never to peak period/peak direction trains. For such trains, the assigned construction allowance was added onto the scheduled arrival time at the destination station for the purpose of calculating the total minutes of delay.)

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TABLE 1: SCHEDULED AND DELAYED TRAINS, AND ON-TIME PERFORMANCE BY SERVICE PERIOD AND LINE June 2016

|          |                     |                |                    | W                   | eekday         | s                  |                     |                |                    |                     |                | Weel               | kends               |                |                    |                     | Total          |                    |
|----------|---------------------|----------------|--------------------|---------------------|----------------|--------------------|---------------------|----------------|--------------------|---------------------|----------------|--------------------|---------------------|----------------|--------------------|---------------------|----------------|--------------------|
|          | ]                   | Peak*          |                    | Off                 | -Peak*         | *                  |                     | Total          |                    | Sa                  | turday         | S                  | Sunday              | s & Ho         | lidays             |                     |                |                    |
|          | Trains<br>Scheduled | Trains<br>Late | Percent<br>On-Time |
| BNSF     | 1,188               | 76             | 93.6%              | 883                 | 61             | 93.1%              | 2,071               | 137            | 93.4%              | 118                 | 8              | 93.2%              | 76                  | 3              | 96.1%              | 2,265               | 148            | 93.5%              |
| Elec -ML | 990                 | 30             | 97.0%              | 748                 | 33             | 95.6%              | 1,738               | 63             | 96.4%              | 184                 | 3              | 98.4%              | 80                  | 2              | 97.5%              | 2,002               | 68             | 96.6%              |
| -BI      | 308                 | 11             | 96.4%              | 506                 | 26             | 94.9%              | 814                 | 37             | 95.5%              | 120                 | 1              | 99.2%              |                     |                |                    | 934                 | 38             | 95.9%              |
| -SC      | <u>374</u>          | 9              | 97.6%              | <u>814</u>          | <u>36</u>      | 95.6%              | 1,188               | <u>45</u>      | 96.2%              | <u>192</u>          | <u>3</u>       | 98.4%              | <u>80</u>           | <u>1</u>       | 98.8%              | <u>1,460</u>        | <u>49</u>      | 96.6%              |
| Subtotal | 1,672               | 50             | 97.0%              | 2,068               | 95             | 95.4%              | 3,740               | 145            | 96.1%              | 496                 | 7              | 98.6%              | 160                 | 3              | 98.1%              | 4,396               | 155            | 96.5%              |
| Heritage | 132                 | 5              | 96.2%              | 22                  | 3              | 86.4%              | 154                 | 8              | 94.8%              |                     |                |                    |                     |                |                    | 154                 | 8              | 94.8%              |
| Milw -N  | 550                 | 26             | 95.3%              | 770                 | 48             | 93.8%              | 1,320               | 74             | 94.4%              | 96                  | 21             | 78.1%              | 80                  | 11             | 86.3%              | 1,496               | 106            | 92.9%              |
| -W       | <u>594</u>          | <u>23</u>      | 96.1%              | <u>682</u>          | <u>41</u>      | 94.0%              | 1,276               | <u>64</u>      | 95.0%              | <u>96</u>           | <u>19</u>      | 80.2%              | <u>72</u>           | <u>10</u>      | 86.1%              | <u>1,444</u>        | <u>93</u>      | 93.6%              |
| Subtotal | 1,144               | 49             | 95.7%              | 1,452               | 89             | 93.9%              | 2,596               | 138            | 94.7%              | 192                 | 40             | 79.2%              | 152                 | 21             | 86.2%              | 2,940               | 199            | 93.2%              |
| NCS      | 242                 | 6              | 97.5%              | 242                 | 12             | 95.0%              | 484                 | 18             | 96.3%              |                     |                |                    |                     |                |                    | 484                 | 18             | 96.3%              |
| RI       | 792                 | 22             | 97.2%              | 726                 | 16             | 97.8%              | 1,518               | 38             | 97.5%              | 128                 | 16             | 87.5%              | 112                 | 12             | 89.3%              | 1,758               | 66             | 96.2%              |
| sws      | 242                 | 11             | 95.5%              | 418                 | 20             | 95.2%              | 660                 | 31             | 95.3%              | 24                  | 1              | 95.8%              |                     |                |                    | 684                 | 32             | 95.3%              |
| UP -N    | 660                 | 6              | 99.1%              | 870                 | 14             | 98.4%              | 1,530               | 20             | 98.7%              | 107                 | 7              | 93.5%              | 74                  | 3              | 95.9%              | 1,711               | 30             | 98.2%              |
| -NW      | 726                 | 22             | 97.0%              | 705                 | 12             | 98.3%              | 1,431               | 34             | 97.6%              | 97                  | 9              | 90.7%              | 61                  | 11             | 82.0%              | 1,589               | 54             | 96.6%              |
| -W       | <u>594</u>          | <u>36</u>      | 93.9%              | <u>705</u>          | <u>37</u>      | 94.8%              | 1,299               | <u>73</u>      | 94.4%              | <u>81</u>           | <u>6</u>       | 92.6%              | <u>73</u>           | <u>2</u>       | 97.3%              | <u>1,453</u>        | <u>81</u>      | 94.4%              |
| Subtotal | 1,980               | 64             | 96.8%              | 2,280               | 63             | 97.2%              | 4,260               | 127            | 97.0%              | 285                 | 22             | 92.3%              | 208                 | 16             | 92.3%              | 4,753               | 165            | 96.5%              |
| SYSTEM   | 7,392               | 283            | 96.2%              | 8,091               | 359            | 95.6%              | 15,483              | 642            | 95.9%              | 1,243               | 94             | 92.4%              | 708                 | 55             | 92.2%              | 17,434              | 791            | 95.5%              |

<sup>\*</sup>Includes peak direction trains operating during weekday peak periods. \*\*Includes all other weekday trains.

Delays data for most recent month is final (07/15/16) version from TOPS.

TABLE 2: ON-TIME PERFORMANCE BY LINE/BRANCH

|                   |              |              |              |              |              |                          |              |              |                 |              |              |              | JAN-           |   |
|-------------------|--------------|--------------|--------------|--------------|--------------|--------------------------|--------------|--------------|-----------------|--------------|--------------|--------------|----------------|---|
| LINE YEAR         | JAN          | FEB          | MAR          | APR          | MAY          | JUN                      | JUL          | AUG          | SEP             | OCT          | NOV          | DEC          | JUN            | AVG                                     |
|                   |              |              |              |              |              |                          |              |              |                 |              |              |              |                |   |
| BNSF 2011         | 96.2         | 89.6         | 97.4         | 96.9         | 93.0         | 93.0                     | 83.3         | 92.3         | 90.4            | 92.8         | 94.0         | 95.4         | 94.5%          | 92.9%                                   |
| 2012              | 94.4         | 97.3         | 95.2         | 98.4         | 97.2         | 91.8                     | 95.0         | 94.2         | 98.0            | 96.9         | 95.0         | 98.5         | 95.7%          | 96.0%                                   |
| 2013              | 95.8         | 93.9         | 94.6         | 93.3         | 96.0         | 88.5                     | 95.2         | 97.1         | 97.2            | 94.0         | 95.8         | 92.2         | 93.7%          | 94.5%                                   |
| 2014              | 78.6         | 84.6         | 95.6         | 92.0         | 82.2         | 82.0                     | 94.1         | 91.4         | 94.1            | 92.2         | 95.2         | 94.1         | 85.9%          | 89.7%                                   |
| 2015              | 90.9         | 90.1         | 96.8         | 97.5         | 96.6         | 92.4                     | 93.0         | 95.4         | 95.8            | 93.6         | 93.5         | 97.4         | 94.1%          | 94.4%                                   |
| 2016              | 93.2         | 93.8         | 95.9         | 96.8         | 94.0         | 93.5                     |              |              |                 |              |              |              | 94.5%          | 94.5%                                   |
| 2011-2015 average | 91.2         | 91.2         | 95.9         | 95.6         | 92.2         | 89.6                     | 92.2         | 94.1         | 95.1            | 93.9         | 94.7         | 95.5         | 92.8%          | 93.5%                                   |
| El 4 : 2011       | 00.6         | 07.1         | 00.1         | 07.7         | 07.7         | 07.1                     | 04.6         | 06.6         | 07.0            | 04.4         | 07.2         | 00.7         | 07.10/         | 06.00/                                  |
| Electric 2011     | 98.6         | 95.1         | 98.1         | 97.7         | 97.7         | 95.1                     | 94.6<br>97.3 | 96.6<br>97.7 | 97.0            | 94.4         | 97.2         | 98.7<br>98.2 | 97.1%<br>97.3% | 96.8%                                   |
| 2012<br>2013      | 93.7<br>98.1 | 98.4         | 97.9<br>98.5 | 98.7<br>98.0 | 98.0<br>98.0 | 97.0<br>98.3             | 97.3         | 97.7<br>96.4 | 97.5<br>97.2    | 96.6         | 97.1<br>96.9 | 98.2<br>97.0 | 98.3%          | 97.3%<br>97.2%                          |
| 2013              | 98.1         | 99.0<br>95.3 | 98.3<br>97.7 | 98.8         | 98.0<br>98.3 | 98.3<br>97.4             | 92.4<br>96.7 | 96.4<br>98.1 | 98.7            | 97.3<br>98.4 | 98.6         | 98.7         | 98.3%          | 97.2%                                   |
| 2014              | 96.3         | 95.3<br>95.4 | 98.4         | 98.4         | 98.3         | 97. <del>4</del><br>97.7 | 96.7         | 98.1         | 98.7<br>97.9    | 97.8         | 97.8         | 99.0         | 90.9%          | 97.5%                                   |
| 2015              | 98.0         | 98.6         | 98.4<br>98.8 | 98.9         | 98.9         | 96.5                     | 90.3         | 96.2         | 97.9            | 97.8         | 97.8         | 99.0         | 98.3%          | 98.3%                                   |
| 2011-2015 average | 96.1         | 96.7         | 98.1         | 98.3         | 98.0         | 97.1                     | 95.5         | 97.4         | 97.7            | 96.9         | 97.5         | 98.3         | 97.4%          | 97.3%                                   |
| 2011 2015 average | 70.1         | 70.7         | 70.1         | 70.5         | 70.0         | 77.1                     | 75.5         | 77.7         | 71.1            | 70.7         | 71.5         | 70.3         | 27.470         | 77.370                                  |
| Heritage 2011     | 92.1         | 77.2         | 94.2         | 96.0         | 98.4         | 89.4                     | 73.3         | 92.0         | 84.1            | 78.6         | 80.8         | 75.4         | 91.5%          | 86.2%                                   |
| 2012              | 95.2         | 99.2         | 94.7         | 98.4         | 97.7         | 92.1                     | 91.3         | 95.7         | 98.2            | 94.9         | 92.9         | 96.7         | 96.2%          | 95.6%                                   |
| 2013              | 97.0         | 99.2         | 94.4         | 97.7         | 94.7         | 92.5                     | 97.7         | 99.2         | 97.5            | 96.4         | 98.3         | 92.1         | 95.9%          | 96.4%                                   |
| 2014              | 79.5         | 75.8         | 88.1         | 93.2         | 92.1         | 94.4                     | 94.7         | 93.7         | 92.1            | 97.8         | 96.5         | 98.5         | 87.3%          | 91.4%                                   |
| 2015              | 92.1         | 90.0         | 96.2         | 88.6         | 85.8         | 89.4                     | 92.0         | 85.7         | 86.5            | 98.5         | 85.0         | 90.9         | 90.4%          | 90.2%                                   |
| 2016              | 90.0         | 92.9         | 97.4         | 97.3         | 95.2         | 94.8                     |              |              |                 |              |              |              | 94.8%          | 94.8%                                   |
| 2011-2015 average | 91.1         | 88.5         | 93.6         | 94.8         | 95.7         | 91.5                     | 90.1         | 93.3         | 91.5            | 93.5         | 90.6         | 90.7         | 92.3%          | 92.1%                                   |
|                   |              |              |              |              |              |                          |              |              |                 |              |              |              |                |   |
| Milw - N 2011     | 92.9         | 85.3         | 95.7         | 95.5         | 89.2         | 84.4                     | 78.3         | 87.6         | 92.3            | 88.1         | 91.9         | 93.9         | 90.6%          | 89.6%                                   |
| 2012              | 95.1         | 96.4         | 94.0         | 95.3         | 93.5         | 93.2                     | 84.8         | 92.9         | 94.3            | 94.9         | 95.4         | 95.5         | 94.6%          | 93.8%                                   |
| 2013              | 95.5         | 92.4         | 94.1         | 95.7         | 95.3         | 89.6                     | 92.8         | 93.6         | 94.4            | 93.3         | 95.7         | 87.5         | 93.8%          | 93.3%                                   |
| 2014              | 73.1         | 81.9         | 89.5         | 97.9         | 95.1         | 91.1                     | 96.0         | 95.2         | 95.5            | 96.2         | 95.4         | 93.5         | 88.1%          | 91.7%                                   |
| 2015              | 91.8         | 87.9         | 93.5         | 95.1         | 95.4         | 94.8                     | 97.1         | 94.9         | 95.6            | 97.9         | 97.0         | 96.8         | 93.1%          | 94.9%                                   |
| 2016              | 95.3         | 94.2         | 95.7         | 96.8         | 92.5         | 92.9                     |              |              |                 |              |              |              | 94.6%          | 94.6%                                   |
| 2011-2015 average | 89.6         | 88.9         | 93.4         | 95.9         | 93.3         | 90.6                     | 90.0         | 92.8         | 94.4            | 94.1         | 95.0         | 93.4         | 92.1%          | 92.6%                                   |
| Milw - W 2011     | 96.0         | 87.2         | 97.4         | 95.2         | 95.1         | 88.0                     | 84.4         | 92.5         | 95.6            | 98.0         | 89.1         | 96.5         | 93.3%          | 93.0%                                   |
| 2011<br>2012      | 94.4         | 95.1         | 95.3         | 97.5         | 97.1         | 95.6                     | 93.7         | 94.1         | 89.3            | 93.9         | 94.6         | 95.5         | 95.8%          | 93.0%                                   |
| 2012              | 96.6         | 91.3         | 96.3         | 95.8         | 96.2         | 90.9                     | 93.7         | 93.2         | 92.6            | 96.5         | 93.9         | 93.7         | 94.6%          | 94.7%                                   |
| 2014              | 84.8         | 88.4         | 91.4         | 97.6         | 95.9         | 92.2                     | 94.0         | 93.5         | 96.7            | 95.5         | 97.7         | 94.6         |                |   |
| 2015              | 93.6         | 93.0         | 94.8         | 97.7         | 97.2         | 95.4                     | 96.6         | 96.8         | 97.8            | 99.0         | 98.2         | 96.5         | 95.3%          |   |
| 2016              | 94.0         | 95.3         | 94.4         | 96.0         | 94.9         | 93.6                     | 70.0         | 70.0         | <i>&gt;</i> 7.0 | ,,,,         | 70.2         | 70.5         | 94.7%          | 94.7%                                   |
| 2011-2015 average | 93.1         | 91.0         | 95.1         | 96.8         | 96.1         | 92.4                     | 92.5         | 94.0         | 94.5            | 96.6         | 94.6         | 95.4         | 94.1%          | 94.3%                                   |
|                   | , , , ,      | ,            |              | , ,,,,       |              |                          | , = 10       |              | ,               |              |              | , , , ,      |                | , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| NCS 2011          | 95.5         | 88.3         | 93.5         | 90.9         | 92.9         | 88.8                     | 87.3         | 92.1         | 93.1            | 93.5         | 83.7         | 92.4         | 91.7%          | 91.1%                                   |
| 2012              | 94.8         | 94.4         | 94.4         | 85.1         | 95.2         | 94.8                     | 82.5         | 91.9         | 95.7            | 93.9         | 92.0         | 94.8         | 93.1%          | 92.4%                                   |
| 2013              | 95.0         | 87.5         | 93.7         | 90.9         | 94.0         | 92.7                     | 93.6         | 95.0         | 92.5            | 93.1         | 90.0         | 87.4         | 92.4%          | 92.2%                                   |
| 2014              | 76.0         | 81.1         | 88.5         | 96.3         | 88.5         | 89.2                     | 94.0         | 88.5         | 95.2            | 90.9         | 97.8         | 91.9         | 86.7%          | 89.9%                                   |
| 2015              | 93.9         | 82.5         | 92.6         | 94.8         | 95.7         | 94.8                     | 96.0         | 92.6         | 95.2            | 97.1         | 96.1         | 93.6         | 92.5%          | 93.8%                                   |
| 2016              | 92.3         | 95.5         | 91.7         | 93.3         | 94.4         | 96.3                     |              |              |                 |              |              |              | 93.9%          | 93.9%                                   |
| 2011-2015 average | 91.1         | 86.8         | 92.6         | 91.7         | 92.7         | 92.1                     | 90.9         | 92.1         | 94.3            | 93.7         | 91.8         | 92.0         | 91.3%          | 91.8%                                   |

TABLE 2 (continued): ON-TIME PERFORMANCE BY LINE/BRANCH

|                   |     |              |              |              |              |                          |              |              |              |              |              |              |              | JAN-           |                |
|-------------------|-----|--------------|--------------|--------------|--------------|--------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|----------------|
| LINE YEA          | R   | JAN          | FEB          | MAR          | APR          | MAY                      | JUN          | JUL          | AUG          | SEP          | OCT          | NOV          | DEC          | JUN            | AVG            |
|                   |     |              |              |              |              |                          |              |              |              |              |              |              |              | I I            |                |
| RI 201            | 1   | 97.8         | 89.5         | 97.7         | 96.0         | 95.6                     | 88.8         | 83.4         | 94.0         | 94.8         | 96.9         | 96.6         | 96.5         | 94.3%          | 94.0%          |
| 201               | 2   | 94.3         | 96.8         | 94.8         | 96.1         | 95.8                     | 94.1         | 92.9         | 93.7         | 96.8         | 95.6         | 97.1         | 96.4         | 95.3%          | 95.3%          |
| 201               | 3   | 96.5         | 98.1         | 97.9         | 94.0         | 95.5                     | 91.5         | 93.6         | 95.5         | 98.3         | 96.5         | 91.7         | 94.0         | 95.6%          | 95.3%          |
| 201               | 4   | 82.5         | 83.4         | 93.4         | 95.3         | 95.7                     | 92.5         | 95.1         | 97.2         | 96.6         | 97.3         | 97.9         | 98.6         | 90.5%          | 93.8%          |
| 201               | 5   | 97.4         | 95.3         | 98.9         | 98.7         | 97.8                     | 97.4         | 94.2         | 97.0         | 96.3         | 97.3         | 97.1         | 97.4         | 97.6%          | 97.1%          |
| 201               | 6   | 92.6         | 96.2         | 95.8         | 96.5         | 97.9                     | 96.2         |              |              |              |              |              |              | 95.9%          | 95.9%          |
| 2011-2015 avera   | ge  | 93.6         | 92.7         | 96.6         | 96.0         | 95.6                     | 92.9         | 92.0         | 95.5         | 96.5         | 96.7         | 96.1         | 96.6         | 94.7%          | 95.1%          |
|                   |     |              |              |              |              |                          |              |              |              |              |              |              |              |                |                |
| SWS 201           |     | 95.1         | 89.7         | 96.2         | 95.3         | 94.0                     | 85.1         | 88.9         | 90.3         | 91.3         | 92.4         | 92.8         | 94.1         | 92.6%          | 92.1%          |
| 201               |     | 94.2         | 96.6         | 94.8         | 95.3         | 95.8                     | 93.2         | 95.3         | 94.5         | 93.8         | 94.3         | 93.7         | 96.3         | 95.0%          | 94.8%          |
| 201               |     | 94.7         | 97.1         | 97.3         | 97.7         | 95.0                     | 91.0         | 98.0         | 96.8         | 97.1         | 98.2         | 93.2         | 91.1         | 95.5%          | 95.6%          |
| 201               |     | 83.0         | 92.0         | 93.5         | 94.9         | 93.2                     | 92.8         | 93.9         | 95.2         | 94.2         | 92.0         | 90.2         | 96.2         | 91.5%          | 92.6%          |
| 201               |     | 94.7         | 89.7         | 95.6         | 96.1         | 96.3                     | 91.1         | 92.4         | 93.8         | 97.6         | 96.8         | 96.0         | 94.4         | 93.9%          | 94.5%          |
| 201               |     | 95.6         | 97.2         | 97.8         | 95.6         | 91.9                     | 95.3         | 00.7         |              | 010          | 0.1.0        | 0.5.5        |              | 95.6%          | 95.6%          |
| 2011-2015 avera   | ge  | 92.3         | 93.1         | 95.5         | 95.8         | 94.5                     | 90.6         | 93.7         | 94.1         | 94.8         | 94.8         | 93.2         | 94.4         | 93.7%          | 93.9%          |
| LID N 201         | 1   | 06.4         | 067          | 04.0         | 05.5         | 05.0                     | 01.5         | 05.1         | 00.6         | 01.0         | 01.6         | 04.2         | 06.5         | 02.60/         | 02.60/         |
| UP - N 201<br>201 |     | 96.4         | 86.7<br>98.4 | 94.9         | 95.5         | 95.8                     | 91.5         | 85.1<br>95.9 | 90.6<br>95.1 | 91.8         | 91.6         | 94.2         | 96.5<br>95.8 | 93.6%          | 92.6%          |
| 201               |     | 94.6<br>98.3 |              | 97.9         | 98.1         | 95.1                     | 95.1         | 95.9<br>96.0 | 93.1<br>94.9 | 96.3         | 97.3         | 96.6         |              | 96.5%          | 96.4%          |
| 201               |     | 98.3         | 97.3<br>92.1 | 97.9<br>97.4 | 96.6<br>97.8 | 96.7<br>97.4             | 93.0<br>97.2 | 96.0<br>97.6 | 94.9         | 97.0<br>97.6 | 96.5<br>97.4 | 96.9<br>97.8 | 98.0<br>98.3 | 96.7%<br>95.5% | 96.6%<br>96.7% |
| 201               |     | 98.6         | 95.6         | 98.3         | 97.8<br>97.1 | 97. <del>4</del><br>97.7 | 98.2         | 97.0         | 95.9         | 98.2         | 97.4         | 97.6<br>97.6 | 98.4         | 93.5%          | 90.7%          |
| 201               |     | 96.9         | 98.6         | 98.3<br>97.1 | 98.3         | 98.3                     | 98.2         | 97.0         | 93.9         | 96.2         | 97.0         | 97.0         | 96.4         | 97.0%          | 97.5%          |
| 2011-2015 avera   |     | 95.8         | 94.1         | 97.1         | 97.0         | 96.2                     | 95.0         | 94.4         | 94.9         | 96.2         | 96.0         | 96.6         | 97.4         | 96.0%          | 95.9%          |
| 2011-2013 avera   | ge  | 93.6         | 74.1         | 71.3         | 31.0         | 90.2                     | 93.0         | 74.4         | 24.2         | 90.2         | 90.0         | 90.0         | 27.4         | 90.070         | 93.970         |
| UP - NW 201       | 1   | 97.0         | 89.4         | 97.9         | 97.3         | 94.6                     | 93.4         | 91.2         | 93.3         | 95.1         | 97.6         | 95.8         | 95.0         | 95.1%          | 94.9%          |
| 201               |     | 95.9         | 98.6         | 96.4         | 98.9         | 95.9                     | 96.0         | 94.8         | 96.7         | 97.8         | 94.2         | 94.6         | 96.6         | 96.9%          | 96.3%          |
| 201               |     | 96.3         | 97.7         | 96.0         | 95.1         | 93.3                     | 89.2         | 93.9         | 93.7         | 96.3         | 94.6         | 94.6         | 94.2         | 94.6%          | 94.6%          |
| 201               |     | 86.6         | 91.1         | 96.3         | 98.6         | 95.6                     | 95.2         | 94.7         | 97.4         | 98.3         | 95.0         | 97.1         | 96.2         | 93.9%          | 95.2%          |
| 201               |     | 96.0         | 91.6         | 97.6         | 96.3         | 96.9                     | 96.8         | 94.1         | 96.5         | 96.1         | 97.5         | 96.7         | 97.5         | 95.9%          | 96.2%          |
| 201               |     | 97.0         | 98.1         | 97.8         | 98.1         | 96.0                     | 96.6         |              |              |              |              |              |              | 97.3%          | 97.3%          |
| 2011-2015 avera   | ge  | 94.3         | 93.7         | 96.9         | 97.2         | 94.9                     | 94.2         | 93.8         | 95.5         | 96.7         | 95.8         | 95.7         | 95.9         | 95.3%          | 95.4%          |
|                   |     |              |              |              |              |                          |              |              |              |              |              |              | •            | •              |                |
| UP - W 201        |     | 93.5         | 87.3         | 93.8         | 94.5         | 93.3                     | 89.0         | 85.9         | 89.3         | 90.8         | 91.6         | 92.0         | 89.4         | 92.0%          | 90.9%          |
| 201               |     | 93.1         | 97.1         | 95.2         | 95.5         | 95.6                     | 92.4         | 93.8         | 94.3         | 97.2         | 97.2         | 96.0         | 96.4         | 94.8%          | 95.3%          |
| 201               |     | 96.5         | 96.2         | 96.9         | 94.4         | 93.7                     | 89.2         | 95.0         | 93.0         | 96.6         | 96.6         | 94.0         | 91.5         | 94.5%          | 94.5%          |
| 201               |     | 85.9         | 90.9         | 94.4         | 96.7         | 96.4                     | 94.8         | 96.4         | 94.3         | 96.7         | 94.6         | 95.9         | 96.2         | 93.2%          |                |
| 201               |     | 93.9         | 91.1         | 96.1         | 96.3         | 97.5                     | 93.9         | 93.9         | 95.9         | 96.0         | 96.1         | 97.3         | 96.8         | 94.8%          | 95.4%          |
| 201               |     | 97.8         | 93.4         | 97.2         | 96.7         | 90.1                     | 94.4         |              |              |              |              |              |              | 95.0%          | 95.0%          |
| 2011-2015 avera   | ge  | 92.6         | 92.6         | 95.3         | 95.5         | 94.7                     | 91.9         | 93.1         | 93.3         | 95.4         | 95.3         | 95.0         | 94.1         | 93.9%          | 94.1%          |
| GY/GOVED 7        | - 1 | 0.6.         | 06.0         | 0.5.0        | 0.5.5        | 0                        | 01.1         | 05.2         | 00 =         | 00.0         | 00 =         | 0            | 0.5 - 1      | 0.4.21         | 00.55          |
| SYSTEM 201        |     | 96.4         | 89.8         | 96.8         | 96.2         | 94.8                     | 91.1         | 87.3         | 92.7         | 93.8         | 93.7         | 94.0         | 95.6         | 94.3%          | 93.6%          |
| excluding 201     |     | 94.3         | 97.4         | 96.1         | 97.2         | 96.3                     | 94.7         | 94.0         | 95.2         | 96.2         | 95.9         | 95.8         | 96.9         | 96.0%          | 95.8%          |
| South Shore 201   |     | 96.8         | 96.1         | 96.7         | 95.7         | 95.9                     | 92.4         | 94.0         | 95.2         | 96.4         | 95.9         | 95.1         | 93.8         | 95.6%          | 95.4%          |
| 201               |     | 85.6         | 89.3         | 94.9         | 96.8         | 94.5                     | 93.1         | 95.6         | 95.7         | 96.8         | 95.9         | 96.9         | 96.5         | 92.4%          | 94.3%          |
| 201               |     | 94.9         | 92.5         | 97.0         | 97.2         | 97.2                     | 95.8         | 95.3         | 96.3         | 96.8         | 97.0         | 96.8         | 97.5         | 95.8%          | 96.2%          |
| 2011 2015 avere   |     | 95.8         | 96.4         | 96.8         | 97.4         | 95.8                     | 95.5         | 02.2         | 05.0         | 06.0         | 05.7         | 05.7         | 06.1         | 96.3%          | 96.3%          |
| 2011-2015 avera   | ge  | 93.6         | 93.1         | 96.3         | 96.6         | 95.8                     | 93.4         | 93.3         | 95.0         | 96.0         | 95.7         | 95.7         | 96.1         | 94.8%          | 95.1%          |

Delays data for most recent month is final (07/15/16) version from TOPS.

P:\ONTIME\report\[Delays&TrainsByServPeriod.xls]OTPbyLine&Month 7/15/2016

'2011-2015 average' calculated by summing the delays over the five years, summing the trains run over the five years, and calculating their ratio.

Due to changes in calculation methodology, on-time performance figures from May 2011 onward are not exactly comparable to prior months' figures.

# TABLE 3: LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME June 2016

| Line   Trains   Date   Late   Code   Delay Explanation   |            |             | Minutes | Delay |   |
|--|------------|-------------|---------|-------|---|
| 82% OT   Mon, Jun 06   55   GA   AMTRAK SWITCH FAILURE AT CUS   Work, Jun 15   10   E   LOCOMOTIVE ISSUES ON METX 188, COLLD NOT MAKE TRACK SPEED  | Line Train | Date        |         | Code  | v 1   |
| Wed, Jun 15  |            |             |         | I     | WAITING FOR 1249 TO CLEAR AT FAIRVIEW   |
| Tue, Jun 28  | 82% OT     | ,           |         |       |   |
| BINSF   1267   |            | ,           |         |       |   |
| 17% OT   | DNCE 1267  |             |         |       |   |
| Mon., Jun. 13  |            | ,           |         |       |   |
| Twe, Jun 28  | 7778 01    | ,           |         |       |   |
| Wed, Jun 29  |            |             |         |       |   |
| 82% OT   |            | ,           |         |       |   |
| Fit, Jun 24   13   | BNSF 1269  | Mon, Jun 06 | 51      | GA    | AMTRAK SWITCH FAILURE AT CUS  |
| No.   1  | 82% OT     |             | 7       | KW    | FLOOD AND HIGH WIND WARNINGS  |
| SPASE   1271   |            | ,           |         |       |   |
| 82% OT   |            |             |         |       |   |
| Mon. Jun 27  |            |             |         |       |   |
| NSF   1275   Wed, Jun   12   GA   VIZ SWTICH FABLURE   | 82% OT     |             |         |       |   |
| RNSF   1275  |            | ,           |         |       |   |
| BNSF   1276  | BNSF 1275  |             |         |       |   |
| Mon. Jun 06  |            |             |         |       |   |
| Thu, Jun 30  |            | ,           |         |       |   |
| BNSF   1276  |            | ,           |         |       |   |
| Fir., Jun. 24  | BNSF 1276  | Fri, Jun 03 | 17      | CC1   | LATE FLIP DUE TO CONSTRUCTION AT W EOLA   |
| Tiue, Jun 28   | 77% OT     | Mon, Jun 06 | 6       | GA    |   |
| Thu, Jun 30  |            | ,           |         |       |   |
| BNSF   1279  |            |             |         |       |   |
| 68% OT   | DNGE 1276  |             |         |       |   |
| Tue, Jun 07  |            | ,           |         |       |   |
| Fri, Jun 10  | 08 /8 01   | ,           |         |       |   |
| Mon, Jun 20  |            |             |         |       |   |
| Mon., Jun. 27  |            |             |         |       |   |
| BNSF   1280  |            |             | 10      | AM1   |   |
| 73% OT   |            | Tue, Jun 28 | 8       | G1    | LATE FLIP FROM EARLIER SWITCH PROBLEMS AT CICERO- 4" LATE DEPARTING             |
| Mon, Jun 06  | BNSF 1280  | Wed, Jun 01 | 22      |       |   |
| Fri, Jun 10  | 73% OT     | ,           |         |       |   |
| Tue, Jun 28  |            |             |         |       |   |
| Thu, Jun 30  |            |             |         |       |   |
| BNSF   1281  |            |             |         |       |   |
| 77% OT   | BNSF 1281  |             |         |       |   |
| Mon, Jun 06  |            |             |         |       |   |
| Mon, Jun 27 15 Thu, Jun 30 13 DEI EXPRESSED TO LAGRANGE RD/ LATE FLIP  BNSF 1287 Mon, Jun 06 13 GA AMTRAK SWITCH FAILURE AT CUS  73% OT Wed, Jun 08 8 B HELD AT RIVERSIDE BY FOREMAN HARRIS IN CHICAGO OF FORM B Wed, Jun 15 12 G TRACK INDICATION AT DGM ON MT 3, TALKED BY SIGNALS AT FV AND DGM Fri, Jun 17 65 E METX 114, MECHANICAL ISSUES AFTER DEPARTSNG CUS, LOCOMOTIVE ADDED @ 14TH STRE Mon, Jun 20 61 Wed, Jun 22 10 G #2 CROSSOVER SWITCH AT WEST HILL YARD WAS FLASHING OUT OF CORRESPONDENCE  BNSF 1288 Fri, Jun 03 17 CC1 LATE ARRIVAL OF EQUIPMENT FROM TRACK WORK/ DISPATCHING  82% OT Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION Fri, Jun 24 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DEI LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING  82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHCI 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 OW OVERHEAD POWER FAILURE 18TH ST  | 77,7001    | ,           |         |       |   |
| BNSF 1287 Mon, Jun 06 13 GA AMTRAK SWITCH FAILURE AT CUS  73% OT Wed, Jun 08 8 B HELD AT RIVERSIDE BY FOREMAN HARRIS IN CHICAGO OF FORM B  Wed, Jun 15 12 G TRACK INDICATION AT DGM ON MT 3, TALKED BY SIGNALS AT FV AND DGM  Fri, Jun 17 65 E METX 114, MECHANICAL ISSUES AFTER DEPARTRNG CUS, LOCOMOTIVE ADDED @ 14TH STRE  Mon, Jun 20 61 K STOPPED AT MP 16.83 GARFIELD AVE, TRUCK STRUCK GATE ARM AND ROC STOPPED TRAFFIE  Wed, Jun 22 10 G #2 CROSSOVER SWITCH AT WEST HILL YARD WAS FLASHING OUT OF CORRESPONDENCE  BNSF 1288 Fri, Jun 03 17 CC1 LATE ARRIVAL OF EQUIPMENT FROM TRACK WORK/ DISPATCHING  Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION  Fri, Jun 24 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY  Thu, Jun 30 15 DE1 LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING  82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE  Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE  Tue, Jun 21 13 D OPERATING SIGNALS PROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71  OW OVERHEAD POWER FAILURE 18TH ST   |            | Mon, Jun 27 | 15      | JM    |   |
| 73% OT Wed, Jun 08 8 Wed, Jun 15 12 G TRACK INDICATION AT DGM ON MT 3, TALKED BY SIGNALS AT FV AND DGM Fri, Jun 17 65 E METX 114, MECHANICAL ISSUES AFTER DEPARTSNG CUS, LOCOMOTIVE ADDED @ 14TH STRE Mon, Jun 20 61 K STOPPED AT MP 16.83 GARFIELD AVE, TRUCK STRUCK GATE ARM AND ROC STOPPED TRAFFIGURE.  BNSF 1288 Fri, Jun 03 17 CC1 LATE ARRIVAL OF EQUIPMENT FROM TRACK WORK/ DISPATCHING  82% OT Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION Fri, Jun 24 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DE1 LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING 82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE The, Jun 21 13 D OPERATING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71  OW OVERHEAD POWER FAILURE 18TH ST  |            | Thu, Jun 30 | 13      | DE1   | EXPRESSED TO LAGRANGE RD/ LATE FLIP   |
| Wed, Jun 15 12 G TRACK INDICATION AT DGM ON MT 3, TALKED BY SIGNALS AT FV AND DGM Fri, Jun 17 65 E METX 114, MECHANICAL ISSUES AFTER DEPART8NG CUS, LOCOMOTIVE ADDED @ 14TH STRE Mon, Jun 20 61 K STOPPED AT MP 16.83 GARFIELD AVE, TRUCK STRUCK GATE ARM AND ROC STOPPED TRAFFIG Wed, Jun 22 10 G #2 CROSSOVER SWITCH AT WEST HILL YARD WAS FLASHING OUT OF CORRESPONDENCE  BNSF 1288 Fri, Jun 03 17 CC1 LATE ARRIVAL OF EQUIPMENT FROM TRACK WORK/ DISPATCHING Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION Fri, Jun 12 4 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DE1 LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING 82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE FRI, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ 1-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71  OW OVERHEAD POWER FAILURE 18TH ST  |            |             |         |       |   |
| Fri, Jun 17 65 E METX 114, MECHANICAL ISSUES AFTER DEPART8NG CUS, LOCOMOTIVE ADDED @ 14TH STRE Mon, Jun 20 61 K STOPPED AT MP 16.83 GARFIELD AVE, TRUCK STRUCK GATE ARM AND ROC STOPPED TRAFFIG Wed, Jun 22 10 G #2 CROSSOVER SWITCH AT WEST HILL YARD WAS FLASHING OUT OF CORRESPONDENCE  BNSF 1288 Fri, Jun 03 17 CC1 LATE ARRIVAL OF EQUIPMENT FROM TRACK WORK/ DISPATCHING Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION Fri, Jun 24 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DEI LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING 82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ 1-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 OW OVERHEAD POWER FAILURE 18TH ST   | 73% OT     | ,           |         |       |   |
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| Wed, Jun 22 10 G #2 CROSSOVER SWITCH AT WEST HILL YARD WAS FLASHING OUT OF CORRESPONDENCE  BNSF 1288 Fri, Jun 03 17 CC1 LATE ARRIVAL OF EQUIPMENT FROM TRACK WORK/ DISPATCHING  82% OT Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION Fri, Jun 24 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DEI LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING  82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHCI 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ 1-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71  OW OVERHEAD POWER FAILURE 18TH ST   |            |             |         |       |   |
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| 82% OT Fri, Jun 10 9 CW WORKING AROUND TRACK INSPECTION Fri, Jun 24 21 R LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DEI LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING 82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ 1-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST   | BNSF 1288  |             |         |       |   |
| Fri, Jun 24 21 Thu, Jun 30 15 DEI LATE DEPARTURE DUE TO MECHANICAL PROBLEMS, SLOW ENG. CAUSED DELAY Thu, Jun 30 15 DEI LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"  BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING 82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ 1-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST  |            | ,           |         |       | · ·   |
| BNSF 1293 Fri, Jun 03 8 I HEAVY PASSENGER UNLOADING  82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE  Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE  Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ 1-55 BRIDGE  Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71  Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST  |            |             |         |       |   |
| 82% OT Thu, Jun 09 8 J DEPARTED CUS 5" LATE Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ I-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST   |            | Thu, Jun 30 | 15      | DE1   | LATE DEPARTURE DUE TO EARLIER FREIGHT DELAYS-14"                                |
| Fri, Jun 17 13 J REMOVED WITH LOCAL POLICE AN INTOXICATED PASSENGER AT HINSDALE Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8' DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ I-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST   |            |             |         |       |   |
| Tue, Jun 21 13 D OPERATING 3MT CICERO-BROOKFIELD DUE TO Q SSECHC1 17A YARDING AT CECO RAMP.  ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8' DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ I-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71  Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST  | 82% OT     |             |         |       |   |
| ELBI 223 Mon, Jun 20 6 CO RESTRICTING SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2 DUE TO WIRE WORK.  73% OT Thu, Jun 23 6 CO 8' DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ I-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST  |            |             |         |       |   |
| 73% OT Thu, Jun 23 6 CO 8' DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK @ I-55 BRIDGE Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71 Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST  | ELDI 222   |             |         |       |   |
| Fri, Jun 24 8 CO 8M RUNNING ON RESTRICTING SIGNALS BETWEEN ROUGHLY 18TH ST TO MP 3.71<br>Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST   |            | ,           |         |       |   |
| Mon, Jun 27 7 OW OVERHEAD POWER FAILURE 18TH ST  | 7576 UT    | ,           |         |       |   |
|  |            |             |         |       |   |
| Wed, Jun 29 7 CC RESTRICTED SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2   |            | Wed, Jun 29 | 7       |       | RESTRICTED SIGNALS FROM MP 2.31 TO MP 3.75 ON TRACK 2                           |
|  |            |             |         |       | 7M GROUND LOADING BETWEEN 65TH AND KENSINGTON BECAUSE OF A SCHEDULED TEST TRAIN |
| ON TRACK 2.  |            | .,          |         |       |   |

TABLE 3 (continued): LIST OF WEEKDAY TRAINS LESS THAN 85% ON-TIME June 2016

|            |                            | Minutes | Delay     |  |
|------------|----------------------------|---------|-----------|--|
| Line Train | Date                       | Late    | Code      | Delay Explanation  |
| ELSC 321   | Tue, Jun 14                | 8       | G         | 3" SIGNAL MCCORMICK PL; 5" RED SIGNAL 92ND ST SC   |
| 68% OT     | Mon, Jun 20                | 10      | CC        | 5" DARK SIGNAL MCCORMICK PL. DUE TO PLANNED WORK AT I-55 BRIDGE. 5" MECHANICAL ISSUES WITH TRAIN   |
|            | Thu, Jun 23                | 8       | CO        | 4" DARK & RESTRICTING SIGNALS DUE TO PLANNED WORK AT I-55 BRIDGE. 2" 51ST PASSENGERS 2" 59TH PASSENGERS                                    |
|            | Fri, Jun 24                | 10      | I         | 5" RESTRICTING SIGNALS DUE TO PLANNED WORK I-55 BRIDGE. 5" 55TH CONFUSED GROUP OF PASSENGERS   |
|            | Tue, Jun 28                | 8       | OW        | 8 MIN. ACCT. RESTRICTING SIGNAL AT MP 2.31, DARK SIGNAL AT MP 2.81, AND GROUND LOADING FROM MUSEUM CAMPUS TO 51ST. ST.                     |
|            | Wed, Jun 29                | 7       | CC        | 7 MIN. ACCT. RESTRICTING SIGNAL AT MP 2.31, DARK SIGNAL AT MP 2.81, AND FORM B-3201, LINE 202.   |
|            | Thu, Jun 30                | 6       | CC        | 6 MIN. ACCT. RESTRICTING SIGNAL AT MP 2.31 AND DARK SIGNAL AT MP 2.83 DUE TO AC SWITCHING.   |
| MN 2115    | Fri, Jun 10                | 6       | CC        | 14" TRACK CONSTRUCTION-SINGLE TRACING-STOP SIGNAL WAITING ON 2132, MAYFAIR   |
| 82% OT     | Mon, Jun 13                | 32      | CC        | 23" TRACK WORK, MAYFAIR; 8" A-20; 14" #2136, RONDOUT   |
|            | Thu, Jun 16                | 32      | KP        | 20" LATE DEPARTING FIRE @ 345 CANAL ST, CUS; 10" STOP SIGNAL, FREIGHT(DUMP), A-20; 10" WAIT  |
| ı          |                            |         |           | ON #2134, RONDOUT  |
|            | Tue, Jun 28                | 25      | G1        | 34" STOP, SIGNAL PROBLEMS/TRACK CONSTRUCTION, SINGLE TRACKING, WAIT ON #2132 TO CLEAR, MAYFAIR   |
| MN 2148    | ,                          | 0       | E1        | ANNULLED DUE TO 2127 BREAKING DOWN.  |
| 82% OT     | Fri, Jun 10                | 6       | E1        | 7" LATE TURN FROM 2127 AND HEAVY PASSENGER LOADING   |
| ı          | Mon, Jun 13                | 9       | _         | 9" LATE TURN FROM #2127  |
| NOV 2155   | Wed, Jun 15                | 7       | I         | 5" LATE TURN FROM #2127; 6" HEAVY ENTRAINING, EDGEBROOK-WESTERN  |
| MN 2155    | ,                          | 8       | D         | 10" HELD DUE TO X-TRAFFIC, ENROUTE.  |
| 77% OT     | Fri, Jun 10<br>Thu, Jun 16 | 0<br>19 | R1        | ACCOUNT 2158   |
| ı          | Thu, Jun 16                | 19<br>7 | JM1<br>I1 | 16" LATE TURN FROM #2158, CUS<br>8" WAITING ON #2160, RONDOUT  |
| ı          | Fri, Jun 24                | 9       | I         | 8" ENTRAINING/DETRAINING, ENROUTE; X-TRAFFIC, MAYFAIR  |
| MW 2253    |                            | 27      | E1        | 23" LATE TURN FROM 2252  |
| 82% OT     | Fri, Jun 24                | 7       | II        | 5" LATE TURN FROM #2252  |
| 0270 01    | Mon, Jun 27                | 6       | D         | 8" FREIGHT, B-17   |
|            | Wed, Jun 29                | 7       | I         | 5" LATE DEPARTING ENTRAINING, CUS  |
| NCS 118    |                            | 12      | D         | -9 WAITING ON TRAINS GETTING OUT OF ANTIOCH COACH YARD   |
| 82% OT     | Mon, Jun 13                | 8       | D         | 4" FREIGHT, GRAYSLAKE; 4" UP X-TRAFFIC, DEVAL; 3" X-TRAFFIC, A-3; 4" HEAVY DETRAINING  |
| ı          | Wed, Jun 15                | 13      | D         | 13" FOLLOWING S/B CN FREIGHT   |
|            | Thu, Jun 16                | 11      | GA1       | 9" HELD FOR #115, JCT 19; 1" ADA   |
| SWS 834    | Mon, Jun 06                | 14      | GA        | 15M CUS 1701/1716 SIGNAL PROBLEMS  |
| 82% OT     | Mon, Jun 20                | 12      | RF        | DEPARTED 179TH 7M LATE LANDERS OPERATOR WOULD NOT ANSWER RADIO FOR LINE UP 2M FLAG BELT JCT, 6M 21ST ST BRIDGE LIFT                        |
| ı          | Wed, Jun 22                | 9       | E1        | DEPARTED 179TH 19M LATE ACCT LATE TURN FROM 819  |
|            | Mon, Jun 27                | 63      | D         | CP518 RAN METRA TRAIN BEHIND AT STOPPED GEOMETRY CAR. HAD TO BACK UP METRA AND   |
|            |                            |         |           | CHANGE TO DIFFERENT TRACK. NS1 TO NS2  |
| UPW 60     | ,                          | 10      | G1        | 10" #58 AHEAD  |
| 82% OT     | Tue, Jun 07                | 12      | D         | 8" LATE DEPARTURE DUE TO WAITING FOR ZBRG1D-04 TO CLEAR, PARK; THEN FOLLOWED THE ZBRG1D-04 AND WAS DELAYED 12 MINUTES.                     |
|            | Wed, Jun 15                | 35      | L1        | 26" LATE TURN FROM #59 DUE TO EARLIER TRESPASSERS; STOPPED YPRBL GOING INTO ROCKWELL   |
| ı          | Wad Jun 20                 | 7       | D1        | SUB, KEDZIE  |
| UPW 70     | Wed, Jun 29                | 7       | **        | 7" FOLLOW #58, PARK-CPT 25" SDEED DESTRICTIONS ISMOUTE? ELIDIDAD DECK, HELDICAD ON TRACKS @ MOLS O WAIT FOR                                |
| UPW 70     | Wed, Jun 01                | 25      | K         | 25" SPEED RESTRICTIONS 15MPH TK2, ELBURN-PECK; HELD/CAR ON TRACKS @ MP15.9, WAIT FOR REMOVAL & TRACKS INSPECTED, LOMBARD                   |
| 82% OT     | Thu, Jun 02                | 25      | VF        | WHEEL, CREW SLOW ROLLED & INSPECTED NOTHING FOUND, WINFIELD  |
| 1          | Thu, Jun 23                | 10      | D         | 10" WAIT FOR AGBNP-23 TO CLEAR, TURNER INT   |
|            | Mon, Jun 27                | 25      | CC        | 15" WAIT FOR #71 TO CLEAR, PARK INT; FORM B TRACK CONSTRUCTION 54334, MP16.5-15.5  |
| UPW 71     |                            | 22      | K         | 22" CAR ON TRACKS @ MP15.9, WAIT FOR REMOVAL OF CAR & TRACKS INSPECTED, BERKELEY   |
| 82% OT     | Wed, Jun 15                | 34      | DE        | 40" WAIT FOR SIGNAL ZG2PD-16 & QPRNPV-15 LINED AHEAD;ZG3JXP-15 HAD BROKEN KNUCKLE ON TK1;FOLLLOW OPRNPV-15 AFTER IT CLEARED,SLOW THRU AREA |
|            | Mon, Jun 20                | 10      | D         | 10" ZG1SC-20 AHEAD, KEDZIE-PARK  |
|            | Mon, Jun 27                | 10      | CC        | 10" FORM B TRACK CONSTRUCTION 54334, MP15.5-16.5   |
|            | )7/15/16) version fr       |         |           | * **   |

Data is final (07/15/16) version from TOPS.

TABLE 4: DELAY INCIDENT CODES AND DEFINITIONS

| Primary   | Cod<br>Secondary   | es<br>Primary Annulled                     | Definition  | Delay Class  | Responsibility  |
|---|--|--|---|--|---|
| A   | A1   | XA   | Passenger Train Interference  | Transportation   | Controllable  |
| AA  | AA1  | XAA  | Rule 9.9 Delayed in Block/Rule 6.30   | Transportation   | Controllable  |
| AD  | AD1  | XAD  | Non-Revenue Passenger Train Interference  | Transportation   | Controllable  |
| AM  | AM1  | XAM  | Amtrak Caused Delay   | Transportation   | Controllable  |
| AS  | AS1  | XAS  | NICTD Train Interference  | Transportation   | Controllable  |
| AW  | AW1  | XAW  | Pass. Train Interference, Weather   | Transportation   | Uncontrollable  |
| B   | B1   | XB   |   |  | Controllable  |
|   |  |  | Human Error, Eng. Dept.   | Engineering  |   |
| BA  | BA1  | XBA  | Amtrak Engineering Human Error  | Engineering  | Controllable  |
| C   | C1   | XC   | Unscheduled Track Work  | Engineering  | Controllable  |
| CA  | CA1  | XCA  | Amtrak Engineering  | Engineering  | Semi-controllable   |
| CC  | CC1  | XCC  | Scheduled Track Work  | Engineering  | Controllable  |
| CF  | CF1  | XCF  | Engineering Equipment Malfunction   | Engineering  | Controllable  |
| CG  | CG1  | XCG  | Scheduled Signal Work   | Engineering  | Controllable  |
| CH  | CH1  | XCH  | Contractor Failure  | Engineering  | Controllable  |
| CO  | CO1  | XCO  | Scheduled Wire Work   | Engineering  | Controllable  |
| CM  | CM1  | XCM  | Switch Malfunction (Track Dept.)  | Engineering  | Controllable  |
|   |  |  |   |  |   |
| CW  | CW1  | XCW  | M of W Work, Weather  | Engineering  | Uncontrollable  |
| D   | D1   | XD   | Freight Train Interference  | Transportation   | Semi-controllable   |
| DD  | DD1  | XDD  | Freight Dispatcher/Opr/Freight Train Error  | Transportation   | Controllable  |
| DE  | DE1  | XDE  | Freight Mechanical Malfunction  | Transportation   | Semi-controllable   |
| DM  | DM1  | XDM  | Freight-Accident/Incident   | Incidental   | Uncontrollable  |
| DR  | DR1  | XDR  | Freight-Human Error   | Transportation   | Semi-controllable   |
| DW  | DW1  | XDW  | Freight Train Interference, Weather   | Transportation   | Uncontrollable  |
| E   | E1   | XE   | Locomotive Malfunction  | Mechanical   | Controllable  |
|   |  |  | Amtrak Locomotive/Car Malfunction   | Mechanical   | Uncontrollable  |
| EA  | EA1  | XEA  |   |  |   |
| EW  | EW1  | XEW  | Locomotive Malfunction, Weather   | Mechanical   | Uncontrollable  |
| EZ  | EZ1  | XEZ  | ETMS Malfunction on Locomotive  | Mechanical   | Controllable  |
| F   | F1   | XF   | Cab Car/Trailer/MU Malfunction  | Mechanical   | Controllable  |
| FS  | FS1  | XFS  | NICTD MU Malfunction  | Mechanical   | Uncontrollable  |
| FW  | FW1  | XFW  | Cab Car/TRL/MU Malfunction, Weather   | Mechanical   | Uncontrollable  |
| FZ  | FZ1  | XFZ  | ETMS Malfunction on Cab Car   | Mechanical   | Controllable  |
| G   | G1   | XG   | Signal/Switch Malfunction (Signal Dept.)  | Engineering  | Controllable  |
| GA  | GA1  | XGA  | Signal/Switch Failure Amtrak (Signal Dept.)   | Engineering  | Semi-controllable   |
| GF  |  |  |   |  |   |
|   | GF1  | XGF  | Signal/Switch Foreign Line  | Engineering  | Semi-controllable   |
| GM  | GM1  | XGM  | Gate Crossing Malfunction   | Engineering  | Controllable  |
| GT  | GT1  | XGT  | Telecom Failure   | Engineering  | Controllable  |
| GW  | GW1  | XGW  | Signal/Switch Malfunction Weather (Signal Dept.)  | Engineering  | Uncontrollable  |
| GX  | GX1  | XGX  | Broken Gate Crossing  | Engineering  | Uncontrollable  |
| GZ  | GZ1  | XGZ  | ETMS Signal Malfunction   | Engineering  | Controllable  |
| Н   | H1   | XH   | Human Error, Mechanical Department  | Mechanical   | Controllable  |
| HS  | HS1  | XHS  | Human Error, NICTD Mechanical Dept.   | Mechanical   | Controllable  |
| I   | II   | XI   | Passenger Handling, Running Time  | Ridership  | Uncontrollable  |
| IB  | IB1  | XIB  | Passenger Handling, Bicycle   | Ridership  | Uncontrollable  |
|   |  |  |   |  |   |
| IW  | IW1  | XIW  | Passenger Handling, Weather   | Ridership  | Uncontrollable  |
| J   | J1   | XJ   | Passenger Problems/Removal  | Incidental   | Uncontrollable  |
| JA  | JA1  | XJA  | Amtrak Passenger Problems/Removal   | Incidental   | Uncontrollable  |
| JM  | JM1  | XJM  | Passenger Medical Emergency   | Incidental   | Uncontrollable  |
| K   | K1   | XK   | Obstruction On Tracks   | Incidental   | Uncontrollable  |
| KD  | KD1  | XKD  | Train Struck Debris   | Incidental   | Uncontrollable  |
| KP  | KP1  | XKP  | Suspicious Package(s)/Person(s)/Activity  | Incidental   | Uncontrollable  |
| KW  | KW1  | XKW  | Obstruction On Tracks, Weather  | Incidental   | Uncontrollable  |
| L   | Ll   | XL   | Unauthorized People On Tracks/Near Miss   | Incidental   | Uncontrollable  |
|   |  |  |   |  |   |
| M   | M1   | XM   | Right of Way Accident/Misc.   | Incidental   | Uncontrollable  |
| MW  | MW1  | XMW  | Right of Way Accident/Misc., Weather  | Incidental   | Uncontrollable  |
| N   | N1   | XN   | Electricity Utility Failure   | Incidental   | Uncontrollable  |
| NW  | NW1  | XNW  | Electricity Utility Failure, Weather  | Incidental   | Uncontrollable  |
| O   | O1   | XO   | AC/DC System Failure  | Engineering  | Controllable  |
| OW  | OW1  | XOW  | AC/DC System Failure, Weather   | Engineering  | Uncontrollable  |
| Q   | Q1   | XQ   | Late Issuance of Track Warrant  | Transportation   | Controllable  |
| R   | R1   | XR   | Human Error, Transportation   | Transportation   | Controllable  |
| RA  | RA1  | XRA  | Human Error, Amtrak Transportation  | Transportation   | Controllable  |
|   | RD1  |  | •   |  |   |
| RD  |  | XRD  | Human Error, Metra Dispatcher   | Transportation   | Controllable  |
| RF  | RF1  | XRF  | Freight Dispatcher/Opr/Non-Freight Train Error  | Transportation   | Controllable  |
| ***   | RL1  | XRL  | Human Error, Job Action/Employee No Show (CMS Error)  |  | Controllable  |
| RL  |  |  | Human Error, Job Action/Employee No Show (Non-CMS)  | Transportation   | Controllable  |
| RL<br>RN  | RN1  | XRN  |   |  |   |
|   |  | XRN<br>XRO                                 | Human Error, Tower Operator   | Transportation   | Controllable  |
| RN  | RN1  |  | Human Error, Tower Operator<br>Human Error, NICTD Transportation  | Transportation<br>Transportation   | Controllable<br>Controllable  |
| RN<br>RO<br>RS  | RN1<br>RO1<br>RS1  | XRO<br>XRS                                 | Human Error, NICTD Transportation   | Transportation   | Controllable  |
| RN<br>RO<br>RS<br>RW  | RN1<br>RO1<br>RS1<br>RW1   | XRO<br>XRS<br>XRW                          | Human Error, NICTD Transportation<br>Train Crew Issues, Weather   | Transportation<br>Transportation   | Controllable<br>Uncontrollable  |
| RN<br>RO<br>RS<br>RW<br>RZ                                  | RN1<br>RO1<br>RS1<br>RW1<br>RZ1  | XRO<br>XRS<br>XRW<br>XRZ                   | Human Error, NICTD Transportation<br>Train Crew Issues, Weather<br>ETMS Train Crew Error  | Transportation<br>Transportation<br>Transportation   | Controllable<br>Uncontrollable<br>Controllable  |
| RN<br>RO<br>RS<br>RW<br>RZ                                  | RN1<br>RO1<br>RS1<br>RW1<br>RZ1  | XRO<br>XRS<br>XRW<br>XRZ<br>XS             | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing   | Transportation<br>Transportation<br>Transportation<br>Transportation   | Controllable Uncontrollable Controllable Uncontrollable   |
| RN<br>RO<br>RS<br>RW<br>RZ<br>S                             | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1                                  | XRO<br>XRS<br>XRW<br>XRZ<br>XS             | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism  | Transportation Transportation Transportation Transportation Incidental   | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable  |
| RN<br>RO<br>RS<br>RW<br>RZ<br>S<br>T                        | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1<br>T1                            | XRO<br>XRS<br>XRW<br>XRZ<br>XS<br>XT<br>XU | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism Accessibility Related (ADA)  | Transportation Transportation Transportation Transportation Incidental Ridership                                 | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable Uncontrollable   |
| RN<br>RO<br>RS<br>RW<br>RZ<br>S                             | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1                                  | XRO<br>XRS<br>XRW<br>XRZ<br>XS             | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism  | Transportation Transportation Transportation Transportation Incidental   | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable  |
| RN<br>RO<br>RS<br>RW<br>RZ<br>S<br>T                        | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1<br>T1                            | XRO<br>XRS<br>XRW<br>XRZ<br>XS<br>XT<br>XU | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism Accessibility Related (ADA)  | Transportation Transportation Transportation Transportation Incidental Ridership                                 | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable Uncontrollable   |
| RN RO RS RW RZ S T U UF UW                                  | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1<br>T1<br>U1<br>UF1<br>UW1        | XRO XRS XRW XRZ XS XT XU XUF XUW           | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism Accessibility Related (ADA) ADA Lift Failure Accessibility, Weather  | Transportation Transportation Transportation Transportation Incidental Ridership Mechanical Ridership            | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable Uncontrollable Uncontrollable Uncontrollable                         |
| RN<br>RO<br>RS<br>RW<br>RZ<br>S<br>T<br>U<br>UF<br>UW<br>VE | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1<br>T1<br>U1<br>UF1<br>UW1<br>VE1 | XRO XRS XRW XRZ XS XT XU XUF XUW XVE       | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism Accessibility Related (ADA) ADA Lift Failure Accessibility, Weather Locomotive Problem Reported, Nothing Found | Transportation Transportation Transportation Transportation Incidental Ridership Mechanical Ridership Incidental | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable Controllable Uncontrollable Controllable Controllable Uncontrollable |
| RN RO RS RW RZ S T U UF UW                                  | RN1<br>RO1<br>RS1<br>RW1<br>RZ1<br>S1<br>T1<br>U1<br>UF1<br>UW1        | XRO XRS XRW XRZ XS XT XU XUF XUW           | Human Error, NICTD Transportation Train Crew Issues, Weather ETMS Train Crew Error Operational (Efficiency) Testing Property Vandalism Accessibility Related (ADA) ADA Lift Failure Accessibility, Weather  | Transportation Transportation Transportation Transportation Incidental Ridership Mechanical Ridership            | Controllable Uncontrollable Controllable Uncontrollable Uncontrollable Uncontrollable Uncontrollable Uncontrollable                         |

Effective January 1, 2014 Revised February 3 & March 12, 2014

P:\ONTIME\[#DelayClassificationTbl2012\_v2014.xls]IncidentCodeTable 03/12/2014

TABLE 5: DELAY INCIDENT CODES SORTED BY CAUSE CATEGORY & CARRIER DESIGNATION

| METRA/PSA DELAY CODES                                   | METRA/PSA DELAY CODES (continued)                               | FOREIGN CARRIER DELAY CODES                               |
|---|---|---|
| CATEGORY  | CATEGORY  | CATEGORY  |
| Codes   | Codes   | Codes   |
|   |   |   |
| Pri. Sec. Ann. Definition                               | Pri. Sec. Ann. Definition                                       | Pri. Sec. Ann. Definition                                 |
| 1 Passenger Train Interference                          | 13 Human Error  | 1 Passenger Train Interference                            |
| A A1 XA Passenger Train Interference                    | B B1 XB Human Error, Eng. Dept.                                 | AM AM1 XAM Amtrak Caused Delay                            |
| AA AA1 XAA Rule 9.9 Delayed in Block/Rule 6.30          | H H1 XH Human Error, Mechanical Department                      | AS AS1 XAS NICTD Train Interference                       |
| AD AD1 XAD Non-Revenue Passenger Train Interference     | R R1 XR Human Error, Transportation                             | 2 & 3 Freight Interference - Peak & Off-Peak              |
| 4 Accident  | RD RD1 XRD Human Error, Metra Dispatcher                        | D D1 XD Freight Train Interference                        |
| M M1 XM Right of Way Accident/Misc.                     | RL RL1 XRL Human Error, Job Action/Employee No Show (CMS Error) | DD DD1 XDD Freight Dispatcher/Opr/Freight Train Error     |
| 5 Passenger Loading                                     | RN RN1 XRN Human Error, Job Action/Employee No Show (Non-CMS)   | DE DE1 XDE Freight Mechanical Malfunction                 |
| I II XI Passenger Handling, Running Time                | RO RO1 XRO Human Error, Tower Operator                          | DR DR1 XDR Freight-Human Error                            |
| IB IB1 XIB Passenger Handling, Bicycle                  | RZ RZ1 XRZ ETMS Train Crew Error                                | 4 Accident  |
| 6 Lift Deployment                                       | 14 Sick, Injured, Unruly Passenger                              | DM DM1 XDM Freight-Accident/Incident                      |
| U U1 XU Accessibility Related (ADA)                     | J J1 XJ Passenger Problems/Removal                              | 8 Signal/Switch Failure                                   |
| UF UF1 XUF ADA Lift Failure                             | JM JM1 XJM Passenger Medical Emergency                          | GA GA1 XGA Signal/Switch Failure Amtrak (Signal Dept.)    |
| 7 Obstruction/Debris                                    | 15 Weather  | GF GF1 XGF Signal/Switch Foreign Line                     |
| K K1 XK Obstruction On Tracks                           | AW AW1 XAW Pass. Train Interference, Weather                    | 9 Track Work  |
| KD KD1 XKD Train Struck Debris                          | CW CW1 XCW M of W Work, Weather                                 | CA CA1 XCA Amtrak Engineering                             |
| KP KP1 XKP Suspicious Package(s)/Person(s)/Activity     | EW EW1 XEW Locomotive Malfunction, Weather                      | 11 Non-Locomotive Equipment Failure                       |
| 8 Signal/Switch Failure                                 | FW FW1 XFW Cab Car/TRL/MU Malfunction, Weather                  | FS FS1 XFS NICTD MU Malfunction                           |
| CM CM1 XCM Switch Malfunction (Track Dept.)             | GW GW1 XGW Signal/Switch Malfunction Weather (Signal Dept.)     | 12 Locomotive Failure                                     |
| G G1 XG Signal/Switch Malfunction (Signal Dept.)        | IW IW1 XIW Passenger Handling, Weather                          | EA EA1 XEA Amtrak Locomotive/Car Malfunction              |
| GM GM1 XGM Gate Crossing Malfunction                    | KW KW1 XKW Obstruction On Tracks, Weather                       | 13 Human Error  |
| GT GT1 XGT Telecom Failure                              | MW MW1XMW Right of Way Accident/Misc., Weather                  | BA BA1 XBA Amtrak Engineering Human Error                 |
| GX GX1 XGX Broken Gate Crossing                         | NW NW1 XNW Electricity Utility Failure, Weather                 | HS HS1 XHS Human Error, NICTD Mechanical Dept.            |
| GZ GZ1 XGZ ETMS Signal Malfunction                      | OW OW1 XOW AC/DC System Failure, Weather                        | RA RA1 XRA Human Error, Amtrak Transportation             |
| VG VG1 XVG Broken Gate Crossing Reported, Nothing Found | RW RW1 XRW Train Crew Issues, Weather                           | RF RF1 XRF Freight Dispatcher/Opr/Non-Freight Train Error |
| 9 Track Work  | UW UW1 XUW Accessibility, Weather                               | RS RS1 XRS Human Error, NICTD Transportation              |
| C C1 XC Unscheduled Track Work                          | 16 Other  | 14 Sick, Injured, Unruly Passenger                        |
| CC CC1 XCC Scheduled Track Work                         | L L1 XL Unauthorized People On Tracks/Near Miss                 | JA JA1 XJA Amtrak Passenger Problems/Removal              |
| CF CF1 XCF Engineering Equipment Malfunction            | N N1 XN Electricity Utility Failure                             | 15 Weather  |
| CG CG1 XCG Scheduled Signal Work                        | Q Q1 XQ Late Issuance of Track Warrant                          | DW DW1 XDW Freight Train Interference, Weather            |
| CH CH1 XCH Contractor Failure                           | S S1 XS Operational (Efficiency) Testing                        |   |
| 10 Catenary Failure                                     | T T1 XT Property Vandalism                                      |   |
| CO CO1 XCO Scheduled Wire Work                          | VE VE1 XVE Locomotive Problem Reported, Nothing Found           |   |
| O O1 XO AC/DC System Failure                            | VF VF1 XVF Cab Car Problem Reported, Nothing Found              |   |
| 11 Non-Locomotive Equipment Failure                     | W W1 XW Gas Leak  |   |
| F F1 XF Cab Car/Trailer/MU Malfunction                  |   |   |
| FZ FZ1 XFZ ETMS Malfunction on Cab Car                  |   |   |
| 12 Locomotive Failure                                   |   |   |
| E E1 XE Locomotive Malfunction                          |   |   |
| EZ EZ1 XEZ ETMS Malfunction on Locomotive               |   |   |
|   |   |   |
| Effective January 1 2014 Payisad February 2 2015        |   | IL  |

Effective January 1, 2014

Revised February 2, 2015

'Metra/PSA' refers to delays that either directly affect or are directly attributable to Metra or its Purchase of Service Agreement partners (BNSF and Union Pacific) on Metra or PSA-controlled rail lines or trains in commuter operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

# TABLES 6.a, 6.b, 6.c, & 6.d: FREQUENCY OF TRAIN DELAYS BY CONTROL AND LINE

### **June 2016**

|                      |      |    | Electric |    |     | Mi  | lw |     |    |     | Ur | nion Pacif | ïc |       |      |
|----------------------|------|----|----------|----|-----|-----|----|-----|----|-----|----|------------|----|-------|------|
| DELAY CONTROL        | BNSF | ML | BI       | SC | HER | N   | W  | NCS | RI | SWS | N  | NW         | W  | SYSTI | EΜ   |
|                      |      |    |          |    |     |     |    |     |    |     |    |            |    |       |      |
| Controllable         | 71   | 57 | 33       | 38 | 5   | 71  | 41 | 4   | 37 | 12  | 14 | 15         | 36 | 434   | 55%  |
| Semi-controllable    | 51   | 0  | 0        | 0  | 3   | 11  | 10 | 13  | 4  | 16  | 0  | 0          | 21 | 129   | 16%  |
| Uncontrollable       | 26   | 11 | 5        | 11 | 0   | 24  | 42 | 1   | 25 | 4   | 16 | 39         | 24 | 228   | 29%  |
| TOTAL TRAINS DELAYED | 148  | 68 | 38       | 49 | 8   | 106 | 93 | 18  | 66 | 32  | 30 | 54         | 81 | 791   | 100% |

## June - Average Over Previous Four Years: 2012-2015

|                      |       |      | Electric |      |      | Mi    | ilw  |      |      |      | Ur   | nion Paci | fic   |         |      |
|----------------------|-------|------|----------|------|------|-------|------|------|------|------|------|-----------|-------|---------|------|
| DELAY CONTROL        | BNSF  | ML   | BI       | SC   | HER  | N     | W    | NCS  | RI   | SWS  | N    | NW        | W     | SYST    | ΈM   |
| Controllable         | 143.3 | 33.8 | 6.8      | 16.5 | 6.0  | 61.3  | 35.3 | 16.5 | 37.0 | 15.3 | 25.0 | 25.3      | 38.5  | 460.3   | 46%  |
| Semi-controllable    | 21.8  | 0.0  | 0.0      | 0.0  | 2.8  | 13.0  | 18.0 | 11.3 | 7.3  | 28.3 | 0.5  | 8.0       | 24.3  | 135.0   | 13%  |
| Uncontrollable       | 81.5  | 27.8 | 5.3      | 14.3 | 1.3  | 39.5  | 37.8 | 5.0  | 54.8 | 9.0  | 42.0 | 53.8      | 41.5  | 413.3   | 41%  |
| TOTAL TRAINS DELAYED | 246.5 | 61.5 | 12.0     | 30.8 | 10.0 | 113.8 | 91.0 | 32.8 | 99.0 | 52.5 | 67.5 | 87.0      | 104.3 | 1,008.5 | 100% |

# June 2016 Divergence From June Average Over Previous Four Years

|                      |       |       | Electric |      |      | Mi    | lw   |       |       |       | Uı    | nion Paci | fic   |        |      |
|----------------------|-------|-------|----------|------|------|-------|------|-------|-------|-------|-------|-----------|-------|--------|------|
| DELAY CONTROL        | BNSF  | ML    | BI       | SC   | HER  | N     | W    | NCS   | RI    | SWS   | N     | NW        | W     | SYST   | EM   |
| Controllable         | -72.3 | 23.3  | 26.3     | 21.5 | -1.0 | 9.8   | 5.8  | -12.5 | 0.0   | -3.3  | -11.0 | -10.3     | -2.5  | -26.3  | 12%  |
| Semi-controllable    | 29.3  | 0.0   | 0.0      | 0.0  | 0.3  | -2.0  | -8.0 | 1.8   | -3.3  | -12.3 | -0.5  | -8.0      | -3.3  | -6.0   | 3%   |
| Uncontrollable       | -55.5 | -16.8 | -0.3     | -3.3 | -1.3 | -15.5 | 4.3  | -4.0  | -29.8 | -5.0  | -26.0 | -14.8     | -17.5 | -185.3 | 85%  |
| TOTAL TRAINS DELAYED | -98.5 | 6.5   | 26.0     | 18.3 | -2.0 | -7.8  | 2.0  | -14.8 | -33.0 | -20.5 | -37.5 | -33.0     | -23.3 | -217.5 | 100% |

#### January-June 2016

|                      |      |     |          |     |     |     | 0 44110 2 | -00 |     |     |     |            |     |       |      |
|----------------------|------|-----|----------|-----|-----|-----|-----------|-----|-----|-----|-----|------------|-----|-------|------|
|                      |      |     | Electric |     |     | Mi  | lw        |     |     |     | Uı  | nion Pacif | ïc  |       |      |
| DELAY CONTROL        | BNSF | ML  | BI       | SC  | HER | N   | W         | NCS | RI  | SWS | N   | NW         | W   | SYST  | EM   |
| Controllable         | 275  | 132 | 61       | 62  | 19  | 251 | 187       | 64  | 250 | 63  | 117 | 106        | 280 | 1,867 | 49%  |
| Semi-controllable    | 221  | 0   | 0        | 0   | 24  | 63  | 76        | 68  | 46  | 76  | 0   | 14         | 58  | 646   | 17%  |
| Uncontrollable       | 229  | 114 | 28       | 53  | 1   | 167 | 192       | 40  | 136 | 37  | 95  | 136        | 95  | 1,323 | 34%  |
| TOTAL TRAINS DELAYED | 725  | 246 | 89       | 115 | 44  | 481 | 455       | 172 | 432 | 176 | 212 | 256        | 433 | 3.836 | 100% |

Data for current month is final (07/15/16) version from TOPS.

TABLE 7: NUMBER OF DELAYS BY DATE June 2016

| WEEKDAY   | 1        | 2        | 3        | 6        | 7        | 8        | 9        | 10       | 13 | 14       | 15        | 16       | 17  | 20       | 21       | 22 | 23       | 24       | 27       | 28       | 29       | 30       | TOTAL     |
|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----|----------|-----------|----------|-----|----------|----------|----|----------|----------|----------|----------|----------|----------|-----------|
|           | We       | Th       | Fr       | Mo       | Tu       | We       | Th       | Fr       | Mo | Tu       | We        | Th       | Fr  | Mo       | Tu       | We | Th       | Fr       | Mo       | Tu       | We       | Th       |           |
| BNSF      | 14       | 0        | 14       | 26       | 3        | 4        | 1        | 6        | 4  | 5        | 3         | 2        | 2   | 4        | 3        | 2  | 1        | 12       | 8        | 11       | 2        | 10       | 137       |
| Elec -ML  | 6        | 1        | 0        | 1        | 1        | 2        | 0        | 35       | 1  | 2        | 0         | 0        | 0   | 2        | 0        | 0  | 0        | 1        | 2        | 6        | 0        | 3        | 63        |
| -BI       | 4        | 0        | 1        | 0        | 1        | 0        | 1        | 17       | 0  | 0        | 1         | 0        | 0   | 1        | 0        | 0  | 1        | 1        | 1        | 4        | 2        | 2        | 37        |
| -SC       | 0        | 1        | 1        | 1        | 0        | 0        | 0        | 23       | 0  | 1        | 1         | 0        | 0   | 1        | 2        | 1  | 2        | 1        | 3        | 4        | 1        | 2        | 45        |
| Heritage  | 0        | 0        | 0        | 2        | 0        | 0        | 0        | 0        | 1  | 0        | 0         | 0        | 0   | 0        | 0        | 1  | 0        | 0        | 1        | 1        | 2        | 0        | 8         |
| Milw -N   | 1        | 8        | 0        | 10       | 0        | 3        | 1        | 9        | 3  | 0        | 1         | 15       | 1   | 2        | 0        | 3  | 3        | 4        | 1        | 4        | 1        | 4        | 74        |
| -W        | 0        | 12       | 1        | 2        | 2        | 6        | 2        | 11       | 0  | 2        | 0         | 9        | 4   | 2        | 1        | 0  | 0        | 3        | 4        | 2        | 1        | 0        | 64        |
| NCS       | 0        | 2        | 4        | 0        | 0        | 0        | 0        | 1        | 3  | 0        | 2         | 2        | 1   | 0        | 0        | 0  | 0        | 3        | 0        | 0        | 0        | 0        | 18        |
| RI        | 1        | 0        | 0        | 1        | 4        | 0        | 2        | 5        | 1  | 1        | 0         | 0        | 0   | 3        | 3        | 1  | 1        | 3        | 10       | 0        | 1        | 1        | 38        |
| SWS       | 0        | 1        | 3        | 5        | 0        | 0        | 0        | 0        | 0  | 1        | 4         | 0        | 0   | 4        | 0        | 3  | 0        | 0        | 3        | 1        | 1        | 5        | 31        |
| UP -N     | 0        | 1        | 0        | 0        | 0        | 0        | 4        | 1        | 0  | 0        | 0         | 0        | 2   | 3        | 2        | 0  | 0        | 3        | 0        | 0        | 1        | 3        | 20        |
| -NW       | 0        | 0        | 0        | 1        | 2        | 1        | 1        | 0        | 6  | 0        | 9         | 0        | 1   | 5        | 1        | 0  | 0        | 0        | 4        | 0        | 1        | 2        | 34        |
| -W        | <u>9</u> | <u>3</u> | <u>3</u> | <u>3</u> | <u>4</u> | <u>4</u> | <u>4</u> | <u>3</u> | 0  | <u>2</u> | <u>14</u> | <u>1</u> | 0   | <u>3</u> | <u>1</u> | 0  | <u>2</u> | <u>1</u> | <u>6</u> | <u>3</u> | <u>2</u> | <u>5</u> | <u>73</u> |
| SYSTEM    | 35       | 29       | 27       | 52       | 17       | 20       | 16       | 111      | 19 | 14       | 35        | 29       | 11  | 30       | 13       | 11 | 10       | 32       | 43       | 36       | 15       | 37       | 642       |
|           |          |          |          |          |          |          |          |          |    |          |           |          |     |          |          |    |          |          |          |          |          |          |           |
| SATURDAY  | 4        | 11       | 18       | 25       |          | Τ        | OT       | AL       |    |          | SU        | NDA      | Y/I | IOH      | LID.     | AY | 5        | 12       | 19       | 26       |          |          | TOTAL     |
| BNSF      | 4        | 2        | 1        | 1        |          |          |          | 8        |    |          | BN        | ISF      |     |          |          |    | 2        | 0        | 1        | 0        |          |          | 3         |
| Elec -ML  | 0        | 2        | 1        | 0        |          |          |          | 3        |    |          | Ele       | ec ·     | -ML | ı        |          |    | 2        | 0        | 0        | 0        |          |          | 2         |
| -BI       | 0        | 0        | 1        | 0        |          |          |          | 1        |    |          |           |          | -BI |          |          |    | -        | -        | -        | -        |          |          | 0         |
| -SC       | 1        | 1        | 1        | 0        |          |          |          | 3        |    |          |           |          | -SC |          |          |    | 1        | 0        | 0        | 0        |          |          | 1         |
| Heritage  | -        | -        | -        | -        |          |          |          | -        |    |          | He        | ritag    | ge  |          |          |    | -        | -        | -        | -        |          |          | 0         |
| Milw -N   | 2        | 9        | 3        | 7        |          |          |          | 21       |    |          | Mi        | ilw -    | -N  |          |          |    | 0        | 9        | 0        | 2        |          |          | 11        |
| -W        | 2        | 13       | 3        | 1        |          |          |          | 19       |    |          |           |          | -W  |          |          |    | 1        | 3        | 4        | 2        |          |          | 10        |
| NCS       | -        | -        | -        | -        |          |          |          | -        |    |          | NO        | CS       |     |          |          |    | -        | -        | -        | -        |          |          | 0         |
| RI        | 0        | 10       | 0        | 6        |          |          |          | 16       |    |          | RI        |          |     |          |          |    | 2        | 7        | 0        | 3        |          |          | 12        |
| SWS       | 0        | 0        | 1        | 0        |          |          |          | 1        |    |          | SV        | VS       |     |          |          |    | -        | -        | -        | -        |          |          | 0         |
| UP -N     | 0        | 1        | 6        | 0        |          |          |          | 7        |    |          | UF        | • ,      | -N  |          |          |    | 0        | 2        | 1        | 0        |          |          | 3         |
| -NW       | 0        | 4        | 1        |          |          |          |          | 9        |    |          |           |          | -NW | 7        |          |    | 0        | 3        |          | 5        |          |          | 11        |
| <b>-W</b> | <u>4</u> | <u>0</u> | <u>1</u> |          |          |          |          | <u>6</u> |    |          |           |          | -W  |          |          |    | <u>0</u> | <u>0</u> | <u>2</u> | <u>0</u> |          |          | <u>2</u>  |
|           |          |          |          |          |          |          |          |          |    |          |           |          |     |          |          |    |          |          |          |          |          |          | 1         |

Data is final (07/15/16) version from TOPS.

TABLE 8.a: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE June 2016

|  |      |    | Electric |    | 2010 | Mil | w  |     |    |     | IIı | nion Pacif | fic |        |
|--|------|----|----------|----|------|-----|----|-----|----|-----|-----|------------|-----|--------|
| CAUSE CATEGORY                               | BNSF | ML | BI       | SC | HER  | N   | W  | NCS | RI | SWS | N   | NW         | W   | SYSTEM |
| Freight Interference - TOTAL                 | 19   | 0  | 0        | 0  | 1    | 4   | 6  | 9   | 4  | 10  | 0   | 0          | 20  | 73     |
| Freight Interference - Peak                  | 9    | 0  | 0        | 0  | 0    | 2   | 0  | 1   | 2  | 2   | 0   | 0          | 4   | 20     |
| Primary                                      | 4    | 0  | 0        | 0  | 0    | 2   | 0  | 1   | 2  | 0   | 0   | 0          | 1   | 10     |
| Secondary                                    | 5    | 0  | 0        | 0  | 0    | 0   | 0  | 0   | 0  | 2   | 0   | 0          | 3   | 10     |
| Freight Interference - Off-Peak              | 10   | 0  | 0        | 0  | 1    | 2   | 6  | 8   | 2  | 8   | 0   | 0          | 16  | 53     |
| Primary                                      | 6    | 0  | 0        | 0  | 1    | 2   | 4  | 8   | 2  | 8   | 0   | 0          | 13  | 44     |
| Secondary                                    | 4    | 0  | 0        | 0  | 0    | 0   | 2  | 0   | 0  | 0   | 0   | 0          | 3   | 9      |
| Signal/Switch Failure - TOTAL                | 49   | 9  | 7        | 5  | 3    | 20  | 9  | 6   | 10 | 11  | 1   | 2          | 11  | 143    |
| Signal/Switch Failure - Metra/PSA            | 15   | 9  | 7        | 5  | 0    | 13  | 5  | 2   | 10 | 5   | 1   | 2          | 10  | 84     |
| Primary                                      | 4    | 8  | 6        | 5  | 0    | 10  | 3  | 2   | 6  | 2   | 1   | 2          | 3   | 52     |
| Secondary                                    | 11   | 1  | 1        | 0  | 0    | 3   | 2  | 0   | 4  | 3   | 0   | 0          | 7   | 32     |
| Signal/Switch Failure - Foreign              | 34   | 0  | 0        | 0  | 3    | 7   | 4  | 4   | 0  | 6   | 0   | 0          | 1   | 59     |
| Primary                                      | 28   | 0  | 0        | 0  | 2    | 4   | 1  | 2   | 0  | 5   | 0   | 0          | 1   | 43     |
| Secondary                                    | 6    | 0  | 0        | 0  | 1    | 3   | 3  | 2   | 0  | 1   | 0   | 0          | 0   | 16     |
| Mechanical Failure - TOTAL                   | 16   | 1  | 1        | 1  | 1    | 18  | 16 | 1   | 12 | 2   | 2   | 3          | 14  | 88     |
| Mechanical Failure - Metra/PSA               | 16   | 1  | 1        | 1  | 1    | 18  | 16 | 1   | 12 | 2   | 2   | 3          | 14  | 88     |
| Non-Locomotive Equipment Failure - Metra/PSA | 6    | 1  | 1        | 1  | 0    | 0   | 1  | 0   | 1  | 0   | 0   | 0          | 6   | 17     |
| Primary                                      | 3    | 1  | 1        | 0  | 0    | 0   | 1  | 0   | 1  | 0   | 0   | 0          | 2   | 9      |
| Secondary                                    | 3    | 0  | 0        | 1  | 0    | 0   | 0  | 0   | 0  | 0   | 0   | 0          | 4   | 8      |
| Locomotive Failure - Metra/PSA               | 10   | 0  | 0        | 0  | 1    | 18  | 15 | 1   | 11 | 2   | 2   | 3          | 8   | 71     |
| Primary                                      | 5    | 0  | 0        | 0  | 1    | 5   | 3  | 1   | 5  | 1   | 2   | 1          | 3   | 27     |
| Secondary                                    | 5    | 0  | 0        | 0  | 0    | 13  | 12 | 0   | 6  | 1   | 0   | 2          | 5   | 44     |
| Mechanical Failure - Foreign                 | 0    | 0  | 0        | 0  | 0    | 0   | 0  | 0   | 0  | 0   | 0   | 0          | 0   | 0      |
| Passenger Train Interference - TOTAL         | 7    | 0  | 1        | 2  | 0    | 1   | 0  | 0   | 0  | 3   | 0   | 0          | 0   | 14     |
| Passenger Train Interference - Metra/PSA     | 0    | 0  | 0        | 1  | 0    | 1   | 0  | 0   | 0  | 0   | 0   | 0          | 0   | 2      |
| Passenger Train Interference - Foreign       | 7    | 0  | 1        | 1  | 0    | 0   | 0  | 0   | 0  | 3   | 0   | 0          | 0   | 12     |
| Accident - TOTAL                             | 0    | 5  | 2        | 1  | 0    | 4   | 6  | 1   | 0  | 0   | 0   | 7          | 3   | 29     |
| Accident - Metra/PSA                         | 0    | 5  | 2        | 1  | 0    | 4   | 6  | 1   | 0  | 0   | 0   | 7          | 3   | 29     |
| Accident - Foreign                           | 0    | 0  | 0        | 0  | 0    | 0   | 0  | 0   | 0  | 0   | 0   | 0          | 0   | 0      |
| Track Work - TOTAL                           | 24   | 4  | 5        | 5  | 0    | 27  | 12 | 1   | 13 | 0   | 7   | 7          | 9   | 114    |
| Track Work - Metra/PSA                       | 21   | 4  | 5        | 5  | 0    | 27  | 11 | 1   | 13 | 0   | 7   | 7          | 9   | 110    |
| Track Work - Foreign                         | 3    | 0  | 0        | 0  | 0    | 0   | 1  | 0   | 0  | 0   | 0   | 0          | 0   | 4      |
| Human Error - TOTAL                          | 6    | 35 | 16       | 23 | 3    | 9   | 8  | 0   | 1  | 4   | 4   | 2          | 1   | 112    |
| Human Error - Metra/PSA                      | 4    | 34 | 16       | 23 | 0    | 5   | 3  | 0   | 1  | 1   | 4   | 1          | 1   | 93     |
| Human Error - Foreign                        | 2    | 1  | 0        | 0  | 3    | 4   | 5  | 0   | 0  | 3   | 0   | 1          | 0   | 19     |
| Sick, Injured, Unruly Passenger - TOTAL      | 8    | 0  | 0        | 2  | 0    | 8   | 3  | 0   | 5  | 0   | 2   | 0          | 4   | 32     |
| Sick, Injured, Unruly Passenger - Metra/PSA  | 6    | 0  | 0        | 2  | 0    | 8   | 3  | 0   | 5  | 0   | 2   | 0          | 4   | 30     |
| Sick, Injured, Unruly Passenger - Foreign    | 2    | 0  | 0        | 0  | 0    | 0   | 0  | 0   | 0  | 0   | 0   | 0          | 0   | 2      |
| Weather - TOTAL                              | 5    | 2  | 2        | 4  | 0    | 0   | 0  | 0   | 1  | 0   | 0   | 9          | 0   | 23     |
| Weather - Metra/PSA                          | 5    | 2  | 2        | 4  | 0    | 0   | 0  | 0   | 1  | 0   | 0   | 9          | 0   | 23     |
| Weather - Foreign                            | 0    | 0  | 0        | 0  | 0    | 0   | 0  | 0   | 0  | 0   | 0   | 0          | 0   | 0      |
| Passenger Loading - TOTAL                    | 8    | 2  | 1        | 2  | 0    | 7   | 24 | 0   | 13 | 0   | 9   | 16         | 1   | 83     |
|  | 0    | 0  | 0        | 0  | 0    | 3   | 24 | 0   | 2  | 1   | 0   | 2          | 1   | 11     |
| Lift Deployment - TOTAL                      | ~    | 2  | 0        | 2  | ~    |     | 5  | 0   |    | 1   |     | 3          | •   |        |
| Obstruction/Debris - TOTAL                   | 4    |    | -        |    | 0    | 4   | -  | -   | 2  | •   | 5   |            | 3   | 31     |
| Catenary Failure - TOTAL                     | 0    | 8  | 3        | 2  | 0    | 0   | 0  | 0   | 0  | 0   | 0   | 0          | 0   | 13     |
| Other - TOTAL                                | 2    | 0  | 0        | 0  | 0    | 1   | 2  | 0   | 3  | 0   | 0   | 3          | 14  | 25     |
| TOTAL TRAINS DELAYED                         | 148  | 68 | 38       | 49 | 8    | 106 | 93 | 18  | 66 | 32  | 30  | 54         | 81  | 791    |
| Total Metra/PSA Delays                       | 81   | 67 | 37       | 48 | 1    | 91  | 77 | 5   | 62 | 10  | 30  | 53         | 60  | 622    |
| Total Foreign Carrier Delays                 | 67   | 1  | 1        | 1  | 7    | 15  | 16 | 13  | 4  | 22  | 0   | 1          | 21  | 169    |

Data for current month is final (07/15/16) version from TOPS.

attributable to BNSF and Union Pacific freight operations.

<sup>&#</sup>x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays

TABLE 8.b: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE

**June - Average Over Previous Five Years: 2011-2015** 

| Freight Interference - TOTAL   21.2   (   Freight Interference - Peak   6.2     Primary   4.6     Secondary   1.6     Freight Interference - Off-Peak   15.0     Primary   13.2     Secondary   1.8     Signal/Switch Failure - TOTAL   24.2   11  | ML<br>0.0<br>0.0<br>0.0<br>0.0<br>0.0<br>0.0<br>0.0<br>1.0 | 0.0<br>0.0<br>0.0<br>0.0<br>0.0<br>0.0 | 0.0<br>0.0<br>0.0<br>0.0<br>0.0 | 3.2<br>3.2<br>3.0<br>0.2 | N<br>14.6<br>1.8 | W<br>17.6<br>2.8 | NCS<br>10.6 | <b>RI</b> 9.0 | SWS 23.6   | N<br>0.4   | nion Paci<br>NW | W          | SYSTEM      |
|--|--|--|---------------------------------|--------------------------|------------------|------------------|-------------|---------------|------------|------------|-----------------|------------|-------------|
| Freight Interference - Peak   6.2   Primary   4.6   Secondary   1.6  | 0.0<br>0.0<br>0.0<br>0.0<br>0.0<br>0.0                     | 0.0<br>0.0<br>0.0<br>0.0               | 0.0<br>0.0<br>0.0               | 3.2<br>3.0<br>0.2        | 1.8              |                  |             | 9.0           | 23.6       | 0.4        |                 |            |             |
| Freight Interference - Peak   6.2   Primary   4.6   Secondary   1.6  | 0.0<br>0.0<br>0.0<br>0.0<br>0.0                            | 0.0<br>0.0<br>0.0                      | 0.0<br>0.0                      | 3.0<br>0.2               |                  | 2.8              | 4.0         |               |            | 0.4        | 6.6             | 25.2       | 132.0       |
| Primary         4.6           Secondary         1.6           Freight Interference - Off-Peak         15.0           Primary         13.2           Secondary         1.8           Signal/Switch Failure - TOTAL         24.2           Signal/Switch Failure - Metra/PSA         23.2           Primary         18.8 | 0.0<br>0.0<br>0.0<br>0.0                                   | 0.0                                    | 0.0                             | 0.2                      | 1.0              |                  | 4.8         | 2.8           | 7.4        | 0.2        | 4.0             | 4.8        | 38.0        |
| Freight Interference - Off-Peak  | 0.0<br>0.0<br>0.0  | 0.0                                    | 0.0                             |                          |                  | 1.6              | 3.4         | 1.8           | 5.0        | 0.0        | 1.6             | 3.0        | 25.0        |
| Primary<br>Secondary         13.2<br>1.8           Signal/Switch Failure - TOTAL         24.2         11           Signal/Switch Failure - Metra/PSA         23.2<br>Primary         18.8  | 0.0  | 0.0                                    |                                 | 0.0                      | 0.8              | 1.2              | 1.4         | 1.0           | 2.4        | 0.2        | 2.4             | 1.8        | 13.0        |
| Secondary         1.8           Signal/Switch Failure - TOTAL         24.2         11           Signal/Switch Failure - Metra/PSA         23.2           Primary         18.8  | 0.0  |  | 0.0                             | 0.0                      | 12.8             | 14.8             | 5.8         | 6.2           | 16.2       | 0.2        | 2.6             | 20.4       | 94.0        |
| Signal/Switch Failure - TOTAL         24.2         11           Signal/Switch Failure - Metra/PSA         23.2           Primary         18.8  |  | 0.0                                    |                                 | 0.0                      | 10.0             | 10.0             | 5.2         | 5.4           | 12.0       | 0.2        | 1.8             | 15.6       | 73.4        |
| Signal/Switch Failure - Metra/PSA 23.2  Primary 18.8   | 1.0  |  | 0.0                             | 0.0                      | 2.8              | 4.8              | 0.6         | 0.8           | 4.2        | 0.0        | 0.8             | 4.8        | 20.6        |
| Primary 18.8   |  | 2.6                                    | 3.8                             | 1.6                      | 38.4             | 25.0             | 9.8         | 9.8           | 16.4       | 6.6        | 7.2             | 15.4       | 171.8       |
|  | 11.0   | 2.6                                    | 3.8                             | 0.8                      | 36.4             | 23.2             | 8.6         | 9.8           | 7.6        | 6.6        | 6.6             | 14.0       | 154.2       |
| Secondary 4.4  | 10.0   | 1.4                                    | 2.4                             | 0.8                      | 17.0             | 14.6             | 3.8         | 6.8           | 6.8        | 2.8        | 1.8             | 6.4        | 93.4        |
| -  | 1.0  | 1.2                                    | 1.4                             | 0.0                      | 19.4             | 8.6              | 4.8         | 3.0           | 0.8        | 3.8        | 4.8             | 7.6        | 60.8        |
| Signal/Switch Failure - Foreign 1.0  | 0.0  | 0.0                                    | 0.0                             | 0.8                      | 2.0              | 1.8              | 1.2         | 0.0           | 8.8        | 0.0        | 0.6             | 1.4        | 17.6        |
| Primary 1.0<br>Secondary 0.0   | 0.0  | 0.0                                    | 0.0                             | 0.6<br>0.2               | 1.2<br>0.8       | 1.6<br>0.2       | 0.8<br>0.4  | 0.0           | 5.0<br>3.8 | 0.0        | 0.4             | 1.4        | 12.0<br>5.6 |
|  | 9.4  | 3.2                                    | 1.8                             | 0.6                      | 9.8              | 6.8              | 1.4         | 5.4           | 1.8        |            | 8.4             | 9.8        | 95.4        |
| Mechanical Failure - Metra/PSA 29.4  | 9.4  | 3.2                                    | 1.8                             | 0.6                      | 9.8              | 6.8              | 1.4         | 5.4           | 1.8        | 7.6<br>7.6 | 8.4             | 9.8        | 95.4        |
|  | 9.4  | 3.2                                    | 1.8                             | 0.0                      | 0.4              | 0.8              | 0.0         | 0.6           | 0.4        |            | 1.8             | 3.0        | 26.0        |
| Non-Locomotive Equipment Failure - Metra/PSA 3.0  Primary 1.6  | 9.4<br>1.6   | 3.2<br>1.0                             | 0.6                             | 0.0                      | 0.4              | 0.8              | 0.0         | 0.6           | 0.4        | 1.6<br>0.6 | 0.6             | 3.0<br>1.4 | 26.0<br>9.0 |
| Secondary 1.4  | 7.8  | 2.2                                    | 1.2                             | 0.0                      | 0.4              | 0.0              | 0.0         | 0.4           | 0.2        | 1.0        | 1.2             | 1.4        | 17.0        |
| Locomotive Failure - Metra/PSA 26.4  | 0.0  | 0.0                                    | 0.0                             | 0.6                      | 9.4              | 6.0              | 1.4         | 4.8           | 1.4        | 6.0        | 6.6             | 6.8        | 69.4        |
| Primary 5.6  | 0.0  | 0.0                                    | 0.0                             | 0.4                      | 1.8              | 3.2              | 0.0         | 2.4           | 0.8        | 2.8        | 1.8             | 2.2        | 21.0        |
| Secondary 20.8   | 0.0  | 0.0                                    | 0.0                             | 0.2                      | 7.6              | 2.8              | 1.4         | 2.4           | 0.6        | 3.2        | 4.8             | 4.6        | 48.4        |
| Mechanical Failure - Foreign 0.0   | 0.0  | 0.0                                    | 0.0                             | 0.0                      | 0.0              | 0.0              | 0.0         | 0.0           | 0.0        | 0.0        | 0.0             | 0.0        | 0.0         |
|  | 1.8  | 0.2                                    | 1.2                             | 0.8                      | 8.4              | 1.8              | 2.6         | 1.8           | 2.2        | 1.0        | 1.6             | 0.4        | 25.4        |
| Passenger Train Interference - Metra/PSA 0.4   | 1.2  | 0.2                                    | 1.2                             | 0.2                      | 5.8              | 1.6              | 2.6         | 1.4           | 1.0        | 1.0        | 1.4             | 0.4        | 18.4        |
| Passenger Train Interference - Foreign 1.2   | 0.6  | 0.0                                    | 0.0                             | 0.6                      | 2.6              | 0.2              | 0.0         | 0.4           | 1.2        | 0.0        | 0.2             | 0.0        | 7.0         |
|  | 1.2  | 0.2                                    | 1.4                             | 0.0                      | 3.2              | 7.8              | 2.6         | 3.2           | 6.0        | 0.0        | 2.2             | 1.4        | 49.2        |
| Accident - Metra/PSA 19.2  | 1.2  | 0.2                                    | 1.4                             | 0.0                      | 2.6              | 7.8              | 2.2         | 3.2           | 6.0        | 0.0        | 2.2             | 1.4        | 47.4        |
| Accident - Foreign 0.8   | 0.0  | 0.0                                    | 0.0                             | 0.0                      | 0.6              | 0.0              | 0.4         | 0.0           | 0.0        | 0.0        | 0.0             | 0.0        | 1.8         |
|  | 6.2  | 1.6                                    | 6.8                             | 1.0                      | 8.0              | 7.2              | 1.8         | 16.2          | 2.4        | 6.2        | 6.8             | 6.6        | 119.6       |
| Track Work - Metra/PSA 48.8  | 6.2  | 1.6                                    | 6.8                             | 1.0                      | 8.0              | 7.2              | 1.8         | 16.2          | 2.4        | 6.2        | 6.8             | 6.6        | 119.6       |
| Track Work - Foreign 0.0   | 0.0  | 0.0                                    | 0.0                             | 0.0                      | 0.0              | 0.0              | 0.0         | 0.0           | 0.0        | 0.0        | 0.0             | 0.0        | 0.0         |
| 8  | 5.0  | 0.0                                    | 0.8                             | 2.2                      | 9.4              | 4.6              | 2.0         | 4.2           | 4.6        | 4.2        | 4.8             | 11.2       | 69.0        |
| Human Error - Metra/PSA 10.6   | 5.0  | 0.0                                    | 0.8                             | 0.8                      | 5.2              | 3.6              | 1.2         | 3.8           | 0.8        | 3.0        | 2.2             | 9.6        | 46.6        |
| Human Error - Foreign 5.4  | 0.0  | 0.0                                    | 0.0                             | 1.4                      | 4.2              | 1.0              | 0.8         | 0.4           | 3.8        | 1.2        | 2.6             | 1.6        | 22.4        |
|  | 6.0  | 1.0                                    | 1.4                             | 0.0                      | 4.4              | 3.4              | 0.0         | 5.0           | 0.8        | 5.4        | 4.8             | 4.4        | 41.2        |
| Sick, Injured, Unruly Passenger - Metra/PSA 4.6  | 6.0  | 1.0                                    | 1.4                             | 0.0                      | 4.4              | 3.4              | 0.0         | 5.0           | 0.8        | 5.4        | 4.8             | 4.4        | 41.2        |
| Sick, Injured, Unruly Passenger - Foreign 0.0  | 0.0  | 0.0                                    | 0.0                             | 0.0                      | 0.0              | 0.0              | 0.0         | 0.0           | 0.0        | 0.0        | 0.0             | 0.0        | 0.0         |
|  | 0.4  | 2.0                                    | 1.6                             | 1.0                      | 8.8              | 4.8              | 4.0         | 8.6           | 1.8        | 12.2       | 16.2            | 13.0       | 109.8       |
|  | 10.4   | 2.0                                    | 1.6                             | 1.0                      | 8.8              | 4.8              | 4.0         | 8.6           | 1.8        | 12.2       | 16.2            | 13.0       | 109.8       |
| Weather - Foreign 0.0  | 0.0  | 0.0                                    | 0.0                             | 0.0                      | 0.0              | 0.0              | 0.0         | 0.0           | 0.0        | 0.0        | 0.0             | 0.0        | 0.0         |
| ē  | 6.8  | 4.6                                    | 8.4                             | 0.0                      | 23.4             | 16.2             | 0.6         | 36.2          | 0.8        | 31.8       | 22.4            | 18.2       | 195.8       |
|  | 0.2  | 0.0                                    | 0.2                             | 0.0                      | 3.0              | 7.6              | 0.0         | 7.2           | 0.0        | 3.6        | 2.8             | 3.8        | 31.0        |
|  | 2.6  | 0.2                                    | 3.0                             | 0.2                      | 3.6              | 3.4              | 0.8         | 5.0           | 0.8        | 2.4        | 3.6             | 3.4        | 41.4        |
|  | 2.4  | 0.2                                    | 0.8                             | 0.0                      | 0.0              | 0.0              | 0.0         | 0.0           | 0.0        | 0.0        | 0.0             | 0.0        | 3.4         |
|  | 1.8  | 0.2                                    | 3.8                             | 0.0                      | 2.8              | 1.4              | 0.8         | 4.8           | 1.2        | 2.0        | 3.2             | 2.4        | 31.6        |
| 0.0  | 1.0  | 0.0                                    | 3.0                             | 0.2                      | 2.0              | 1.7              | 0.0         | 4.0           | 1.2        | 2.0        | 3.2             | 2.7        | 31.0        |
| TOTAL TRAINS DELAYED 229.2   | 74.8   | 16.4                                   | 35.0                            | 10.8                     | 137.8            | 107.6            | 37.0        | 116.4         | 62.4       | 83.4       | 90.6            | 115.2      | 1,116.6     |
| Total Metra/PSA Delays 199.6   | 74.2   | 16.4                                   | 35.0                            | 4.8                      | 113.8            | 87.0             | 24.0        | 106.6         | 25.0       | 81.8       | 80.6            | 87.0       | 935.8       |
| Total Foreign Carrier Delays 29.6  | 0.6  | 0.0                                    | 0.0                             | 6.0                      | 24.0             | 20.6             | 13.0        | 9.8           | 37.4       | 1.6        | 10.0            | 28.2       | 180.8       |

Data for latest month is final (07/20/15) version from TOPS.

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'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

# TABLE 8.c: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE

June 2016 Divergence From June Average Over Previous Five Years

| Freight Interference - Potal Peright Interference - Peak   2.8   0.0   0 |                                 |        |      | Electric |      |      | Mi    | lw    |       |       |       | Ur    | nion Paci | fic   |        |
|--|---------------------------------|--------|------|----------|------|------|-------|-------|-------|-------|-------|-------|-----------|-------|--------|
| Freight Interference - Peak   Peak   Pomory   Add   Book   Pomory   Add   Book   Add   Book   Add      | CAUSE CATEGORY                  | BNSF   | ML   | BI       | SC   | HER  | N     | W     | NCS   | RI    | SWS   | N     | NW        | W     | SYSTEM |
| Promury   Secondary   Second   | Freight Interference - TOTAL    | -2.2   | 0.0  | 0.0      | 0.0  | -2.2 | -10.6 | -11.6 | -1.6  | -5.0  | -13.6 | -0.4  | -6.6      | -5.2  | -59.0  |
| Secondary   34   | Freight Interference - Peak     | 2.8    | 0.0  | 0.0      | 0.0  | -3.2 | 0.2   | -2.8  | -3.8  | -0.8  | -5.4  | -0.2  | -4.0      | -0.8  | -18.0  |
| Freight Interference - Oif-Peak   5.0   0.0   0.0   0.0   0.0   1.0   -1.08   -8.8   2.2   4.2   -8.2   -0.2   -2.6   -4.4   -4.10   -4.0   -4.2   -8.2   -8.2   -9.0   -8.0   -9.0      | Primary                         |        |      |          |      |      |       |       |       |       |       |       |           |       | -15.0  |
| Primary   Secondary   22   00   00   00   00   1.0   8.0   4.0   0.2   1.8   2.6   2.8   2.8   2.8   0.6   4.2   0.0   0.0   0.0   0.0   2.8   2.8   0.0   4.2   0.0   0.0   0.0   0.0   1.8   1.16    | *                               |        |      |          |      |      |       |       |       |       |       |       |           |       | -3.0   |
| Secondary   Seco   | Freight Interference - Off-Peak |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Signal Switch Failure - TOTAL   24.8   2.0   4.4   1.2   1.4   1.8   1.60   3.8   0.2   5.4   5.6   5.2   4.4   2.8   2.9   2.8   3.9   2.9   2.6   5.6   4.6   4.0   7.02   7.   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       | -29.4  |
| Signal/Switch Failure - Metra/PSA         -8.2         -2.0         4.4         1.2         -0.8         -23.4         -18.2         -6.6         0.0         -2.2         -6.6         0.0         -2.2         -6.6         0.0         -2.2         -1.6         -1.8         -2.0         -3.4         -14.8         -2.0         -3.4         -14.8         -2.0         -3.4         -14.8         -2.0         -2.8         -3.4         -14.8         -2.0         -2.8         -3.4         -14.8         -2.0         -3.4         -14.8         -2.0         -3.8         -3.8         -3.8         -3.8         -3.8         -4.8         -0.0         -2.8         -3.4         -4.8         -2.2         -3.0         -3.0         -0.0         -0.0         -4.4         -14.8         -2.2         -0.0         0.0         -1.8         -3.0         -2.5         -5.5         -5.5         -5.4         -4.2         -7.4         -7.2   | *                               |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Primary   1-48   2-0   4-6   2-0   2-0   3-7   3-16   3-18   3-0   3-48   3-18   3-2   3-4   3-4   3-6   3-8   3-8   3-18   3-2   3-8      | Ü                               |        |      |          |      |      |       |       |       | 7.1   |       |       |           |       |        |
| Secondary   G.   G.   O.   O.   O.   O.   O.   O.  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Signal/Switch Failure - Foreign   33.0   0.0   0.0   0.0   0.0   0.0   1.4   2.8   0.6   1.2   0.0     |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Primary Secondary  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Secondary  | č –                             |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Mechanical Failure - TOTAL   134   8.4   2.2   0.8   0.4   8.2   9.2   0.4   6.6   0.2   5.6   5.4   4.2   7.4     Mechanical Failure - Metra/PSA   134   8.4   2.2   0.8   0.4   8.2   9.2   0.4   6.6   0.2   5.5   5.4   4.2   7.4     Mechanical Failure - Metra/PSA   3.0   8.4   2.2   0.8   0.0   0.4   0.2   0.0   0.4   0.6   0.2   5.5   5.4   4.2   7.4     Mechanical Failure - Metra/PSA   1.4   0.6   0.0   0.8   0.0   0.4   0.0   0.0   0.0   0.4   0.6   0.2   0.5   0.5   0.6   0.8     Primary   1.4   0.6   0.0   0.   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Mechanical Failure - Metra/PSA   | -                               |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Non-Locomotive Equipment Failure - Metra/PSA   3.0   8.4   -2.2   -0.8   0.0   -0.4   0.2   0.0   0.4   0.4   -1.6   -1.8   3.0   9.0  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Primary   1.4   -0.6   -0.0   -0.6   -0.0   -0.6   -0.0   -0.0   -0.0   -0.0   -0.0   -0.2   -0.0    |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Secondary   1.6   -7.8   -2.2   -0.2   -0.0   -0.0   -0.2   -0.0   -0.2   -0.0   -0.2   -0.2   -0.0   -1.0   -1.2   -1.0   -1.2   -1.0   -1.   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Locomotive Failure - Metra/PSA   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Primary Secondary  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Secondary   1-58   0.0   0.0   0.0   0.0   0.2   5.4   9.2   1.4   3.6   0.4   3.2   2.28   0.4   4.4     Mechanical Failure - Foreign   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Passenger Train Interference - TOTAL   5.4   -1.8   0.8   0.8   0.8   -7.4   -1.8   -2.6   -1.8   0.8   0.8   -1.0   -1.6   -0.4   -1.14     Passenger Train Interference - Metra/PSA   -0.4   -1.2   -0.2   -0.2   -0.2   -0.2   -0.2   -0.2   0.0   -0.4   1.8   0.0   -1.0   -1.0   -1.4   -0.4   -1.6     Passenger Train Interference - Foreign   5.8   -0.5   1.0   1.0   -0.6   -2.5   -0.2   0.0   -0.4   1.8   0.0   -0.2   0.0   -0.2   0.0     Accident - TOTAL   -200   3.8   1.8   -0.4   0.0   0.8   -1.8   -1.6   -3.2   -6.0   0.0   4.8   1.6   -2.2     Accident - Metra/PSA   -1.9   3.8   1.8   -0.4   0.0   0.8   -1.8   -1.2   -3.2   -6.0   0.0   4.8   1.6   -18.4     Accident - Foreign   -0.8   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Track Work - TorTAL   -2.4   -2.2   3.4   -1.8   -1.0   1.90   4.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Metra/PSA   -2.2   3.4   -1.8   -1.0   1.90   4.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Metra/PSA   -2.7   3.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Human Error - TOTAL   -1.0   3.0   16.0   22.2   0.8   -0.4   3.4   -2.0   -3.2   -0.6   0.0   0.0   0.0   0.0   0.0   0.0     Human Error - Foreign   -3.4   -6.0   -1.0   0.6   0.0   3.6   -0.4   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Sick, Injured, Unruly Passenger - Metra/PSA   -4.6   -1.0   0.6   0.0   3.6   -0.4   0.0   0.   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Mechanical Failure - Foreign   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Passenger Train Interference - TOTAL Passenger Train Interference - Hotra/PSA Passenger Train Interference - Hotra/PSA O.4   |                                 | 0.0    | 0.0  | 0.0      | 0.0  | 0.0  | 0.0   | 0.0   | 0.0   | 0.0   | 0.0   | 0.0   | 0.0       | 0.0   |        |
| Passenger Train Interference - Metra/PSA   5.8   -0.4   -1.2   -0.2   -0.2   -0.2   -0.2   -0.2   -0.2   -0.2   -0.0   -0.6   -1.4   -1.0   -1.0   -1.0   -1.4   -0.4   -16.4     Passenger Train Interference - Foreign   5.8   -0.6   1.0   1.0   -0.6   -2.6   -0.2   0.0   -0.0   -0.4   1.8   0.0   -0.2   0.0   5.0     Accident - TOTAL   -20.0   3.8   1.8   -0.4   0.0   0.8   -1.8   -1.6   -3.2   -6.0   0.0   4.8   1.6   -20.2     Accident - Metra/PSA   -1.9.2   3.8   1.8   -0.4   0.0   0.1   4   -1.8   -1.2   -3.2   -6.0   0.0   4.8   1.6   -20.2     Accident - Foreign   -0.8   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Track Work - TOTAL   -24.8   -2.2   3.4   -1.8   -1.0   19.0   4.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Metra/PSA   -27.8   -2.2   3.4   -1.8   -1.0   19.0   3.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Foreign   3.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Human Error - TOTAL   -10.0   30.0   16.0   22.2   -0.8   -0.2   -0.6   -1.2   -2.8   0.2   -2.8   -1.2   -1.6   -1.6   -3.4     Human Error - Foreign   -3.4   1.0   0.0    |                                 |        | 0.0  |          |      |      | 0.0   |       |       |       |       | 0.0   |           |       | 0.0    |
| Passenger Train Interference - Foreign   5.8   -0.6   1.0   1.0   -0.6   -2.6   -0.2   0.0   -0.4   1.8   0.0   -0.2   0.0   5.0     Accident - TOTAL   -20.0   3.8   1.8   -0.4   0.0   0.8   -1.8   -1.6   -3.2   -6.0   0.0   4.8   1.6   -20.2     Accident - Metra/PSA   -19.2   3.8   1.8   -0.4   0.0   0.0   0.0   -0.6   0.0   -0.4   0.0   0.0   0.0   0.0   0.0   0.0   0.0   -1.8     Accident - Foreign   -0.8   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   -1.8     Track Work - TOTAL   -24.8   -2.2   3.4   -1.8   -1.0   19.0   4.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Hotta/PSA   -27.8   -2.2   3.4   -1.8   -1.0   19.0   4.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Foreign   3.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Human Error - TOTAL   -10.0   30.0   16.0   22.2   0.8   -0.4   3.4   -2.0   -3.2   -0.6   -0.2   -2.8   -10.2   43.0     Human Error - Foreign   -3.4   1.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Sick, Injured, Unruly Passenger - Metra/PSA   1.4   -6.0   -1.0   0.6   0.0   3.6   -0.4   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0   0.0     Weather - TOTAL   -20.4   -8.4   0.0   2.4   -1.0   -8.8   -4.8   -4.0   -7.6   -1.8   -1.2   -7.2   -13.0   -86.8     Weather - Foreign   0.0     |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Accident - TOTAL   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Accident - Metra/PSA   | č                               |        |      |          |      |      |       |       |       |       |       | 0.0   |           |       |        |
| Accident - Foreign   -0.8   0.0   0.0   0.0   0.0   0.0   -0.6   0.0   -0.4   0.0   0.0   0.0   0.0   0.0   0.0   0.0   -1.8     Track Work - TOTAL   -24.8   -2.2   3.4   -1.8   -1.0   19.0   4.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -5.6     Track Work - Metra/PSA   -27.8   -2.2   3.4   -1.8   -1.0   19.0   3.8   -0.8   -3.2   -2.4   0.8   0.2   2.4   -9.6     Track Work - Foreign   3.0   0.0    |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Track Work - TOTAL Track Work - Metra/PSA Track Work - Metra/PSA Track Work - Metra/PSA Track Work - Foreign Track Track Work - O. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0.   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Track Work - Metra/PSA Track Work - Foreign 3.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Track Work - Foreign   3.0   0.0     |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Human Error - TOTAL -10.0 30.0 16.0 22.2 0.8 -0.4 3.4 -2.0 -3.2 -0.6 -0.2 -2.8 -10.2 43.0 Human Error - Metra/PSA -6.6 29.0 16.0 22.2 -0.8 -0.2 -0.6 -1.2 -2.8 0.2 1.0 -1.2 -8.6 46.4 Human Error - Foreign -3.4 1.0 0.0 0.0 1.6 -0.2 4.0 -0.8 -0.4 -0.8 -1.2 -1.6 -1.6 -1.6 -3.4 Sick, Injured, Unruly Passenger - TOTAL 3.4 -6.0 -1.0 0.6 0.0 3.6 -0.4 0.0 0.0 -0.8 -3.4 -4.8 -0.4 -9.2 Sick, Injured, Unruly Passenger - Foreign 2.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Human Error - Metra/PSA Human Error - Foreign Human Error - Hotal Hold Hold Hold Hold Hold Hold Hold Hol   | Ö                               |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Human Error - Foreign  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Sick, Injured, Unruly Passenger - TOTAL         3.4         -6.0         -1.0         0.6         0.0         3.6         -0.4         0.0         0.0         -0.8         -3.4         -4.8         -0.4         -9.2           Sick, Injured, Unruly Passenger - Metra/PSA         1.4         -6.0         -1.0         0.6         0.0         3.6         -0.4         0.0         0.0         -0.8         -3.4         -4.8         -0.4         -11.2           Sick, Injured, Unruly Passenger - Metra/PSA         1.4         -6.0         -1.0         0.6         0.0         3.6         -0.4         0.0         0.0         -0.8         -3.4         -4.8         -0.4         -11.2           Sick, Injured, Unruly Passenger - Metra/PSA         1.4         -6.0         -1.0         0.6         0.0         <  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Sick, Injured, Unruly Passenger - Metra/PSA       1.4       -6.0       -1.0       0.6       0.0       3.6       -0.4       0.0       0.0       -0.8       -3.4       -4.8       -0.4       -11.2         Sick, Injured, Unruly Passenger - Foreign       2.0       0.0   | Ü                               |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Sick, Injured, Unruly Passenger - Foreign         2.0         0.0  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Weather - TOTAL         -20.4         -8.4         0.0         2.4         -1.0         -8.8         -4.8         -4.0         -7.6         -1.8         -12.2         -7.2         -13.0         -86.8           Weather - Metra/PSA         -20.4         -8.4         0.0         2.4         -1.0         -8.8         -4.8         -4.0         -7.6         -1.8         -12.2         -7.2         -13.0         -86.8           Weather - Foreign         0.0  | , , , , ,                       |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Weather - Metra/PSA         -20.4         -8.4         0.0         2.4         -1.0         -8.8         -4.8         -4.0         -7.6         -1.8         -12.2         -7.2         -13.0         -86.8           Weather - Foreign         0.0 </td <td></td>   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Weather - Foreign         0.0  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Passenger Loading - TOTAL Lift Deployment - TOTAL Lift Deployment - TOTAL Catenary Failure - TOTAL Other - TOTAL  -8.4   |                                 |        |      |          | -    |      |       |       |       |       |       |       |           |       |        |
| Lift Deployment - TOTAL  -2.6  | Ü                               |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Obstruction/Debris - TOTAL       -8.4       -0.6       -0.2       -1.0       -0.2       0.4       1.6       -0.8       -3.0       0.2       2.6       -0.6       -0.4       -10.4         Catenary Failure - TOTAL       0.0       5.6       2.8       1.2       0.0        0.0       0.   |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Catenary Failure - TOTAL Other - TOTAL Other - TOTAL Other - TOTAL TRAINS DELAYED Other - Total Metra/PSA Delays Other - Total O | 1 2                             |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| Other - TOTAL       -4.6       -1.8       -0.6       -3.8       -0.2       -1.8       0.6       -0.8       -1.8       -1.2       -2.0       -0.2       11.6       -6.6         TOTAL TRAINS DELAYED       -81.2       -6.8       21.6       14.0       -2.8       -31.8       -14.6       -19.0       -50.4       -30.4       -53.4       -36.6       -34.2       -325.6         Total Metra/PSA Delays       -118.6       -7.2       20.6       13.0       -3.8       -22.8       -10.0       -19.0       -44.6       -15.0       -51.8       -27.6       -27.0       -313.8  |                                 |        |      |          |      |      |       |       |       |       |       |       |           |       |        |
| TOTAL TRAINS DELAYED -81.2 -6.8 21.6 14.0 -2.8 -31.8 -14.6 -19.0 -50.4 -30.4 -53.4 -36.6 -34.2 -325.6 Total Metra/PSA Delays -118.6 -7.2 20.6 13.0 -3.8 -22.8 -10.0 -19.0 -44.6 -15.0 -51.8 -27.6 -27.0 -313.8   |                                 |        |      |          | -    |      |       |       |       |       |       |       |           |       |        |
| Total Metra/PSA Delays -118.6 -7.2 20.6 13.0 -3.8 -22.8 -10.0 -19.0 -44.6 -15.0 -51.8 -27.6 -27.0 -313.8   | Other - TOTAL                   | -4.6   | -1.8 | -0.6     | -3.8 | -0.2 | -1.8  | 0.6   | -0.8  | -1.8  | -1.2  | -2.0  | -0.2      | 11.6  | -6.6   |
| · · · · · · · · · · · · · · · · · · ·  | TOTAL TRAINS DELAYED            | -81.2  | -6.8 | 21.6     | 14.0 | -2.8 | -31.8 | -14.6 | -19.0 | -50.4 | -30.4 | -53.4 | -36.6     | -34.2 | -325.6 |
| · · · · · · · · · · · · · · · · · · ·  | Total Metra/PSA Delays          | -118.6 | -7.2 | 20.6     | 13.0 | -3.8 | -22.8 | -10.0 | -19.0 | -44.6 | -15.0 | -51.8 | -27.6     | -27.0 | -313.8 |
| Total Foreign Carrier Delays 37.4 0.4 1.0 1.0 1.0 -9.0 -4.6 0.0 -5.8 -15.4 -1.6 -9.0 -7.2 -11.8  | ř                               |        |      |          |      |      |       |       |       |       |       |       |           |       |        |

Data for current month is final (07/15/16) version from TOPS.

<sup>&#</sup>x27;Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

<sup>&#</sup>x27;Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 9.a: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE

January - June 2016

|  |      | 1   | Electric |     |     | Mil     | w       |     |     |     | Un      | ion Pacifi | r   |        |
|--|------|-----|----------|-----|-----|---------|---------|-----|-----|-----|---------|------------|-----|--------|
| CAUSE CATEGORY                               | BNSF | ML  | BI       | SC  | HER | N       | w       | NCS | RI  | SWS | N       | NW         | w   | SYSTEM |
| Freight Interference - TOTAL                 | 78   | 0   | 0        | 0   | 10  | 36      | 59      | 31  | 47  | 38  | 0       | 7          | 61  | 367    |
| Freight Interference - Peak                  | 30   | 0   | 0        | 0   | 7   | 4       | 15      | 8   | 20  | 12  | 0       | 4          | 20  | 120    |
| Primary                                      | 22   | 0   | 0        | 0   | 7   | 4       | 8       | 6   | 13  | 8   | 0       | 4          | 7   | 79     |
| Secondary                                    | 8    | 0   | 0        | 0   | 0   | 0       | 7       | 2   | 7   | 4   | 0       | 0          | 13  | 41     |
| Freight Interference - Off-Peak              | 48   | 0   | 0        | 0   | 3   | 32      | 44      | 23  | 27  | 26  | 0       | 3          | 41  | 247    |
| Primary                                      | 37   | 0   | 0        | 0   | 3   | 25      | 24      | 22  | 20  | 24  | 0       | 2          | 32  | 189    |
| Secondary                                    | 11   | 0   | 0        | 0   | 0   | 7       | 20      | 1   | 7   | 2   | 0       | 1          | 9   | 58     |
| Signal/Switch Failure - TOTAL                | 206  | 43  | 25       | 18  | 15  | 119     | 89      | 58  | 40  | 67  | 12      | 25         | 101 | 818    |
| Signal/Switch Failure - Metra/PSA            | 52   | 43  | 25       | 18  | 0   | 89      | 74      | 22  | 40  | 23  | 12      | 18         | 100 | 516    |
| Primary                                      | 31   | 17  | 17       | 14  | 0   | 47      | 46      | 12  | 24  | 14  | 7       | 13         | 22  | 264    |
| Secondary                                    | 21   | 26  | 8        | 4   | 0   | 42      | 28      | 10  | 16  | 9   | 5       | 5          | 78  | 252    |
| Signal/Switch Failure - Foreign              | 154  | 0   | 0        | 0   | 15  | 30      | 15      | 36  | 0   | 44  | 0       | 7          | 1   | 302    |
| Primary                                      | 126  | 0   | 0        | 0   | 13  | 23      | 12      | 23  | 0   | 31  | 0       | 2          | 1   | 231    |
| Secondary                                    | 28   | 0   | 0        | 0   | 2   | 7       | 3       | 13  | 0   | 13  | 0       | 5          | 0   | 71     |
| Mechanical Failure - TOTAL                   | 74   | 10  | 2        | 1   | 7   | 56      | 62      | 21  | 131 | 6   | 43      | 50         | 54  | 517    |
| Mechanical Failure - Metra/PSA               | 74   | 9   | 2        | 1   | 7   | 56      | 62      | 21  | 131 | 6   | 43      | 50         | 54  | 516    |
| Non-Locomotive Equipment Failure - Metra/PSA | 12   | 9   | 2        | 1   | 2   | 9       | 5       | 4   | 2   | 1   | 14      | 2          | 27  | 90     |
| Primary                                      | 7    | 6   | 2        | 0   | 1   | 5       | 3       | 1   | 2   | 1   | 7       | 2          | 10  | 47     |
| Secondary                                    | 5    | 3   | 0        | 1   | 1   | 4       | 2       | 3   | 0   | 0   | 7       | 0          | 17  | 43     |
| Locomotive Failure - Metra/PSA               | 62   | 0   | 0        | 0   | 5   | 47      | 57      | 17  | 129 | 5   | 29      | 48         | 27  | 426    |
| Primary                                      | 22   | 0   | 0        | 0   | 4   | 14      | 18      | 6   | 29  | 4   | 9       | 10         | 13  | 129    |
| Secondary                                    | 40   | 0   | 0        | 0   | 1   | 33      | 39      | 11  | 100 | 1   | 20      | 38         | 14  | 297    |
| Mechanical Failure - Foreign                 | 0    | 1   | 0        | 0   | 0   | 0       | 0       | 0   | 0   | 0   | 0       | 0          | 0   | 1      |
| Passenger Train Interference - TOTAL         | 14   | 6   | 2        | 5   | 4   | 13      | 1       | 7   | 7   | 14  | 0       | 0          | 1   | 74     |
| Passenger Train Interference - Metra/PSA     | 0    | 2   | 0        | 1   | 0   | 8       | 0       | 7   | 7   | 1   | 0       | 0          | 1   | 27     |
| Passenger Train Interference - Foreign       | 14   | 4   | 2        | 4   | 4   | 5       | 1       | 0   | 0   | 13  | 0       | 0          | 0   | 47     |
| Accident - TOTAL                             | 54   | 5   | 3        | 1   | 1   | 51      | 59      | 28  | 10  | 11  | 27      | 36         | 13  | 299    |
| Accident - Metra/PSA                         | 50   | 5   | 3        | 1   | 1   | 42      | 59      | 23  | 10  | 6   | 27      | 33         | 12  | 272    |
| Accident - Foreign                           | 4    | 0   | 0        | 0   | 0   | 9       | 0       | 5   | 0   | 5   | 0       | 3          | 1   | 27     |
| Track Work - TOTAL                           | 83   | 12  | 6        | 13  | 0   | 49      | 31      | 3   | 32  | 3   | 45      | 20         | 99  | 396    |
| Track Work - Metra/PSA                       | 78   | 12  | 6        | 13  | 0   | 49      | 28      | 2   | 32  | 3   | 45      | 20         | 99  | 387    |
| Track Work - Foreign                         | 5    | 0   | 0        | 0   | 0   | 0       | 3       | 1   | 0   | 0   | 0       | 0          | 0   | 9      |
| Human Error - TOTAL                          | 36   | 38  | 21       | 27  | 7   | 27      | 23      | 9   | 34  | 14  | 13      | 17         | 14  | 280    |
| Human Error - Metra/PSA                      | 31   | 37  | 21       | 27  | 0   | 16      | 11      | 5   | 34  | 2   | 9       | 15         | 10  | 218    |
| Human Error - Foreign                        | 5    | 1   | 0        | 0   | 7   | 11      | 12      | 4   | 0   | 12  | 4       | 2          | 4   | 62     |
| Sick, Injured, Unruly Passenger - TOTAL      | 17   | 34  | 6        | 9   | 0   | 19      | 29      | 2   | 28  | 2   | 18      | 26         | 22  | 212    |
| Sick, Injured, Unruly Passenger - Metra/PSA  | 15   | 34  | 6        | 9   | 0   | 19      | 29      | 2   | 28  | 2   | 18      | 26         | 22  | 210    |
| Sick, Injured, Unruly Passenger - Foreign    | 2    | 0   | 0        | 0   | 0   | 0       | 0       | 0   | 0   | 0   | 0       | 0          | 0   | 2      |
| Weather - TOTAL                              | 103  | 37  | 8        | 18  | 0   | 38      | 19      | 6   | 47  | 4   | 20      | 11         | 6   | 317    |
| Weather - Metra/PSA                          | 103  | 37  | 8        | 18  | 0   | 38      | 19      | 6   | 47  | 4   | 20      | 11         | 6   | 317    |
| Weather - Foreign                            | 0    | 0   | 0        | 0   | 0   | 0       | 0       | 0   | 0   | 0   | 0       | 0          | 0   | 0      |
| Passenger Loading - TOTAL                    | 16   | 10  | 4        | 5   | 0   | 19      | 41      | 0   | 34  | 1   | 13      | 41         | 7   | 191    |
|  | 8    | 10  | 0        | 0   | 0   | 25      | 5       | 1   | 7   | 3   | 0       | 7          | 9   | 66     |
| Lift Deployment - TOTAL                      |      |     | 7        |     | 0   |         |         | _   |     |     |         |            |     |        |
| Obstruction/Debris - TOTAL                   | 24   | 26  |          | 14  | 0   | 19<br>0 | 33<br>0 | 4   | 8   | 10  | 15<br>0 | 11         | 24  | 195    |
| Catenary Failure - TOTAL                     | -    | 24  | 4        | 4   | ~   | -       | -       | 0   | 0   | -   | -       | 0          | 0   | 32     |
| Other - TOTAL                                | 12   | 0   | 1        | 0   | 0   | 10      | 4       | 2   | 7   | 3   | 6       | 5          | 22  | 72     |
| TOTAL TRAINS DELAYED                         | 725  | 246 | 89       | 115 | 44  | 481     | 455     | 172 | 432 | 176 | 212     | 256        | 433 | 3,836  |
| Total Metra/PSA Delays                       | 463  | 240 | 87       | 111 | 8   | 390     | 365     | 95  | 385 | 64  | 208     | 237        | 366 | 3,019  |
| Total Foreign Carrier Delays                 | 262  | 6   | 2        | 4   | 36  | 91      | 90      | 77  | 47  | 112 | 4       | 19         | 67  | 817    |
|  |      |     | <u> </u> | •   |     |         |         |     |     |     |         |            |     |        |

Data for current month is final (07/15/16) version from TOPS.

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'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 9.b: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE

January - June - Average Over Previous Five Years: 2011-2015

|  |              |             | Electric    |             |            | Mi           | lw           |              |              |              | U            | nion Pacif   | ic           |                |
|--|--------------|-------------|-------------|-------------|------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|----------------|
| CAUSE CATEGORY                               | BNSF         | ML          | BI          | SC          | HER        | N            | W            | NCS          | RI           | sws          | N            | NW           | W            | SYSTEM         |
| Freight Interference - TOTAL                 | 120.2        | 0.0         | 0.0         | 0.0         | 20.6       | 90.8         | 82.2         | 85.2         | 33.8         | 90.4         | 10.2         | 31.6         | 130.2        | 695.2          |
| Freight Interference - Peak                  | 52.6         | 0.0         | 0.0         | 0.0         | 20.6       | 18.8         | 16.8         | 34.6         | 8.4          | 27.2         | 1.8          | 15.6         | 29.4         | 225.8          |
| Primary                                      | 30.8         | 0.0         | 0.0         | 0.0         | 19.6       | 12.8         | 11.8         | 24.6         | 5.4          | 21.0         | 0.8          | 7.2          | 15.6         | 149.6          |
| Secondary                                    | 21.8         | 0.0         | 0.0         | 0.0         | 1.0        | 6.0          | 5.0          | 10.0         | 3.0          | 6.2          | 1.0          | 8.4          | 13.8         | 76.2           |
| Freight Interference - Off-Peak              | 67.6         | 0.0         | 0.0         | 0.0         | 0.0        | 72.0         | 65.4         | 50.6         | 25.4         | 63.2         | 8.4          | 16.0         | 100.8        | 469.4          |
| Primary                                      | 56.8         | 0.0         | 0.0         | 0.0         | 0.0        | 51.4         | 47.8         | 42.6         | 22.6         | 49.8         | 5.2          | 12.2         | 82.4         | 370.8          |
| Secondary                                    | 10.8         | 0.0         | 0.0         | 0.0         | 0.0        | 20.6         | 17.6         | 8.0          | 2.8          | 13.4         | 3.2          | 3.8          | 18.4         | 98.6           |
| Signal/Switch Failure - TOTAL                | 110.0        | 42.6        | 17.0        | 13.0        | 11.8       | 144.0        | 87.2         | 50.4         | 52.8         | 56.2         | 29.6         | 38.4         | 59.4         | 712.4          |
| Signal/Switch Failure - Metra/PSA            | 82.4         | 42.6        | 17.0        | 13.0        | 5.0        | 128.2        | 74.6         | 36.2         | 50.2         | 18.8         | 29.0         | 37.0         | 57.0         | 591.0          |
| Primary<br>Secondary                         | 59.8<br>22.6 | 35.0<br>7.6 | 12.8<br>4.2 | 10.0<br>3.0 | 4.8<br>0.2 | 67.2<br>61.0 | 45.2<br>29.4 | 20.6<br>15.6 | 38.2<br>12.0 | 15.4<br>3.4  | 15.4<br>13.6 | 18.2<br>18.8 | 27.4<br>29.6 | 370.0<br>221.0 |
|  |              |             |             |             |            |              |              |              |              |              |              |              |              |                |
| Signal/Switch Failure - Foreign              | 27.6         | 0.0         | 0.0         | 0.0         | 6.8        | 15.8         | 12.6         | 14.2         | 2.6          | 37.4         | 0.6          | 1.4          | 2.4          | 121.4          |
| Primary<br>Secondary                         | 23.4<br>4.2  | 0.0<br>0.0  | 0.0<br>0.0  | 0.0         | 6.0<br>0.8 | 11.4<br>4.4  | 9.2<br>3.4   | 7.2<br>7.0   | 1.2<br>1.4   | 24.6<br>12.8 | 0.6<br>0.0   | 1.0<br>0.4   | 2.4<br>0.0   | 87.0<br>34.4   |
| Mechanical Failure - TOTAL                   | 91.0         | 26.2        | 9.0         | 8.0         | 2.0        | 87.6         | 45.8         | 18.0         | 59.8         | 16.6         | 45.2         | 50.0         | 35.6         | 494.8          |
| Mechanical Failure - Metra/PSA               | 90.6         | 23.6        | 8.4         | 7.8         | 2.0        | 83.2         | 45.6         | 18.0         | 59.4         | 16.6         | 45.2         | 50.0         | 35.4         | 485.8          |
| Non-Locomotive Equipment Failure - Metra/PSA | 20.0         | 23.6        | 8.4         | 7.8         | 0.6        | 10.4         | 11.6         | 2.6          | 10.4         | 6.0          | 10.6         | 8.0          | 10.4         | 130.4          |
| Primary                                      | 7.2          | 7.8         | 3.2         | 4.0         | 0.0        | 3.6          | 5.2          | 1.0          | 5.2          | 2.0          | 3.6          | 3.2          | 6.0          | 52.4           |
| Secondary                                    | 12.8         | 15.8        | 5.2         | 3.8         | 0.2        | 6.8          | 6.4          | 1.6          | 5.2          | 4.0          | 7.0          | 4.8          | 4.4          | 78.0           |
| Locomotive Failure - Metra/PSA               | 70.6         | 0.0         | 0.0         | 0.0         | 1.4        | 72.8         | 34.0         | 15.4         | 49.0         | 10.6         | 34.6         | 42.0         | 25.0         | 355.4          |
| Primary                                      | 19.0         | 0.0         | 0.0         | 0.0         | 1.2        | 17.0         | 13.4         | 4.0          | 18.6         | 4.8          | 11.8         | 10.6         | 9.8          | 110.2          |
| Secondary                                    | 51.6         | 0.0         | 0.0         | 0.0         | 0.2        | 55.8         | 20.6         | 11.4         | 30.4         | 5.8          | 22.8         | 31.4         | 15.2         | 245.2          |
| Mechanical Failure - Foreign                 | 0.4          | 2.6         | 0.6         | 0.2         | 0.0        | 4.4          | 0.2          | 0.0          | 0.4          | 0.0          | 0.0          | 0.0          | 0.2          | 9.0            |
| Passenger Train Interference - TOTAL         | 8.6          | 6.2         | 1.4         | 4.2         | 3.6        | 44.6         | 8.6          | 9.2          | 9.8          | 6.0          | 6.6          | 4.6          | 8.2          | 121.6          |
| Passenger Train Interference - Metra/PSA     | 1.2          | 3.4         | 0.8         | 3.4         | 0.2        | 31.4         | 7.6          | 9.2          | 7.6          | 2.0          | 6.6          | 4.4          | 8.0          | 85.8           |
| Passenger Train Interference - Foreign       | 7.4          | 2.8         | 0.6         | 0.8         | 3.4        | 13.2         | 1.0          | 0.0          | 2.2          | 4.0          | 0.0          | 0.2          | 0.2          | 35.8           |
| Accident - TOTAL                             | 76.0         | 8.8         | 4.0         | 4.2         | 0.4        | 27.4         | 35.6         | 10.4         | 19.6         | 7.4          | 28.4         | 46.4         | 23.6         | 292.2          |
| Accident - Metra/PSA                         | 62.2         | 8.8         | 4.0         | 4.2         | 0.4        | 26.8         | 34.8         | 8.8          | 18.4         | 7.4          | 28.4         | 46.4         | 22.6         | 273.2          |
| Accident - Foreign                           | 13.8         | 0.0         | 0.0         | 0.0         | 0.0        | 0.6          | 0.8          | 1.6          | 1.2          | 0.0          | 0.0          | 0.0          | 1.0          | 19.0           |
| Track Work - TOTAL                           | 139.0        | 32.8        | 11.4        | 18.4        | 2.4        | 39.2         | 21.4         | 14.4         | 34.8         | 4.4          | 29.0         | 19.8         | 20.0         | 387.0          |
| Track Work - Metra/PSA                       | 135.2        | 32.8        | 11.4        | 18.4        | 2.4        | 39.0         | 21.2         | 13.8         | 34.8         | 4.2          | 29.0         | 19.8         | 20.0         | 382.0          |
| Track Work - Foreign                         | 3.8          | 0.0         | 0.0         | 0.0         | 0.0        | 0.2          | 0.2          | 0.6          | 0.0          | 0.2          | 0.0          | 0.0          | 0.0          | 5.0            |
| Human Error - TOTAL                          | 86.8         | 29.0        | 5.6         | 12.8        | 9.0        | 50.6         | 23.8         | 14.6         | 33.8         | 21.0         | 32.8         | 23.0         | 29.2         | 372.0          |
| Human Error - Metra/PSA                      | 60.4         | 26.2        | 5.4         | 11.8        | 2.2        | 31.4         | 15.4         | 6.2          | 32.8         | 5.4          | 27.6         | 15.8         | 19.8         | 260.4          |
| Human Error - Foreign                        | 26.4         | 2.8         | 0.2         | 1.0         | 6.8        | 19.2         | 8.4          | 8.4          | 1.0          | 15.6         | 5.2          | 7.2          | 9.4          | 111.6          |
| Sick, Injured, Unruly Passenger - TOTAL      | 18.6         | 32.8        | 5.4         | 10.0        | 0.8        | 18.4         | 18.6         | 1.4          | 15.8         | 3.0          | 23.8         | 22.0         | 18.8         | 189.4          |
| Sick, Injured, Unruly Passenger - Metra/PSA  | 18.2         | 32.8        | 5.4         | 10.0        | 0.8        | 18.4         | 18.6         | 1.4          | 15.4         | 3.0          | 23.8         | 22.0         | 18.8         | 188.6          |
| Sick, Injured, Unruly Passenger - Foreign    | 0.4          | 0.0         | 0.0         | 0.0         | 0.0        | 0.0          | 0.0          | 0.0          | 0.4          | 0.0          | 0.0          | 0.0          | 0.0          | 0.8            |
| Weather - TOTAL                              | 181.4        | 110.2       | 29.8        | 37.8        | 5.8        | 102.4        | 88.0         | 30.4         | 113.6        | 24.0         | 90.6         | 107.2        | 90.8         | 1,012.0        |
| Weather - Metra/PSA                          | 180.2        | 110.2       | 29.8        | 37.8        | 5.4        | 99.2         | 87.4         | 30.0         | 113.4        | 22.6         | 90.6         | 107.2        | 90.2         | 1,004.0        |
| Weather - Foreign                            | 1.2          | 0.0         | 0.0         | 0.0         | 0.4        | 3.2          | 0.6          | 0.4          | 0.2          | 1.4          | 0.0          | 0.0          | 0.6          | 8.0            |
| Passenger Loading - TOTAL                    | 38.2         | 62.2        | 12.8        | 22.6        | 0.0        | 49.8         | 35.6         | 1.2          | 82.6         | 1.8          | 61.4         | 42.4         | 41.2         | 451.8          |
| Lift Deployment - TOTAL                      | 15.8         | 0.2         | 0.0         | 0.4         | 0.0        | 16.8         | 17.8         | 0.8          | 24.2         | 0.6          | 11.8         | 8.8          | 18.8         | 116.0          |
| Obstruction/Debris - TOTAL                   | 36.4         | 14.8        | 4.0         | 17.6        | 2.4        | 18.2         | 21.8         | 3.6          | 21.8         | 9.2          | 18.0         | 29.4         | 24.8         | 222.0          |
| Catenary Failure - TOTAL                     | 0.0          | 22.0        | 4.0         | 7.4         | 0.0        | 0.0          | 0.0          | 0.0          | 0.0          | 0.0          | 0.0          | 0.2          | 0.0          | 33.6           |
| Other - TOTAL                                | 30.2         | 13.8        | 3.4         | 9.2         | 0.2        | 10.6         | 11.8         | 3.6          | 17.2         | 9.0          | 16.8         | 15.2         | 23.0         | 164.0          |
|  |              |             |             |             |            |              |              |              |              |              |              |              |              |                |
| TOTAL TRAINS DELAYED                         | 952.2        | 401.6       | 107.8       | 165.6       | 59.0       | 700.4        | 498.2        | 243.2        | 519.6        | 249.6        | 404.2        | 439.0        | 523.6        | 5,264.0        |
| Total Metra/PSA Delays                       | 751.0        | 393.4       | 106.4       | 163.6       | 21.0       | 553.0        | 392.2        | 132.8        | 477.8        | 100.6        | 388.2        | 398.6        | 379.6        | 4,258.2        |
| Total Foreign Carrier Delays                 | 201.2        | 8.2         | 1.4         | 2.0         | 38.0       | 147.4        | 106.0        | 110.4        | 41.8         | 149.0        | 16.0         | 40.4         | 144.0        | 1,005.8        |
| I oroign currer Doneys                       | 201.2        | 0.2         | 1.7         | 2.0         | 50.0       |              | 100.0        | 110.7        | .1.0         | 1.7.0        | 10.0         | .0.7         | 1 H.U        | 1,000.0        |

Data for latest month is final (07/20/15) version from TOPS.

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'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 9.c: FREQUENCY OF TRAIN DELAYS BY CAUSE AND LINE

January - June 2016 Divergence From January - June Average Over Previous Five Years

|  |        |        | Electric |       |       | Mi     | lw    |       |       |       | Uı     | nion Pacif | ic            |          |
|--|--------|--------|----------|-------|-------|--------|-------|-------|-------|-------|--------|------------|---------------|----------|
| CAUSE CATEGORY                               | BNSF   | ML     | BI       | SC    | HER   | N      | W     | NCS   | RI    | SWS   | N      | NW         | W             | SYSTEM   |
| Freight Interference - TOTAL                 | -42.2  | 0.0    | 0.0      | 0.0   | -10.6 | -54.8  | -23.2 | -54.2 | 13.2  | -52.4 | -10.2  | -24.6      | -69.2         | -328.2   |
| Freight Interference - Peak                  | -22.6  | 0.0    | 0.0      | 0.0   | -13.6 | -14.8  | -1.8  | -26.6 | 11.6  | -15.2 | -1.8   | -11.6      | -9.4          | -105.8   |
| Primary                                      | -8.8   | 0.0    | 0.0      | 0.0   | -12.6 | -8.8   | -3.8  | -18.6 | 7.6   | -13.0 | -0.8   | -3.2       | -8.6          | -70.6    |
| Secondary                                    | -13.8  | 0.0    | 0.0      | 0.0   | -1.0  | -6.0   | 2.0   | -8.0  | 4.0   | -2.2  | -1.0   | -8.4       | -0.8          | -35.2    |
| Freight Interference - Off-Peak              | -19.6  | 0.0    | 0.0      | 0.0   | 3.0   | -40.0  | -21.4 | -27.6 | 1.6   | -37.2 | -8.4   | -13.0      | -59.8         | -222.4   |
| Primary                                      | -19.8  | 0.0    | 0.0      | 0.0   | 3.0   | -26.4  | -23.8 | -20.6 | -2.6  | -25.8 | -5.2   | -10.2      | -50.4         | -181.8   |
| Secondary                                    | 0.2    | 0.0    | 0.0      | 0.0   | 0.0   | -13.6  | 2.4   | -7.0  | 4.2   | -11.4 | -3.2   | -2.8       | -9.4          | -40.6    |
| Signal/Switch Failure - TOTAL                | 96.0   | 0.4    | 8.0      | 5.0   | 3.2   | -25.0  | 1.8   | 7.6   | -12.8 | 10.8  | -17.6  | -13.4      | 41.6          | 105.6    |
| Signal/Switch Failure - Metra/PSA            | -30.4  | 0.4    | 8.0      | 5.0   | -5.0  | -39.2  | -0.6  | -14.2 | -10.2 | 4.2   | -17.0  | -19.0      | 43.0          | -75.0    |
| Primary                                      | -28.8  | -18.0  | 4.2      | 4.0   | -4.8  | -20.2  | 0.8   | -8.6  | -14.2 | -1.4  | -8.4   | -5.2       | -5.4          | -106.0   |
| Secondary                                    | -1.6   | 18.4   | 3.8      | 1.0   | -0.2  | -19.0  | -1.4  | -5.6  | 4.0   | 5.6   | -8.6   | -13.8      | 48.4          | 31.0     |
| Signal/Switch Failure - Foreign              | 126.4  | 0.0    | 0.0      | 0.0   | 8.2   | 14.2   | 2.4   | 21.8  | -2.6  | 6.6   | -0.6   | 5.6        | -1.4          | 180.6    |
| Primary                                      | 102.6  | 0.0    | 0.0      | 0.0   | 7.0   | 11.6   | 2.8   | 15.8  | -1.2  | 6.4   | -0.6   | 1.0        | -1.4          | 144.0    |
| Secondary                                    | 23.8   | 0.0    | 0.0      | 0.0   | 1.2   | 2.6    | -0.4  | 6.0   | -1.4  | 0.2   | 0.0    | 4.6        | 0.0           | 36.6     |
| Mechanical Failure - TOTAL                   | -17.0  | -16.2  | -7.0     | -7.0  | 5.0   | -31.6  | 16.2  | 3.0   | 71.2  | -10.6 | -2.2   | 0.0        | 18.4          | 22.2     |
| Mechanical Failure - Metra/PSA               | -16.6  | -14.6  | -6.4     | -6.8  | 5.0   | -27.2  | 16.4  | 3.0   | 71.6  | -10.6 | -2.2   | 0.0        | 18.6          | 30.2     |
| Non-Locomotive Equipment Failure - Metra/PSA | -8.0   | -14.6  | -6.4     | -6.8  | 1.4   | -1.4   | -6.6  | 1.4   | -8.4  | -5.0  | 3.4    | -6.0       | 16.6          | -40.4    |
| Primary                                      | -0.2   | -1.8   | -1.2     | -4.0  | 0.6   | 1.4    | -2.2  | 0.0   | -3.2  | -1.0  | 3.4    | -1.2       | 4.0           | -5.4     |
| Secondary                                    | -7.8   | -12.8  | -5.2     | -2.8  | 0.8   | -2.8   | -4.4  | 1.4   | -5.2  | -4.0  | 0.0    | -4.8       | 12.6          | -35.0    |
| Locomotive Failure - Metra/PSA               | -8.6   | 0.0    | 0.0      | 0.0   | 3.6   | -25.8  | 23.0  | 1.6   | 80.0  | -5.6  | -5.6   | 6.0        | 2.0           | 70.6     |
| Primary                                      | 3.0    | 0.0    | 0.0      | 0.0   | 2.8   | -3.0   | 4.6   | 2.0   | 10.4  | -0.8  | -2.8   | -0.6       | 3.2           | 18.8     |
| Secondary                                    | -11.6  | 0.0    | 0.0      | 0.0   | 0.8   | -22.8  | 18.4  | -0.4  | 69.6  | -4.8  | -2.8   | 6.6        | -1.2          | 51.8     |
| Mechanical Failure - Foreign                 | -0.4   | -1.6   | -0.6     | -0.2  | 0.0   | -4.4   | -0.2  | 0.0   | -0.4  | 0.0   | 0.0    | 0.0        | -0.2          | -8.0     |
| Passenger Train Interference - TOTAL         | 5.4    | -0.2   | 0.6      | 0.8   | 0.4   | -31.6  | -7.6  | -2.2  | -2.8  | 8.0   | -6.6   | -4.6       | -7.2          | -47.6    |
| Passenger Train Interference - Metra/PSA     | -1.2   | -1.4   | -0.8     | -2.4  | -0.2  | -23.4  | -7.6  | -2.2  | -0.6  | -1.0  | -6.6   | -4.4       | -7.0          | -58.8    |
| Passenger Train Interference - Foreign       | 6.6    | 1.2    | 1.4      | 3.2   | 0.6   | -8.2   | 0.0   | 0.0   | -2.2  | 9.0   | 0.0    | -0.2       | -0.2          | 11.2     |
| Accident - TOTAL                             | -22.0  | -3.8   | -1.0     | -3.2  | 0.6   | 23.6   | 23.4  | 17.6  | -9.6  | 3.6   | -1.4   | -10.4      | -10.6         | 6.8      |
| Accident - Metra/PSA                         | -12.2  | -3.8   | -1.0     | -3.2  | 0.6   | 15.2   | 24.2  | 14.2  | -8.4  | -1.4  | -1.4   | -13.4      | -10.6         | -1.2     |
| Accident - Foreign                           | -9.8   | 0.0    | 0.0      | 0.0   | 0.0   | 8.4    | -0.8  | 3.4   | -1.2  | 5.0   | 0.0    | 3.0        | 0.0           | 8.0      |
| Track Work - TOTAL                           | -56.0  | -20.8  | -5.4     | -5.4  | -2.4  | 9.8    | 9.6   | -11.4 | -2.8  | -1.4  | 16.0   | 0.2        | 79.0          | 9.0      |
| Track Work - Metra/PSA                       | -57.2  | -20.8  | -5.4     | -5.4  | -2.4  | 10.0   | 6.8   | -11.8 | -2.8  | -1.2  | 16.0   | 0.2        | 79.0          | 5.0      |
| Track Work - Foreign                         | 1.2    | 0.0    | 0.0      | 0.0   | 0.0   | -0.2   | 2.8   | 0.4   | 0.0   | -0.2  | 0.0    | 0.0        | 0.0           | 4.0      |
| Human Error - TOTAL                          | -50.8  | 9.0    | 15.4     | 14.2  | -2.0  | -23.6  | -0.8  | -5.6  | 0.2   | -7.0  | -19.8  | -6.0       | -15.2         | -92.0    |
| Human Error - Metra/PSA                      | -29.4  | 10.8   | 15.6     | 15.2  | -2.2  | -15.4  | -4.4  | -1.2  | 1.2   | -3.4  | -18.6  | -0.8       | -9.8          | -42.4    |
| Human Error - Foreign                        | -21.4  | -1.8   | -0.2     | -1.0  | 0.2   | -8.2   | 3.6   | -4.4  | -1.0  | -3.6  | -1.2   | -5.2       | -5.4          | -49.6    |
| Sick, Injured, Unruly Passenger - TOTAL      | -1.6   | 1.2    | 0.6      | -1.0  | -0.8  | 0.6    | 10.4  | 0.6   | 12.2  | -1.0  | -5.8   | 4.0        | 3.2           | 22.6     |
| Sick, Injured, Unruly Passenger - Metra/PSA  | -3.2   | 1.2    | 0.6      | -1.0  | -0.8  | 0.6    | 10.4  | 0.6   | 12.6  | -1.0  | -5.8   | 4.0        | 3.2           | 21.4     |
| Sick, Injured, Unruly Passenger - Foreign    | 1.6    | 0.0    | 0.0      | 0.0   | 0.0   | 0.0    | 0.0   | 0.0   | -0.4  | 0.0   | 0.0    | 0.0        | 0.0           | 1.2      |
| Weather - TOTAL                              | -78.4  | -73.2  | -21.8    | -19.8 | -5.8  | -64.4  | -69.0 | -24.4 | -66.6 | -20.0 | -70.6  | -96.2      | -84.8         | -695.0   |
| Weather - Metra/PSA                          | -77.2  | -73.2  | -21.8    | -19.8 | -5.4  | -61.2  | -68.4 | -24.0 | -66.4 | -18.6 | -70.6  | -96.2      | -84.2         | -687.0   |
| Weather - Foreign                            | -1.2   | 0.0    | 0.0      | 0.0   | -0.4  | -3.2   | -03.4 | -0.4  | -0.2  | -1.4  | 0.0    | 0.0        | -0.6          | -8.0     |
| Passenger Loading - TOTAL                    | -22.2  | -52.2  | -8.8     | -17.6 | 0.0   | -30.8  | 5.4   | -1.2  | -48.6 | -0.8  | -48.4  | -1.4       | -34.2         | -260.8   |
|  | -22.2  | 0.8    | 0.0      | -0.4  | 0.0   | 8.2    | -12.8 | 0.2   |       | 2.4   | -46.4  | -1.4       | -34.2<br>-9.8 |          |
| Lift Deployment - TOTAL                      |        |        | 3.0      |       |       |        |       |       | -17.2 |       |        |            |               | -50.0    |
| Obstruction/Debris - TOTAL                   | -12.4  | 11.2   |          | -3.6  | -2.4  | 0.8    | 11.2  | 0.4   | -13.8 | 0.8   | -3.0   | -18.4      | -0.8          | -27.0    |
| Catenary Failure - TOTAL                     | 0.0    | 2.0    | 0.0      | -3.4  | 0.0   | 0.0    | 0.0   | 0.0   | 0.0   | 0.0   | 0.0    | -0.2       | 0.0           | -1.6     |
| Other - TOTAL                                | -18.2  | -13.8  | -2.4     | -9.2  | -0.2  | -0.6   | -7.8  | -1.6  | -10.2 | -6.0  | -10.8  | -10.2      | -1.0          | -92.0    |
| TOTAL TRAINS DELAYED                         | -227.2 | -155.6 | -18.8    | -50.6 | -15.0 | -219.4 | -43.2 | -71.2 | -87.6 | -73.6 | -192.2 | -183.0     | -90.6         | -1,428.0 |
| Total Metra/PSA Delays                       | -288.0 | -153.4 | -19.4    | -52.6 | -13.0 | -163.0 | -27.2 | -37.8 | -92.8 | -36.6 | -180.2 | -161.6     | -13.6         | -1,239.2 |
| Total Foreign Carrier Delays                 | 60.8   | -2.2   | 0.6      | 2.0   | -2.0  | -56.4  | -16.0 | -33.4 | 5.2   | -37.0 | -12.0  | -21.4      | -77.0         | -188.8   |
| Total Totolgh Carrier Delays                 | 00.0   | 2.2    | 0.0      | 2.0   | 2.0   | 30.4   | 10.0  | 33.4  | 3.2   | 37.0  | 12.0   | £1T        | , , .0        | 100.0    |

Data for current month is final (07/15/16) version from TOPS.

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'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 10.a: FREQUENCY OF TRAIN DELAYS BY CAUSE & MONTH

2016

| CAUSE CATEGORY                               | Jan      | Feb      | Mar       | Apr      | May      | Jun      | Jul | Aug | Sep | Oct | Nov | Dec | Jan -      | - Jun        |
|--|----------|----------|-----------|----------|----------|----------|-----|-----|-----|-----|-----|-----|------------|--------------|
| Freight Interference - TOTAL                 | 82       | 53       | 43        | 44       | 72       | 73       |     | Ü   |     |     |     |     | 367        | 9.6%         |
| Freight Interference - Peak                  | 32       | 17       | 14        | 9        | 28       | 20       |     |     |     |     |     |     | 120        | 3.1%         |
| Primary                                      | 26       | 10       | 11        | 7        | 15       | 10       |     |     |     |     |     |     | 79         | 2.1%         |
| Secondary                                    | 6        | 7        | 3         | 2        | 13       | 10       |     |     |     |     |     |     | 41         | 1.1%         |
| Freight Interference - Off-Peak              | 50       | 36       | 29        | 35       | 44       | 53       |     |     |     |     |     |     | 247        | 6.4%         |
| Primary                                      | 32       | 29       | 23        | 29       | 32       | 44       |     |     |     |     |     |     | 189        | 4.9%         |
| Secondary                                    | 18       | 7        | 6         | 6        | 12       | 9        |     |     |     |     |     |     | 58         | 1.5%         |
| Signal/Switch Failure - TOTAL                | 154      | 155      | 123       | 98       | 145      | 143      |     |     |     |     |     |     | 818        | 21.3%        |
| Signal/Switch Failure - Metra/PSA            | 67       | 122      | 99        | 60       | 84       | 84       |     |     |     |     |     |     | 516        | 13.5%        |
| Primary                                      | 35       | 30       | 52        | 41       | 54       | 52       |     |     |     |     |     |     | 264        | 6.9%         |
| Secondary                                    | 32       | 92       | 47        | 19       | 30       | 32       |     |     |     |     |     |     | 252        | 6.6%         |
| Signal/Switch Failure - Foreign              | 87       | 33       | 24        | 38       | 61       | 59       |     |     |     |     |     |     | 302        | 7.9%         |
| Primary                                      | 68       | 24       | 14        | 33       | 49       | 43       |     |     |     |     |     |     | 231        | 6.0%         |
| Secondary                                    | 19       | 9        | 10        | 5        | 12       | 16       |     |     |     |     |     |     | 71         | 1.9%         |
| Mechanical Failure - TOTAL                   | 107      | 68       | 131       | 43       | 80       | 88       |     |     |     |     |     |     | 517        | 13.5%        |
| Mechanical Failure - Metra/PSA               | 107      | 68       | 131       | 42       | 80       | 88       |     |     |     |     |     |     | 516        | 13.5%        |
| Non-Locomotive Equipment Failure - Metra/PSA | 25       | 19       | 10        | 6        | 13       | 17       |     |     |     |     |     |     | 90         | 2.3%         |
| Primary<br>Secondary                         | 11<br>14 | 9<br>10  | 4<br>6    | 5<br>1   | 9<br>4   | 9<br>8   |     |     |     |     |     |     | 47<br>43   | 1.2%<br>1.1% |
| ,  |          |          |           |          |          |          |     |     |     |     |     |     |            |              |
| Locomotive Failure - Metra/PSA  Primary      | 82<br>28 | 49<br>18 | 121<br>24 | 36<br>14 | 67<br>18 | 71<br>27 |     |     |     |     |     |     | 426<br>129 | 11.1%        |
| Primary<br>Secondary                         | 28<br>54 | 18<br>31 | 24<br>97  | 14<br>22 | 18<br>49 | 27<br>44 |     |     |     |     |     |     | 129<br>297 | 3.4%<br>7.7% |
| Mechanical Failure - Foreign                 | 0        | 0        | 0         | 1        | 0        | 0        |     |     |     |     |     |     | 1          | 0.0%         |
| Passenger Train Interference - TOTAL         | 22       | 12       | 3         | 4        | 19       | 14       |     |     |     |     |     |     | 74         | 1.9%         |
| Passenger Train Interference - Notra/PSA     | 13       | 5        | 2         | 3        | 2        | 2        |     |     |     |     |     |     | 27         | 0.7%         |
| Passenger Train Interference - Foreign       | 9        | 7        | 1         | 1        | 17       | 12       |     |     |     |     |     |     | 47         | 1.2%         |
| Accident - TOTAL                             | 59       | 15       | 62        | 48       | 86       | 29       |     |     |     |     |     |     | 299        | 7.8%         |
| Accident - TOTAL  Accident - Metra/PSA       | 49       | 13       | 62        | 46       | 77       | 29       |     |     |     |     |     |     | 299        | 7.8%         |
|  | 10       | 14       | 0         | 7        | 9        | 0        |     |     |     |     |     |     | 272        | 0.7%         |
| Accident - Foreign Track Work - TOTAL        | 40       | 21       | 36        | 44       | 141      | 114      |     |     |     |     |     |     | 396        | 10.3%        |
| Track Work - TOTAL  Track Work - Metra/PSA   | 40       | 21       | 36        | 44       | 139      | 114      |     |     |     |     |     |     | 390        | 10.5%        |
| Track Work - Wetta/PSA Track Work - Foreign  | 0        | 0        | 0         | 3        | 2        | 4        |     |     |     |     |     |     | 9          | 0.2%         |
| Human Error - TOTAL                          | 38       | 33       | 21        | 53       | 23       | 112      |     |     |     |     |     |     | 280        | 7.3%         |
| Human Error - Metra/PSA                      | 30       | 25       | 14        | 33<br>41 | 15       | 93       |     |     |     |     |     |     | 218        | 7.3%<br>5.7% |
| Human Error - Foreign                        | 8        | 8        | 7         | 12       | 8        | 93<br>19 |     |     |     |     |     |     | 62         | 1.6%         |
| Sick, Injured, Unruly Passenger - TOTAL      | 20       | 39       | 27        | 50       | 44       | 32       |     |     |     |     |     |     | 212        | 5.5%         |
|  | _        | 39       | -         | 50       | 44       | -        |     |     |     |     |     |     | 212        |              |
| Sick, Injured, Unruly Passenger - Metra/PSA  | 20<br>0  | 39<br>0  | 27<br>0   | 0        | 0        | 30<br>2  |     |     |     |     |     |     | 210        | 5.5%         |
| Sick, Injured, Unruly Passenger - Foreign    |          |          |           |          | 4        |          |     |     |     |     |     |     |            | 0.1%         |
| Weather - TOTAL                              | 129      | 132      | 28        | 1        |          | 23       |     |     |     |     |     |     | 317        | 8.3%         |
| Weather - Metra/PSA                          | 129      | 132      | 28        | 1        | 4        | 23       |     |     |     |     |     |     | 317        | 8.3%         |
| Weather - Foreign                            | 0        | 0        | 0         | 0        | 0        | 0        |     |     |     |     |     |     | 0          | 0.0%         |
| Passenger Loading - TOTAL                    | 13       | 7        | 29        | 8        | 51       | 83       |     |     |     |     |     |     | 191        | 5.0%         |
| Lift Deployment - TOTAL                      | 11       | 14       | 12        | 3        | 15       | 11       |     |     |     |     |     |     | 66         | 1.7%         |
| Obstruction/Debris - TOTAL                   | 18       | 30       | 40        | 54       | 22       | 31       |     |     |     |     |     |     | 195        | 5.1%         |
| Catenary Failure - TOTAL                     | 9        | 3        | 2         | 1        | 4        | 13       |     |     |     |     |     |     | 32         | 0.8%         |
| Other - TOTAL                                | 5        | 17       | 15        | 0        | 10       | 25       |     |     |     |     |     |     | 72         | 1.9%         |
| TOTAL TRAINS DELAYED                         | 707      | 599      | 572       | 451      | 716      | 791      |     |     |     |     |     |     | 3,836      | 100.0%       |
| Total Metra/PSA Delays                       | 511      | 497      | 497       | 345      | 547      | 622      |     |     |     |     |     |     | 3,019      | 78.7%        |
| Total Foreign Carrier Delays                 | 196      | 102      | 75        | 106      | 169      | 169      |     |     |     |     |     |     | 817        | 21.3%        |

Data for current month is final (07/15/16) version from TOPS.

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'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

'Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 10.b: FREQUENCY OF TRAIN DELAYS BY CAUSE & MONTH

2015

| Freight Interference - Peak   35   48   42   36   23   42   38   31   27   12   29   8   226   5.3   5.5   | CAUSE CATEGORY  | Jan | Feb   | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Jan-  | - Jun  |  |
|--|---|-----|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|--------|--|
| Primary  | Freight Interference - TOTAL  | 122 | 158   | 113 | 87  | 59  | 90  | 116 | 89  | 84  | 60  | 65  | 49  | 629   | 14.8%  |  |
| Secondary   11   | Freight Interference - Peak   | 35  | 48    | 42  | 36  | 23  | 42  | 38  | 31  | 27  | 12  | 29  | 8   | 226   | 5.3%   |  |
| Freight Interference - Off-Peak   87   110   71   51   36   48   78   88   57   48   36   41   403   9.5%   Primury   6.61   86   59   24   24   12   29   88   10   22   16   9   7   5   8   87   20%   Secondary   Second |   |     |       |     |     |     |     |     |     |     | -   |     |     |       |        |  |
| Primary  | ž   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Secondary   24   24   12   29   8   70   22   16   9   7   5   8   87   20%  | 0   |     |       |     |     |     | -   |     |     |     | -   |     |     |       |        |  |
| Signal Switch Failure - TOTAL   93   126   35   69   69   79   116   87   64   84   63   53   47   11.078  |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Signal Switch Failure - Metra PSA   73   83   28   53   54   67   103   68   51   74   39   42   238   8.4%  | *   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Primary   38   54   25   29   30   42   63   32   34   35   35   36   218   578   578   588    |   |     |       |     |     |     |     |     |     |     | _   |     |     |       |        |  |
| Secondary   35   29   3   24   25   26   36   17   39   4   16   140   3.3**   Signal/Switch Failure - Foreign   7   22   5   12   7   6   11   11   27   8   7   10   8   10   24   11   11   2.7*s     Primary   7   22   5   12   7   6   12   13   19   7   8   4   8   14   3   14   3   3   14   15     Mechanical Failure - TOTAL   82   102   69   66   51   100   65   62   67   46   80   40   470   11.0*s     Mechanical Failure - Metra/PSA   71   93   69   56   51   100   65   62   67   46   80   40   470   11.0*s     Mechanical Failure - Metra/PSA   71   93   69   56   51   100   65   62   67   46   80   40   470   11.0*s     Mechanical Failure - Metra/PSA   71   93   69   56   51   100   65   62   67   46   80   40   40   40   10.3*s     Mon-Locomotive Equipment Failure - Metra/PSA   71   93   69   56   51   100   65   62   67   46   80   40   40   40   10.3*s     Mon-Locomotive Equipment Failure - Metra/PSA   71   93   70   78   78   78   78   78   78   78   |   |     |       | -   |     |     |     |     |     |     | -   |     |     |       |        |  |
| Signal/Switch Failure - Foreign   20   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Primary   17   23   5   12   7   6   11   11   9   7   10   8   70   109   | ž   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Secondary   3   20   2   4   8   6   2   8   4   3   14   3   43   109   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Mechanical Failure - Metra/PSA   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Mechanical Failure - Metra/PSA   | ž   |     | 102   |     | 66  |     | 100 | 65  |     |     | 46  | 80  | 40  |       |        |  |
| Non-Locomotive Equipment Failure - Metra/PSA   27   19   22   17   8   35   28   11   11   5   12   8   128   3.0%   Primary   10   6   17   13   12   10   0   7   6   4   4   9   7   6   6   1   8   7   43   1.0%   1.0%   17   13   12   10   0   2   31   19   7   6   1   8   7   43   1.0%   1 |   |     |       |     |     |     |     |     |     |     | -   |     | -   |       |        |  |
| Primary   10   |   |     |       |     |     |     |     |     |     |     |     |     | -   |       |        |  |
| Secondary   17   13   12   10   2   31   19   7   6   1   8   1   85   2.0%  | 1 1   |     |       |     |     | -   |     |     |     |     | -   |     |     |       |        |  |
| Primary   Secondary   28   | Secondary   | 17  | 13    | 12  | 10  | 2   | 31  | 19  | 7   | 6   | 1   | 8   | 1   | 85    | 2.0%   |  |
| Secondary   Seco | Locomotive Failure - Metra/PSA  | 44  | 74    | 47  | 39  | 43  | 65  | 37  | 51  | 56  | 41  | 68  | 32  | 312   | 7.3%   |  |
| Mechanical Failure - Foreign   | Primary   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Passenger Train Interference - TOTAL Passenger Train Interference - Metra/PSA 6 14 5 4 4 15 1 4 1 3 3 10 48 1.1% Passenger Train Interference - Metra/PSA 6 14 5 4 4 15 1 4 1 3 3 3 10 48 1.1% Passenger Train Interference - Foreign 7 5 1 3 12 12 11 6 2 2 5 6 0 40 0.9% Accident - TOTAL 29 35 60 60 60 20 59 29 13 27 73 44 50 263 62% Accident - Metra/PSA 28 34 60 60 18 59 25 13 27 73 43 50 259 6.1% Accident - Foreign 1 1 1 0 0 0 2 0 4 0 0 0 0 1 0 0 1 0 0 4 0.1% Track Work - TOTAL 38 50 19 52 57 49 85 79 60 71 34 23 265 62% Track Work - Metra/PSA 38 32 19 52 57 49 85 79 60 71 34 23 265 62% Track Work - Metra/PSA 38 32 19 52 57 49 85 79 60 71 34 23 265 62% Track Work - Metra/PSA 38 32 19 52 57 49 85 79 60 71 34 23 265 62% Human Error - TOTAL 32 67 103 31 40 45 148 41 65 43 44 34 318 7.5% Human Error - Foreign 8 22 13 14 12 5 91 12 28 21 10 6 74 1.7% Sick, Injured, Unruly Passenger - TOTAL 21 25 20 29 24 36 36 28 22 27 19 25 155 3.6% Sick, Injured, Unruly Passenger - Foreign 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0  | Secondary   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Passenger Train Interference - Metra/PSA   |   |     |       |     |     | -   |     | ,   | -   | -   | ,   | -   | -   |       | 0.7%   |  |
| Passenger Train Interference - Foreign   | Č   |     |       | -   |     |     |     |     |     | 3   | -   | -   |     |       | 2.1%   |  |
| Accident - TOTAL   | E   |     |       | -   | -   | -   | -   |     |     |     | -   |     | -   |       |        |  |
| Accident - Metra/PSA   |   |     |       |     |     |     |     |     |     |     |     |     | -   |       |        |  |
| Accident - Foreign   |   |     |       |     |     |     |     |     |     |     |     |     |     |       | 6.2%   |  |
| Track Work - TOTAL         38         50         19         52         57         49         85         79         60         71         34         23         265         6.2%           Track Work - Metra/PSA         38         32         19         52         57         49         71         73         58         71         34         23         247         5.8%           Track Work - Foreign         0         18         0         0         0         0         14         6         2         0         0         0         18         0.4%           Human Error - TOTAL         32         67         103         31         40         45         148         41         65         43         44         34         318         7.5%           Human Error - Metra/PSA         24         45         90         17         28         40         57         29         37         22         34         28         244         5.7%           Human Error - Foreign         8         22         13         14         12         5         91         12         28         21         10         6         74         1.7%  | Accident - Metra/PSA  | 28  | 34    |     |     |     |     | 25  |     |     |     | 43  |     |       | 6.1%   |  |
| Track Work - Metra/PSA   | υ   |     |       |     |     |     |     |     |     |     |     |     | -   |       |        |  |
| Track Work - Foreign   |   |     |       | -   |     |     | -   |     |     |     | 7   |     | -   |       |        |  |
| Human Error - TOTAL Human Error - Metra/PSA Human Error - Metra/PSA  24  |   |     |       | -   |     |     | -   |     |     |     | -   |     | -   |       |        |  |
| Human Error - Metra/PSA         24         45         90         17         28         40         57         29         37         22         34         28         244         5.7%           Human Error - Foreign         8         22         13         14         12         5         91         12         28         21         10         6         74         1.7%           Sick, Injured, Unruly Passenger - TOTAL         21         25         20         29         24         36         36         28         22         27         19         25         155         3.6%           Sick, Injured, Unruly Passenger - Foreign         0   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Human Error - Foreign   8   22   13   14   12   5   91   12   28   21   10   6   74   1.7%   | Human Error - TOTAL   |     |       |     |     |     | -   | 148 |     |     | -   |     |     |       | 7.5%   |  |
| Sick, Injured, Unruly Passenger - TOTAL         21         25         20         29         24         36         36         28         22         27         19         25         155         3.6%           Sick, Injured, Unruly Passenger - Metra/PSA         21         25         20         29         24         36         36         28         21         27         19         25         155         3.6%           Sick, Injured, Unruly Passenger - Foreign         0  | Human Error - Metra/PSA   |     |       |     |     | 28  | 40  |     |     |     |     | 34  | 28  | 244   | 5.7%   |  |
| Sick, Injured, Unruly Passenger - Metra/PSA         21         25         20         29         24         36         36         28         21         27         19         25         155         3.6%           Sick, Injured, Unruly Passenger - Foreign         0 <td></td>   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Sick, Injured, Unruly Passenger - Foreign         0  |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Weather - TOTAL         335         395         17         10         3         59         17         22         22         12         83         39         819         19.2%           Weather - Metra/PSA         333         381         17         10         3         59         17         22         22         12         83         39         803         18.8%           Weather - Foreign         2         14         0         0         0         0         0         1         0         0         0         16         0.4%           Passenger Loading - TOTAL         20         21         42         21         44         98         124         101         23         27         21         38         246         5.8%           Lift Deployment - TOTAL         22         23         20         9         9         24         18         10         14         8         8         7         107         2.5%           Obstruction/Debris - TOTAL         31         71         8         34         48         49         34         61         30         44         25         52         241         5.7%           Catenary  |   |     |       |     |     |     |     |     |     |     |     |     | -   |       |        |  |
| Weather - Metra/PSA         333         381         17         10         3         59         17         22         21         12         83         39         803         18.8%           Weather - Foreign         2         14         0         0         0         0         0         1         0         0         0         16         0.4%           Passenger Loading - TOTAL         20         21         42         21         44         98         124         101         23         27         21         38         246         5.8%           Lift Deployment - TOTAL         22         23         20         9         9         24         18         10         14         8         8         7         107         2.5%           Cobstruction/Debris - TOTAL         31         71         8         34         48         49         34         61         30         44         25         52         241         5.7%           Catenary Failure - TOTAL         23         59         10         10         19         16         31         19         24         11         22         12         137         3.2% <th c<="" td=""><td></td><td>•</td><td>-</td><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td>,</td><td>-</td><td>-</td><td></td><td></td></th>  | <td></td> <td>•</td> <td>-</td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> <td></td> <td>,</td> <td>-</td> <td>-</td> <td></td> <td></td> |     | •     | -   |     |     | -   |     |     |     |     | ,   | -   | -     |        |  |
| Weather - Foreign         2         14         0         0         0         0         0         0         1         0         0         0         16         0.4%           Passenger Loading - TOTAL         20         21         42         21         44         98         124         101         23         27         21         38         246         5.8%           Lift Deployment - TOTAL         22         23         20         9         9         24         18         10         14         8         8         7         107         2.5%           Obstruction/Debris - TOTAL         31         71         8         34         48         49         34         61         30         44         25         52         241         5.7%           Catenary Failure - TOTAL         4         34         10         0         3         4         23         9         37         14         13         15         55         1.3%           Other - TOTAL         23         59         10         10         19         16         31         19         24         11         22         12         137         3.2%           <  |   |     |       | -   |     |     |     |     |     |     |     |     |     |       |        |  |
| Passenger Loading - TOTAL  20 21 42 21 44 98 124 101 23 27 21 38 246 5.8%  Lift Deployment - TOTAL  22 23 20 9 9 9 24 18 10 14 8 8 7 107 2.5%  Obstruction/Debris - TOTAL  31 71 8 34 48 49 34 61 30 44 25 52 241 5.7%  Catenary Failure - TOTAL  4 34 10 0 3 4 23 9 37 14 13 15 55 1.3%  Other - TOTAL  23 59 10 10 19 16 31 19 24 11 22 12 137 3.2%  TOTAL TRAINS DELAYED  865 1,185 532 485 462 735 854 631 542 528 530 447 4,264 100.0%  Total Metra/PSA Delays  694 915 398 355 362 616 605 499 411 432 424 381 3,340 78.3%   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Lift Deployment - TOTAL  22 23 20 9 9 9 24 18 10 14 8 8 7 107 2.5% Obstruction/Debris - TOTAL  31 71 8 34 48 49 34 61 30 44 25 52 241 5.7% Catenary Failure - TOTAL  4 34 10 0 3 4 23 9 37 14 13 15 55 1.3% Other - TOTAL  23 59 10 10 19 16 31 19 24 11 22 12 137 3.2%  TOTAL TRAINS DELAYED  865 1,185 532 485 462 735 854 631 542 528 530 447 4,264 100.0% Total Metra/PSA Delays  694 915 398 355 362 616 605 499 411 432 424 381 3,340 78.3%  | č   | -   |       |     |     |     |     | ,   |     | •   |     |     |     |       |        |  |
| Obstruction/Debris - TOTAL       31       71       8       34       48       49       34       61       30       44       25       52       241       5.7%         Catenary Failure - TOTAL       4       34       10       0       3       4       23       9       37       14       13       15       55       1.3%         Other - TOTAL       23       59       10       10       19       16       31       19       24       11       22       12       137       3.2%         TOTAL TRAINS DELAYED       865       1,185       532       485       462       735       854       631       542       528       530       447       4,264       100.0%         Total Metra/PSA Delays       694       915       398       355       362       616       605       499       411       432       424       381       3,340       78.3%   | Passenger Loading - TOTAL   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Catenary Failure - TOTAL   |   |     |       |     |     |     |     |     |     |     |     |     |     |       |        |  |
| Other - TOTAL     23     59     10     10     19     16     31     19     24     11     22     12     137     3.2%       TOTAL TRAINS DELAYED     865     1,185     532     485     462     735     854     631     542     528     530     447     4,264     100.0%       Total Metra/PSA Delays     694     915     398     355     362     616     605     499     411     432     424     381     3,340     78.3%  |   |     |       |     |     |     |     |     |     |     |     |     | -   |       |        |  |
| TOTAL TRAINS DELAYED 865 1,185 532 485 462 735 854 631 542 528 530 447 4,264 100.0% Total Metra/PSA Delays 694 915 398 355 362 616 605 499 411 432 424 381 3,340 78.3%   | Catenary Failure - TOTAL  |     |       | -   |     |     |     |     |     |     |     |     | -   |       |        |  |
| Total Metra/PSA Delays 694 915 398 355 362 616 605 499 411 432 424 381 3,340 78.3%   | Other - TOTAL   | 23  | 59    | 10  | 10  | 19  | 16  | 31  | 19  | 24  | 11  | 22  | 12  | 137   | 3.2%   |  |
| · · · · · · · · · · · · · · · · · · ·  | TOTAL TRAINS DELAYED  | 865 | 1,185 | 532 | 485 | 462 | 735 | 854 | 631 | 542 | 528 | 530 | 447 | 4,264 | 100.0% |  |
| · · · · · · · · · · · · · · · · · · ·  | Total Metra/PSA Delays  | 694 | 915   | 398 | 355 | 362 | 616 | 605 | 499 | 411 | 432 | 424 | 381 | 3,340 | 78.3%  |  |
|  | Total Foreign Carrier Delays  | 171 | 270   | 134 | 130 | 100 | 119 | 249 | 132 | 131 | 96  | 106 | 66  | 924   | 21.7%  |  |

Data for latest month is final (01/14/16) version from TOPS.

P:\ONTIME\report\[DelaysByCause.xlsm]AllMonths 07/15/2016

'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. 'Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 10.c: FREQUENCY OF TRAIN DELAYS BY CAUSE & MONTH

2016 Divergence From 2015

| CAUSE CATEGORY                               | Jan      | Feb       | Mar      | Apr        | May     | Jun      | Jul | Aug | Sep | Oct | Nov | Dec | Jan -     | Jun           |
|--|----------|-----------|----------|------------|---------|----------|-----|-----|-----|-----|-----|-----|-----------|---------------|
| Freight Interference - TOTAL                 | -40      | -105      | -70      | -43        | 13      | -17      |     | - 0 |     |     |     |     | -262      | -5.2%         |
| Freight Interference - Peak                  | -3       | -31       | -28      | -27        | 5       | -22      |     |     |     |     |     |     | -106      | -2.2%         |
| Primary                                      | 2        | -23       | -13      | -17        | 2       | -15      |     |     |     |     |     |     | -64       | -1.3%         |
| Secondary                                    | -5       | -8        | -15      | -10        | 3       | -7       |     |     |     |     |     |     | -42       | -0.9%         |
| Freight Interference - Off-Peak              | -37      | -74       | -42      | -16        | 8       | 5        |     |     |     |     |     |     | -156      | -3.0%         |
| Primary                                      | -31      | -57       | -36      | -13        | 4       | 6        |     |     |     |     |     |     | -127      | -2.5%         |
| Secondary                                    | -6       | -17       | -6       | -3         | 4       | -1       |     |     |     |     |     |     | -29       | -0.5%         |
| Signal/Switch Failure - TOTAL                | 61       | 29        | 88       | 29         | 76      | 64       |     |     |     |     |     |     | 347       | 10.3%         |
| Signal/Switch Failure - Metra/PSA            | -6       | 39        | 71       | 7          | 30      | 17       |     |     |     |     |     |     | 158       | 5.1%          |
| Primary                                      | -3       | -24       | 27       | 12         | 24      | 10       |     |     |     |     |     |     | 46        | 1.8%          |
| Secondary                                    | -3       | 63        | 44       | -5         | 6       | 7        |     |     |     |     |     |     | 112       | 3.3%          |
| Signal/Switch Failure - Foreign              | 67       | -10       | 17       | 22         | 46      | 47       |     |     |     |     |     |     | 189       | 5.2%          |
| Primary<br>Secondary                         | 51<br>16 | 1<br>-11  | 9<br>8   | 21<br>1    | 42<br>4 | 37<br>10 |     |     |     |     |     |     | 161<br>28 | 4.4%<br>0.8%  |
| Mechanical Failure - TOTAL                   | 25       | -34       |          | -23        | 29      |          |     |     |     |     |     |     | 47        |               |
|  | -        |           | 62       |            |         | -12      |     |     |     |     |     |     |           | 2.5%          |
| Mechanical Failure - Metra/PSA               | 36<br>-2 | -25<br>0  | 62       | -14<br>-11 | 29<br>5 | -12      |     |     |     |     |     |     | 76<br>-38 | 3.1%          |
| Non-Locomotive Equipment Failure - Metra/PSA |          |           | -12      |            |         | -18<br>5 |     |     |     |     |     |     |           | -0.7%         |
| Primary<br>Secondary                         | 1<br>-3  | 3<br>-3   | -6<br>-6 | -2<br>-9   | 3<br>2  | -23      |     |     |     |     |     |     | 4<br>-42  | 0.2%<br>-0.9% |
| Locomotive Failure - Metra/PSA               | 38       | -25       | 74       | -3         | 24      | 6        |     |     |     |     |     |     | 114       | 3.8%          |
| Primary                                      | 12       | -23<br>-7 | 10       | -3         | 3       | 13       |     |     |     |     |     |     | 28        | 1.0%          |
| Secondary                                    | 26       | -18       | 64       | 0          | 21      | -7       |     |     |     |     |     |     | 86        | 2.8%          |
| Mechanical Failure - Foreign                 | -11      | -9        | 0        | -9         | 0       | 0        |     |     |     |     |     |     | -29       | -0.7%         |
| Passenger Train Interference - TOTAL         | 9        | -7        | -3       | -3         | 3       | -13      |     |     |     |     |     |     | -14       | -0.1%         |
| Passenger Train Interference - Metra/PSA     | 7        | -9        | -3       | -1         | -2      | -13      |     |     |     |     |     |     | -21       | -0.4%         |
| Passenger Train Interference - Foreign       | 2        | 2         | 0        | -2         | 5       | 0        |     |     |     |     |     |     | 7         | 0.3%          |
| Accident - TOTAL                             | 30       | -20       | 2        | -12        | 66      | -30      |     |     |     |     |     |     | 36        | 1.6%          |
| Accident - Metra/PSA                         | 21       | -20       | 2        | -19        | 59      | -30      |     |     |     |     |     |     | 13        | 1.0%          |
| Accident - Foreign                           | 9        | 0         | 0        | 7          | 7       | 0        |     |     |     |     |     |     | 23        | 0.6%          |
| Track Work - TOTAL                           | 2        | -29       | 17       | -8         | 84      | 65       |     |     |     |     |     |     | 131       | 4.1%          |
| Track Work - Metra/PSA                       | 2        | -11       | 17       | -11        | 82      | 61       |     |     |     |     |     |     | 140       | 4.3%          |
| Track Work - Foreign                         | 0        | -18       | 0        | 3          | 2       | 4        |     |     |     |     |     |     | -9        | -0.2%         |
| Human Error - TOTAL                          | 6        | -34       | -82      | 22         | -17     | 67       |     |     |     |     |     |     | -38       | -0.2%         |
| Human Error - Metra/PSA                      | 6        | -20       | -76      | 24         | -13     | 53       |     |     |     |     |     |     | -26       | 0.0%          |
| Human Error - Foreign                        | 0        | -14       | -6       | -2         | -4      | 14       |     |     |     |     |     |     | -12       | -0.1%         |
| Sick, Injured, Unruly Passenger - TOTAL      | -1       | 14        | 7        | 21         | 20      | -4       |     |     |     |     |     |     | 57        | 1.9%          |
| Sick, Injured, Unruly Passenger - Metra/PSA  | -1       | 14        | 7        | 21         | 20      | -6       |     |     |     |     |     |     | 55        | 1.8%          |
| Sick, Injured, Unruly Passenger - Foreign    | 0        | 0         | 0        | 0          | 0       | 2        |     |     |     |     |     |     | 2         | 0.1%          |
| Weather - TOTAL                              | -206     | -263      | 11       | -9         | 1       | -36      |     |     |     |     |     |     | -502      | -10.9%        |
| Weather - Metra/PSA                          | -204     | -249      | 11       | -9         | 1       | -36      |     |     |     |     |     |     | -486      | -10.6%        |
| Weather - Foreign                            | -2       | -14       | 0        | ó          | 0       | 0        |     |     |     |     |     |     | -16       | -0.4%         |
| Passenger Loading - TOTAL                    | -7       | -14       | -13      | -13        | 7       | -15      |     |     |     |     |     |     | -55       | -0.8%         |
| Lift Deployment - TOTAL                      | -11      | -9        | -8       | -6         | 6       | -13      |     |     |     |     |     |     | -41       | -0.8%         |
| Obstruction/Debris - TOTAL                   | -13      | -41       | 32       | 20         | -26     | -18      |     |     |     |     |     |     | -46       | -0.6%         |
| Catenary Failure - TOTAL                     | 5        | -31       | -8       | 1          | 1       | 9        |     |     |     |     |     |     | -23       | -0.5%         |
| Other - TOTAL                                | -18      | -42       | 5        | -10        | -9      | 9        |     |     |     |     |     |     | -65       | -1.3%         |
|  |          |           |          |            |         |          |     |     |     |     |     |     | - 05      | 1.570         |
| TOTAL TRAINS DELAYED                         | -158     | -586      | 40       | -34        | 254     | 56       |     |     |     |     |     |     | -428      |               |
| Total Metra/PSA Delays                       | -183     | -418      | 99       | -10        | 185     | 6        |     |     |     |     |     |     | -321      |               |
| Total Foreign Carrier Delays                 | 25       | -168      | -59      | -24        | 69      | 50       |     |     |     |     |     |     | -107      |               |

Data for current month is final (07/15/16) version from TOPS.

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'Metra/PSA' refers to delays that may be directly or indirectly attributed to Metra or Metra Purchase of Service Agreement partners (BNSF and UP) in commuter rail operation.

Foreign' refers to delays that may be directly or indirectly attributed to other carriers, including freight carriers, Amtrak, and NICTD, that affect Metra trains. Foreign' also includes delays attributable to BNSF and Union Pacific freight operations.

TABLE 11: FREIGHT DELAYS between July 2014 and June 2016

|        |      | ]  | Electric |    |     | Mil | w   |     |    |     | Un | ion Paci | fic |               |
|--------|------|----|----------|----|-----|-----|-----|-----|----|-----|----|----------|-----|---------------|
|        | BNSF | ML | BI       | SC | HER | N   | W   | NCS | RI | SWS | N  | NW       | W   | <b>SYSTEM</b> |
| Jul-14 | 18   | 0  | 0        | 0  | 1   | 24  | 19  | 16  | 12 | 23  | 0  | 5        | 19  | 137           |
| Aug-14 | 26   | 0  | 0        | 0  | 3   | 12  | 24  | 25  | 4  | 17  | 0  | 4        | 38  | 153           |
| Sep-14 | 24   | 0  | 0        | 0  | 5   | 5   | 22  | 8   | 0  | 24  | 5  | 0        | 7   | 100           |
| Oct-14 | 68   | 0  | 0        | 0  | 0   | 10  | 19  | 20  | 3  | 16  | 4  | 11       | 16  | 167           |
| Nov-14 | 13   | 0  | 0        | 0  | 2   | 12  | 14  | 5   | 1  | 25  | 0  | 1        | 7   | 80            |
| Dec-14 | 11   | 0  | 0        | 0  | 2   | 11  | 20  | 6   | 2  | 6   | 0  | 3        | 14  | 75            |
| Jan-15 | 13   | 0  | 0        | 0  | 3   | 29  | 17  | 11  | 3  | 16  | 0  | 3        | 27  | 122           |
| Feb-15 | 5    | 0  | 0        | 0  | 4   | 31  | 14  | 26  | 2  | 19  | 5  | 13       | 39  | 158           |
| Mar-15 | 18   | 0  | 0        | 0  | 3   | 3   | 12  | 12  | 3  | 16  | 5  | 7        | 34  | 113           |
| Apr-15 | 8    | 0  | 0        | 0  | 6   | 11  | 4   | 13  | 4  | 12  | 4  | 9        | 16  | 87            |
| May-15 | 20   | 0  | 0        | 0  | 4   | 5   | 2   | 8   | 2  | 9   | 0  | 3        | 6   | 59            |
| Jun-15 | 12   | 0  | 0        | 0  | 4   | 11  | 1   | 9   | 3  | 24  | 0  | 6        | 20  | 90            |
| Total  | 236  | 0  | 0        | 0  | 37  | 164 | 168 | 159 | 39 | 207 | 23 | 65       | 243 | 1,341         |
|        |      |    |          |    |     |     |     |     |    |     |    |          |     |               |
| Jul-15 | 23   | 0  | 0        | 0  | 1   | 11  | 0   | 3   | 12 | 17  | 0  | 18       | 31  | 116           |
| Aug-15 | 13   | 0  | 0        | 0  | 8   | 7   | 5   | 11  | 4  | 17  | 0  | 0        | 24  | 89            |
| Sep-15 | 20   | 0  | 0        | 0  | 1   | 9   | 6   | 11  | 14 | 6   | 0  | 2        | 15  | 84            |
| Oct-15 | 16   | 0  | 0        | 0  | 0   | 5   | 4   | 3   | 3  | 11  | 0  | 3        | 15  | 60            |
| Nov-15 | 15   | 0  | 0        | 0  | 7   | 0   | 4   | 7   | 5  | 10  | 3  | 6        | 8   | 65            |
| Dec-15 | 9    | 0  | 0        | 0  | 2   | 4   | 4   | 5   | 4  | 5   | 0  | 1        | 15  | 49            |
| Jan-16 | 14   | 0  | 0        | 0  | 1   | 4   | 23  | 5   | 24 | 3   | 0  | 3        | 5   | 82            |
| Feb-16 | 11   | 0  | 0        | 0  | 3   | 5   | 6   | 1   | 16 | 2   | 0  | 2        | 7   | 53            |
| Mar-16 | 4    | 0  | 0        | 0  | 2   | 6   | 8   | 6   | 2  | 7   | 0  | 0        | 8   | 43            |
| Apr-16 | 13   | 0  | 0        | 0  | 3   | 8   | 4   | 3   | 1  | 8   | 0  | 1        | 3   | 44            |
| May-16 | 17   | 0  | 0        | 0  | 0   | 9   | 12  | 7   | 0  | 8   | 0  | 1        | 18  | 72            |
| Jun-16 | 19   | 0  | 0        | 0  | 1   | 4   | 6   | 9   | 4  | 10  | 0  | 0        | 20  | 73            |
| Total  | 174  | 0  | 0        | 0  | 29  | 72  | 82  | 71  | 89 | 104 | 3  | 37       | 169 | 830           |

Data for current month is final (07/15/16) version from TOPS.

TABLES 12.a & 12.b: FREQUENCY OF LIFT-DEPLOYMENT TRAIN DELAYS BY LINE & MONTH  $2016\,$ 

| LINE              | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Lift<br>Delays<br>YTD | % of All<br>Delays<br>YTD |
|-------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----------------------|---------------------------|
| BNSF              | 5   | 1   | 1   | 0   | 1   | 0   |     |     |     |     |     |     | 8                     | 1.10%                     |
| Electric ML       | 1   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     | 1                     | 0.41%                     |
| Electric BI       | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     | 0                     | 0.00%                     |
| Electric SC       | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     | 0                     | 0.00%                     |
| HER               | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     | 0                     | 0.00%                     |
| Milw N            | 1   | 6   | 8   | 0   | 7   | 3   |     |     |     |     |     |     | 25                    | 5.20%                     |
| Milw W            | 0   | 0   | 1   | 2   | 0   | 2   |     |     |     |     |     |     | 5                     | 1.10%                     |
| NCS               | 0   | 1   | 0   | 0   | 0   | 0   |     |     |     |     |     |     | 1                     | 0.58%                     |
| RI                | 2   | 2   | 0   | 0   | 1   | 2   |     |     |     |     |     |     | 7                     | 1.62%                     |
| SWS               | 0   | 0   | 0   | 0   | 2   | 1   |     |     |     |     |     |     | 3                     | 1.70%                     |
| UP N              | 0   | 0   | 0   | 0   | 0   | 0   |     |     |     |     |     |     | 0                     | 0.00%                     |
| UP NW             | 1   | 0   | 2   | 0   | 2   | 2   |     |     |     |     |     |     | 7                     | 2.73%                     |
| UP W              | 1   | 4   | 0   | 1   | 2   | 1   |     |     |     |     |     |     | 9                     | 2.08%                     |
| Total Lift Delays | 11  | 14  | 12  | 3   | 15  | 11  |     |     |     |     |     |     | 66                    | 1.72%                     |
| ALL DELAYS        |     |     |     |     |     |     |     |     |     |     |     |     |                       | 3,836                     |

Data for current month is final (07/15/16) version from TOPS.

2015

|                   |     |     |     |     |     | =0. |     |     |     |     |     |     |                |                                |
|-------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----------------|--------------------------------|
| LINE              | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Lift<br>Delays | % of All<br>Delays<br>All Year |
| BNSF              | 6   | 7   | 8   | 1   | 1   | 2   | 7   | 1   | 3   | 3   | 1   | 0   | 40             | 2.70%                          |
| Electric ML       | 0   | 0   | 0   | 0   | 0   | 1   | 2   | 0   | 0   | 0   | 0   | 0   | 3              | 0.41%                          |
| Electric BI       | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0              | 0.00%                          |
| Electric SC       | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0              | 0.00%                          |
| HER               | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0              | 0.00%                          |
| Milw N            | 4   | 9   | 0   | 1   | 2   | 2   | 0   | 0   | 2   | 1   | 2   | 0   | 23             | 2.51%                          |
| Milw W            | 4   | 1   | 1   | 1   | 1   | 11  | 2   | 3   | 0   | 1   | 1   | 1   | 27             | 4.35%                          |
| NCS               | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0              | 0.00%                          |
| RI                | 0   | 1   | 1   | 0   | 1   | 0   | 5   | 1   | 2   | 1   | 0   | 1   | 13             | 2.17%                          |
| SWS               | 0   | 0   | 0   | 0   | 1   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 1              | 0.23%                          |
| UP N              | 0   | 0   | 0   | 1   | 2   | 1   | 2   | 2   | 5   | 0   | 0   | 0   | 13             | 2.56%                          |
| UP NW             | 5   | 0   | 1   | 3   | 1   | 3   | 0   | 1   | 2   | 1   | 2   | 1   | 20             | 2.79%                          |
| UP W              | 3   | 5   | 9   | 2   | 0   | 4   | 0   | 2   | 0   | 1   | 2   | 4   | 32             | 4.06%                          |
| Total Lift Delays | 22  | 23  | 20  | 9   | 9   | 24  | 18  | 10  | 14  | 8   | 8   | 7   | 172            | 2.21%                          |
| ALL DELAYS        |     |     |     |     |     |     |     |     |     |     |     |     |                | 7,796                          |

TABLE 13: FREQUENCY OF TRAIN DELAYS BY DURATION
June 2016

| BNSF   | Electric  |          |           | Her          | Milwaukee    |                       | NCS          | RI                    | SWS   | UP   |   |           | System     |
|--|---|----------|-----------|--------------|--------------|-----------------------|--------------|-----------------------|---|--|---|-----------|------------|
|  | ML  | BI       | SC        |              | N            | W                     |              |                       |   | N  | NW  | W         | J          |
| Peak *   |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
| 35   | 5   | 5        | 1         | 2            | 12           | 13                    | 5            | 16                    | 4   | 4  | 11  | 17        | 130        |
| 18   | 5   | 0        | 1         | 0            | 5            | 5                     | 1            | 3                     | 3   | 2  | 4   | 4         | 51         |
| 4  | 8   | 0        | 1         | 0            | 4            | 1                     | 0            | 1                     | 2   | 0  | 3   | 5         | 29         |
| 16   | 11  | 4        | 3         | 3            | 3            | 2                     | 0            | 1                     | 2   | 0  | 4   | 10        | 59         |
| <u>3</u>   | <u>1</u>  | <u>2</u> | <u>3</u>  | 0            | <u>2</u>     | <u>2</u>              | 0            | <u>1</u>              | 0   | <u>0</u>   | 0   | 0         | <u>14</u>  |
| 76   | 30  | 11       | 9         | 5            | 26           | 23                    | 6            | 22                    | 11  | 6  | 22  | 36        | 283        |
| Off-Peak ** 6-10 33 17 14 21 3 35 42 5 33 12 4 12 17 |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
| 33   | 17  | 14       | 21        | 3            | 35           | 42                    | 5            | 33                    | 12  | 4  | 12  | 17        | 248        |
| 12   | 4   | 1        | 5         | 0            | 16           | 11                    | 5            | 6                     | 6   | 11   | 15  | 6         | 98         |
| 9  | 0   | 1        | 0         | 0            | 9            | 9                     | 2            | 2                     | 2   | 3  | 0   | 4         | 41         |
| 16   | 12  | 4        | 8         | 0            | 18           | 6                     | 0            | 3                     | 1   | 6  | 4   | 17        | 95         |
| <u>2</u>   | <u>5</u>  | <u>7</u> | <u>6</u>  | 0            | <u>2</u>     | <u>2</u>              | 0            | 0                     | 0   | <u>0</u>   | <u>1</u>  | <u>1</u>  | <u>26</u>  |
| 72   | 38  | 27       | 40        | 3            | 80           | 70                    | 12           | 44                    | 21  | 24   | 32  | 45        | 508        |
| June 2016 Total                                      |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
| 68   | 22  | 19       | 22        | 5            | 47           | 55                    | 10           | 49                    | 16  | 8  | 23  | 34        | 378        |
| 30   | 9   | 1        | 6         | 0            | 21           | 16                    | 6            | 9                     | 9   | 13   | 19  | 10        | 149        |
| 13   | 8   | 1        | 1         | 0            | 13           | 10                    | 2            | 3                     | 4   | 3  | 3   | 9         | 70         |
| 32   | 23  | 8        | 11        | 3            | 21           | 8                     | 0            | 4                     | 3   | 6  | 8   | 27        | 154        |
| <u>5</u>   | <u>6</u>  | <u>9</u> | <u>9</u>  | 0            | <u>4</u>     | <u>4</u>              | 0            | <u>1</u>              | 0   | <u>0</u>   | <u>1</u>  | <u>1</u>  | <u>40</u>  |
| 148  | 68  | 38       | 49        | 8            | 106          | 93                    | 18           | 66                    | 32  | 30   | 54  | 81        | 791        |
| o-Date   |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
| 321  | 113   | 53       | 56        | 18           | 206          | 162                   | 66           | 204                   | 92  | 52   | 107   | 158       | 1,608      |
| 143  | 47  |          |           |              |              |                       | 36           |                       |   |  |   |           | 721        |
| 66   | 22  | 2        | 6         | 2            |              | 48                    | 25           | 51                    | 19  | 27   | 26  | 52        | 401        |
| 153  | 56  | 20       | 24        | 13           |              | 119                   | 41           | 90                    | 39  | 74   | 56  | 118       | 908        |
| <u>42</u>  | <u>8</u>  | <u>9</u> | <u>15</u> | <u>3</u>     | <u>28</u>    | <u>30</u>             | <u>4</u>     | <u>14</u>             | <u>0</u>  | <u>13</u>  | <u>10</u>   | <u>22</u> | <u>198</u> |
| 725  | 246   | 89       | 115       | 44           | 481          | 455                   | 172          | 432                   | 176   | 212  | 256   | 433       | 3,836      |
|  |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
|  |   | CLIVI    | COM       | OBITIC       | J11 O1 1     | DLL                   | <i>D I R</i> | TINGE (               | <u> </u>  |  | `   |           |            |
| BNSF   |   |          |           | Her          |              |                       | NCS          | RI                    | SWS   |  | UP  |           | System     |
|  | ML  | BI       | SC        |              | N            | W                     |              |                       |   | N  | NW  | W         |            |
| Total  |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
|  |   |          |           |              |              |                       |              |                       |   |  |   |           | 47.8%      |
|  |   |          |           |              |              | 17.2%                 | 33.3%        | 13.6%                 |   |  |   |           | 18.8%      |
|  |   |          | 2.0%      | 0.0%         |              | 10.8%                 | 11.1%        | 4.5%                  | 12.5%   |  |   | 11.1%     | 8.8%       |
| 21.6%  | 33.8%   | 21.1%    | 22.4%     |              | 19.8%        | 8.6%                  | 0.0%         | 6.1%                  | 9.4%  | 20.0%  | 14.8%   | 33.3%     | 19.5%      |
| 3.4%   | 8.8%  | 23.7%    | 18.4%     | 0.0%         | 3.8%         | 4.3%                  | 0.0%         | 1.5%                  | 0.0%  | 0.0%   | 1.9%  | 1.2%      | 5.1%       |
| 100.0%   | 100.0%  | 100.0%   | 100.0%    | 100.0%       | 100.0%       | 100.0%                | 100.0%       | 100.0%                | 100.0%  | 100.0%   | 100.0%  | 100.0%    | 100.0%     |
| 2016 Year-to-Date Delays By Duration                 |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
| 44.3%  | 45.9%   | 59.6%    | 48.7%     | 40.9%        | 42.8%        | 35.6%                 | 38.4%        | 47.2%                 | 52.3%   | 24.5%  | 41.8%   | 36.5%     | 41.9%      |
| 19.7%  | 19.1%   | 5.6%     | 12.2%     | 18.2%        | 18.1%        | 21.1%                 | 20.9%        | 16.9%                 | 14.8%   | 21.7%  | 22.3%   | 19.2%     | 18.8%      |
| 9.1%   |   | 2.2%     |           | 4.5%         |              |                       | 14.5%        | 11.8%                 |   | 12.7%  | 10.2%   |           | 10.5%      |
| 21.1%  |   |          |           | 29.5%        |              |                       |              |                       |   |  |   |           | 23.7%      |
| 5.8%   | 3.3%  | 10.1%    | 13.0%     | 6.8%         | 5.8%         | 6.6%                  | 2.3%         | 3.2%                  | 0.0%  | 6.1%   | 3.9%  | 5.1%      | 5.2%       |
|  |   |          |           |              |              |                       |              |                       |   |  |   |           |            |
|  | 18 4 16 3 76 3 12 9 16 2 72  Fotal  68 30 13 32 5 148 0-Date 321 143 66 153 42 725  BNSF  Fotal  45.9% 20.3% 8.8% 21.6% 3.4% 100.0% 0-Date L 44.3% 19.7% 9.1% 21.1% | ML       | ML   BI   | ML   BI   SC | ML   BI   SC | MIL   BI   SC   N   N | MIL          | MIL   BI   SC   N   W | MIL   BI   SC   N   W   N   N   N   N   N   N   N   N | ML   BI   SC   N   W   N   N   N   N   N   N   N   N | MIL   BI   SC   N   W   N   N   N   N   N   N   N   N | ML        | MIL        |

<sup>\*</sup>Includes peak direction trains operating during weekday peak periods. \*\*Includes all other weekday and weekend trains.

Data for most recent month is final (07/15/16) version from TOPS.

 $P: \label{lem:problem} P: \label{lem:problem$ 

TABLE 14: AVERAGE LENGTH OF DELAY BY SERVICE PERIOD, IN MINUTES

|                   | BNSF | Electric |      |      | Her  | Milwaukee |      | NCS  | RI   | SWS  | UP   |      |      | System |
|-------------------|------|----------|------|------|------|-----------|------|------|------|------|------|------|------|--------|
|                   |      | ML       | BI   | SC   |      | N         | W    |      |      |      | N    | NW   | W    |        |
| June 2016         |      |          |      |      |      |           |      |      |      |      |      |      |      |        |
| Peak *            | 16.4 | 24.3     | 31.6 | 18.0 | 24.8 | 12.5      | 17.4 | 9.3  | 9.9  | 15.8 | 9.8  | 19.5 | 16.4 | 17.1   |
| Off-Peak **       | 15.5 | 32.6     | 34.9 | 21.6 | 8.0  | 15.2      | 12.0 | 11.6 | 10.7 | 12.6 | 23.4 | 14.7 | 24.6 | 17.8   |
| All               | 16.0 | 28.7     | 33.8 | 21.1 | 18.5 | 14.6      | 13.3 | 10.8 | 10.4 | 13.7 | 20.7 | 16.7 | 20.9 | 17.6   |
|                   |      |          |      |      |      |           |      |      |      |      |      |      |      |        |
|                   |      |          |      |      |      |           |      |      |      |      |      |      |      |        |
| 2016 Year-to-Date |      |          |      |      |      |           |      |      |      |      |      |      |      |        |
| Peak *            | 17.5 | 15.8     | 21.1 | 15.1 | 22.4 | 19.1      | 23.3 | 20.0 | 18.0 | 14.1 | 30.8 | 18.0 | 19.1 | 19.1   |
| Off-Peak **       | 17.5 | 19.7     | 24.2 | 17.5 | 10.7 | 16.7      | 16.4 | 15.9 | 14.8 | 18.3 | 20.1 | 18.7 | 22.0 | 18.0   |
| All               | 17.5 | 17.6     | 23.1 | 17.2 | 20.7 | 17.4      | 18.7 | 17.9 | 16.6 | 17.0 | 24.4 | 18.4 | 20.7 | 18.5   |

Excludes annulled trains, which do not have delay times.

Data for most recent month is final (07/15/16) version from TOPS.

<sup>\*</sup>Includes peak direction trains operating during weekday peak periods. \*\*Includes all other weekday and weekend trains.